

Introduction

The City of Goldsboro, as a recipient of funds from the U.S. Department of Housing and Urban Development (HUD), is conducting this survey for two purposes:

- 1) To collect updated information on housing and community development needs in the City of Goldsboro for the Consolidated Plan (ConPlan) and Analysis Impediments (AI); and
- 2) To better understand residents' housing decisions and their experiences living, working, or going to school in Goldsboro.

This survey is not associated with a ballot issue or political poll. It is expected that the survey will take approximately 15 minutes to complete. At the end of the survey, you can enter a chance to win a \$150 Visa gift card! Your participation is voluntary, but very important to the development of a meaningful plan. All responses are confidential, and will only be reported in combination with those of other participants (i.e., data percentages and ranking). If you prefer, this survey can be taken online at: https://www.surveymonkey.com/r/2HQ7PK3.

Please invite others to participate in the survey. If you have questions about the Consolidated Plan process, this survey and/or need translation of the survey into a language other than English or a reasonable accommodation to take the survey, please contact Shycole Simpson-Carter with the Community Relations Department at ssimpson@goldsboronc.gov or 919-580-4318. An example of a reasonable accommodation would be taking the survey by phone because you are visually impaired or have difficulty reading

Current Housing

•	r seek to provide input, as ere you live. In what area		ell. Please provide the fol you live?	low	ring information about
0	Goldsboro	0	Pikeville	0	Mar-Mac
0	Brodgen	0	Mount Olive	0	Fremont
0	Dudley	0	Eureka	0	Elroy
0	Seven Springs	0	Walnut Creek	0	I do not live in Wayne County

1. Goldsboro would like to ensure that all responses from residents within the city limit are included in the final analysis, while respecting other Wayne County residents



2. Which of the following best describes your current housing situation?

	0	Homeowner	0	Renter
	0	Staying with friends or family (not on lease or property title)	0	I am without shelter, experiencing, homelessness
	0	Staying in a shelter or transitional housing	0	I am without shelter, experiencing homelessness
	0	Other (please specify)		
3.	In w	what type of housing unit do you currently l	ive?	
	0	Single family home/house	0	Independent living/assisted living
	0	Townhome/duplex/triplex/fourplex	0	Hotel/motel
	0	Apartment in an apartment building	0	Homeless shelter
	0	Condo unit in a condo building	0	On the street/camping/sleeping in car/experiencing homelessness
	0	Mobile home/manufactured home	0	Retirement community
	0	Other (please specify)		
•		at are the three factors that were most in ne or apartment in your community? (Select	•	
	0	Cost - I could afford it	0	Like the neighborhood
	0	Close to bus/light rail/transit stops	0	Like the type of home/apartment
	0	Close to services (libraries, banks, etc.)	0	Number of bedrooms
	0	Close to work/job opportunities	0	Landlord takes Section 8
	0	Close to parks and open space	0	Landlord accepts pets
	0	Close to restaurants/ entertainment/shopping	0	Needed somewhere to live and it was available
	0	Close to family/friends	0	Low crime rate/safe
	0	Type of home/layout of home	0	Large yard/size of yard



North Carolina

Goldsboro ConPlan & Al **Resident Survey**

- O Close to health care facilities and services
- O Close to quality public schools/school district
- O I/we are disabled and require the accessibility improvements offered here
- O Other (please specify)

- O Walkable/bikeable area
- O Landlord would rent to me despite bad credit/past evictions/history
- O Want to live near people like me

Do you face any of these challenges in your housing situation or neighborhood? (Select all that apply)

- O My home/apartment is in poor condition
- O My landlord refuses to make repairs despite my requests
- O I worry that if I request a repair it will result in a rent increase or eviction
- O I have bed bugs/insect or rodent infestation
- O Buildings in my neighborhood are in poor condition
- O I worry about my rent going up to an amount I can't afford
- O I'm worried about my home going into foreclosure
- O I am in the process of getting evicted
- O I am afraid I may get evicted
- O I can't pay my utilities
- O I can't pay my property taxes
- O I have Section 8 and I am worried my landlord will stop accepting Section 8

- O I am afraid I will lose my in-home health care
- O The HOA in my neighborhood wouldn't let me make changes to my house or property
- O My house or apartment isn't big enough for my family members
- O Too much traffic/too much street/highway noise
- O I need help taking care of myself/my home and can't find or afford to hire someone
- O I have bad credit/history of evictions or foreclosure and cannot find a place to rent
- O I want to buy a house but can't afford the down payment
- O I am homeless/can't find a place to live
- O I have a felony/criminal record and cannot find a place to rent
- O I need help taking care of myself/my home and can't find or afford to hire someone
- O No or few grocery stores/healthy food stores in the area
- O I am too close to industrial uses/landfill/other environmental hazards



	0	I have bad/rude/loud neighbors	0	Not enough job opportunities in the area
	0	High crime in my neighborhood	0	I need to be closer to health care/medical facilities
	0	Poor/low school quality in my neighborhood	0	Inadequate sidewalks, street lights, drainage, or other infrastructure in my neighborhood
	0	I can't get to public transit/bus/light rail easily or safely	0	Other (please specify)
6.	_	ou had the opportunity, would you like rtment?	to	move from your current home or
	0	Yes O No [Skip to quest	ions	7] O Don't know [Skip to question 7]
6a.	If ye	es, why would you like to move? (Select all t	hat	apply)
	0	Smaller house/apartment/downsize	0	Better job opportunities
	0	Bigger house/apartment/more bedrooms	0	Closer to work
	0	Save money/get something less expensive	0	Closer to family
	0	Want to buy a home	0	Get own place/live with fewer people
	0	Want to move to different neighborhood	0	Need more accessible unit or house
	0	Want to move to different city/county	0	My neighborhood is changing/gentrifying and I no longer feel welcome
	0	Crime/safety reasons	0	Landlord stopped taking Section 8
	0	Be closer to better schools	0	Family/friends I was living with kicked me out
	0	Be within walking distance of bus or transit	0	Other (please specify)
	0	More walkable/bikeable area		
6 b .	Why	y you haven't moved yet? (Select three (3) o	f th	e most important)
	0	Can't afford to live anywhere else	0	Rentals are all full; can't find a place to rent
	0	Can't find a better place to live	0	Can't sell house
	0	Job is here	0	Family/friends are here
	0	Need to find a new job	0	Family members do not want to move



	0	Can't pay moving expenses—security deposit, first/last month rent, pet deposit	0	Can't find a landlord to rent to me due to my credit history/eviction or foreclosure history
	0	Can't find a landlord to rent to me due to my criminal history	0	Have submitted applications, but haven't secured housing
	0	Other family reasons	0	Landlords don't take Section 8/hard to find places that take Section 8
	0	Need the accessibility features of this housing unit (can't find another accessible unit)	0	Other (please specify)
7.		he past five years, have you had to move on you did not want to move?	out o	of a home or apartment in Goldsboro
	0	Yes O No [Skip to quest	ions	s 8]
7 a.	If yo	es, what were the reasons you had to move?)	
	0	Evicted because I was behind on rent	0	Evicted for no reason
	0	Rent increased more than I could pay	0	Landlord refused to renew my lease
	0	My home went into foreclosure	0	Personal reasons/relationship reasons
	0	Health/medical reasons	0	Lost job/hours reduced
	0	Landlord selling home	0	Landlord wanted to rent to someone else
	0	Landlord wanted to move back in/move in family	0	I had to move because of a natural disaster, flooding, and/or fire
	0	I had to move due to mold or other unsafe conditions	0	Property taxes/other costs of homeownership became unaffordable
	0	Evicted because of apartment rules violation (e.g., too many people in my apartment)	0	Other (please specify)
7b.	Wh	at city did you move from?		
7c.	If ve	ou have children, did your children have to o	han	ige schools as a result of the move?
- 3.		Yes O No		 N/A [I do not have school-aged children]
				- 3



8.	wer	ou looked seriously for housing to rent e you ever denied housing? ("Serio rtments, putting in applications or applyi	us" lo	poking includes touring homes or
	0	Yes O No [Skip to question 9]	in	/A I have not looked seriously for housing Goldsboro in the past five years. [Skip to uestion 9]
8a.	If ye	es, why were you denied? (Select all that a	apply)	
	0	Bad credit	0	Health condition/HIV
	0	Eviction history	0	The language I speak
	0	Foreclosure history	0	Landlord didn't allow pets
	0	Criminal history	0	Other buyer offered a higher price
	0	Income too low	0	Other buyer offered to pay cash
	0	Race/ethnicity	0	Other renter/applicant willing to pay more for rent
	0	Landlord didn't accept the type of income earn (social security or disability benefit)	Ι Ο	I didn't get my rental application in fast enough
	0	Disability	0	Service animal/assistance animal/therapeutic animal
	0	I have Section 8/Housing Choice voucher	0	Lack of stable housing record
	0	I have children	0	Because I am homeless
	0	Size of my family/household; too many people	0	Religion that I practice
	0	Immigration status	0	Unable to provide required documentation and/or ID
	0	Sexual orientation	0	Other (please specify)
	0	Gender identity		



8c.	When you looked for housing in Goldsboro in the past five years, did you experience any
	of the following? (Select all that apply)

0	Landlord did not return calls asking about a unit
0	Landlord did not return emails asking about a unit
0	I was told the unit was available over the phone, but when I showed up in person, the landlord told me it was no longer available
0	The real estate agent only showed me homes in neighborhoods where most people were of my same race or ethnicity/suggested only neighborhoods where most of the people were of my same race or ethnicity
0	I requested a disability accommodation for myself or my family and it was not made
0	A bank or other lender would not give me a loan to buy a home
0	A bank or other lender charged me a high interest rate on my home loan
land	you live in publicly assisted or deed-restricted housing (including subsidized housing, d trust housing, Habitat for Humanity housing, Section 8 or Housing Choice scher)?
0	Yes O No [Skip to question 11]
10. Plea	ase select all that apply to your current housing:
0	I have a Section 8 or housing choice voucher
0	I have another type of housing voucher
0	I live in public housing or project based section 8 housing
0	My rent is based on my income
0	The sale of my home is restricted by the program I bought it through
0	I received down payment assistance from a public program or non-profit
0	I live in another type of publicly assisted or deed restricted housing
0	None of the above
_	ou have a housing voucher, how difficult is it to find a landlord that accepts a sing voucher?
0	Very difficult O Somewhat difficult O Not difficult [Skip to question 11]



10b.If you have a housing voucher, how difficult is it to find a landlord that accepts a housing voucher?

O Landlords have policies of not renting to voucher holders

O Voucher is not enough to cover the rent for places I want to live

0	Not enough time to find a place to live	e be	fore the voucher expires		
0	Have a hard time finding information about landlords that accept Section 8				
0	Condition of housing unit does not pa	ss H	lousing Quality Standards (HQS) inspections		
0	Not enough properties available				
0	Other (please specify)				
ghborl	nood/Community				
	ase indicate if you agree or disagree welcome in all		n the following statement: "I feel that people ighborhoods in my city."		
0	Strongly Disagree	0	Agree		
0	Disagree	0	Strongly Agree		
0	Neither Agree nor Disagree	0	Don't know		
11a.lf "I	Disagree" or "Strongly Disagree," why	y do	you not feel welcome?		
	[Question 12 o	n t	he next page]		



12. On a scale from 0 to 9, where 0 is Strongly Disagree and 9 is Strongly Agree, please rate your level of agreement with the following statements about the city in which you live.

Strong Disagree								Strongly Agree				
	0	1	2	3	4	5	6	7	8	9	Don't know	
All neighborhoods in my area have the same quality of parks and recreation facilities	0	0	0	0	0	0	0	0	0	0	0	
There are grocery stores with fresh and healthy food choices convenient to where I live	0	0	0	0	0	0	0	0	0	0	0	
In this area it is easy to find housing people can afford that is close to good quality schools	0	0	0	0	0	0	0	0	0	0	0	
The location of health care facilities is convenient to where I live	0	0	0	0	0	0	0	0	0	0	0	
The location of job opportunities is convenient to where I live	0	0	0	0	0	0	0	0	0	0	0	
I can easily get to the places I want to go using my preferred transportation option	0	0	0	0	0	0	0	0	0	0	0	
Housing in my community is in good condition and does not need repair	0	0	0	0	0	0	0	0	0	0	0	
I have a supportive network of friends or family in my neighborhood or community	0	0	0	0	0	0	0	0	0	0	0	
The area where I live has lower crime than other parts of the community	0	0	0	0	0	0	0	0	0	0	0	

[Question 13 on the next page]



13. On a scale from 0 to 9, where 0 is Strongly Disagree and 9 is Strongly Agree, please rate your level of agreement with the following statements about your neighborhood.

Strong Disagree						Strongly Agree					
	0	1	2	3	4	5	6	7	8	9	Don't know
Most of my neighbors would be supportive of locating low income housing in this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of locating new housing for low income seniors in this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of locating new apartment buildings in this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of locating a residential home for people recovering from substance abuse in this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of locating a residential home for people with disabilities in this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of people of another race or ethnicity moving to this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of people of another religion moving to this area	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of people of another sexual orientation	0	0	0	0	0	0	0	0	0	0	0
Most of my neighbors would be supportive of people who are transgender moving to this area	0	0	0	0	0	0	0	0	0	0	0

D '		
ıncə	nı	ITV
Disa	Ul	HLV

•	member of your household have a disability of any type—physical, tual, developmental?
O Yes	O No [Skip to question 15]



	0	Yes [Skip to question 14c] O No	•	
4b. I	f "[Disagree" or "Strongly Disagree," why do y	ou n	ot feel welcome?
	0	Grab bars in bathroom	0	Ramps
	0	Stair lifts	0	Wider doorways
	0	Alarm to notify if a non-verbal child leaves the home	0	Service or emotional support animal allowed in apartment/room/home
	0	Reserved accessible parking spot by entrance	0	Other (please specify)
	0	Fire alarm/doorbell made accessible for person with hearing disability/deaf		
4c. V g –	Wha get	•		
ic. W g –	Wha get Wha	person with hearing disability/deaf at is needed in Goldsboro to help the person a job or a better job?	son v	with a disability in your household to

[Question 14f on the next page]



14f. Do you face any of these challenges in your housing situation or neighborhood? (Select all that apply)

	0	I worry if I request an accommodation for my disability my r	ent will go up or I will be evicted						
	0	I am afraid I will lose my in-home health care							
	0	I have a disability or a household member has a disability ar neighborhood because of broken sidewalks/no sidewalks/pe	3						
	0	I can't afford the housing that has accessibility features (e.g. unit, quiet, chemical-free) we need	, grab bars, ramps, location, size of						
	0	My landlord refused to accept my service animal	landlord refused to accept my service animal						
	0	My landlord refused to accept my therapy/companion/emo	tional support animal						
	0	My landlord refused to make an modification (e.g., grab bar household member's disability	r, ramp, etc.) for my or my						
	0	My landlord refused to make an accommodation (e.g., reser electronic lease copy, etc.) for my or my household member	. 9 .						
Evro oni	once	as with the rains Discounting tion							
Expen	ence	ce with Housing Discrimination							
	Wh	Then you looked for housing in Goldsboro, did you ever gainst?	feel you were discriminated						
	Whaga	hen you looked for housing in Goldsboro, did you ever	feel you were discriminated						
15.	Who aga	Then you looked for housing in Goldsboro, did you ever gainst?							
15. 15a.	Who aga	Then you looked for housing in Goldsboro, did you ever gainst? O Yes O No [Skip to question 16]							
15. 15a.	Whaga	Then you looked for housing in Goldsboro, did you ever gainst? O Yes O No [Skip to question 16] yes, what was the reason you felt discriminated against? Then did the discrimination occur?							
15. 15a.	Who aga	Then you looked for housing in Goldsboro, did you ever gainst? O Yes O No [Skip to question 16] yes, what was the reason you felt discriminated against? Then did the discrimination occur?	ears ago						



15c. What did you do about the discrimination?

	O	Nothing - I wasn't sure what to do	O	Filed a complaint with HUD
	0	Nothing - I was afraid of being evicted and/or harassed	0	Called/emailed a lawyer/Legal Aid
	0	Moved/found another place to live	0	Called/emailed HIV case manager
	0	Called/emailed housing authority	0	Called/emailed other organization
	0	Called/emailed fair housing organization (e.g., Community Relations Department) or HUD	0	Called/emailed government agency, City Council, NC Human Relations Commission or human rights agency
	0	Called/emailed NAACP	0	Other (please specify)
16.	hou	ou felt you or someone you knew were sing, what would you do?		
16.	_		disc	criminated against when looking for Contact NAACP
16.	hou	sing, what would you do?		
16.	hou	Nothing	0	Contact NAACP Contact, NC Human Relations Commission
16.	hou O	Nothing Look for help on the Internet Contact a friend or family member I trust for	0	Contact NAACP Contact, NC Human Relations Commission or human rights agency Contact city/county government/elected
16.	0 0	Nothing Look for help on the Internet Contact a friend or family member I trust for advice	0 0	Contact NAACP Contact, NC Human Relations Commission or human rights agency Contact city/county government/elected officials
16.	hou	Nothing Look for help on the Internet Contact a friend or family member I trust for advice Contact a lawyer/Legal Aid/ACLU	0 0 0	Contact NAACP Contact, NC Human Relations Commission or human rights agency Contact city/county government/elected officials Contact housing authority

[Question 17 on the next page]



Transportation

	0	Drive	oersonal	vehicle			0	Bike				
	0	Take p	ublic tra	ınsit — bu	ıs, light rai	il	0	Use	taxi/Ub	er/Lyft		
	0	Drive	company	y vehicle			0	Para	transit/	Access-a-	Ride	
	O Drive with someone else/get a ride with someone else					0	Use specialized transportation ser senior center			service -		
	0			ation of p -park-and		ehicle and	0	Oth	er (plea:	se specify)		
	0	Walk										
	S	trong										Strongly
		_										
		sagree										Agree
		_	1	2	3	4	5		6	7	8	
}a.		0	0	0	0	0	0	situa	0	0	0	Agree 9
	If y	ou are	O unsati	o sfied wit	O th your t		O tion		O tion (i	O f answere	O ed 0-4	Agree 9 rating in
nog	If y prev	ou are vious q	O unsati	o sfied wit), why are	O th your t	O ransportat	O tion		O tion (i	O f answere	O ed 0-4	Agree 9 rating in
nog	If y prev	ou are vious q	o unsatiuestion	o sfied wit), why are	O th your to e you unsa	oransportat	cion		o tion (i	O f answere	O ed 0-4	Agree 9
no g 9.	If y prev	ou are vious que femal	unsati uestion	sfied wite), why are	ch your te you unsa	oransportat	cion	prefe	o tion (i	f answere	O ed 0-4	Agree 9
10 <u>c</u> 9.	If y prev	ohic Femal w many	unsati uestion	sfied wite), why are	ch your te you unsa	oransportate atisfied?	cion	prefe he he	o tion (i	f answere	O ed 0-4	Agree 9



21. Are you....

	0	Living alone	0	Living with roommates/friends
	0	Living with spouse/partner	0	Living with children and roommates/friends
	0	Living with spouse/partner and children	0	Living with other adult family members
	0	Living with children (no other adults)	0	Living with children and other adult family members
	0	Living with spouse/partner and roommates or friends	0	Living with spouse/partner and other adult family members
	0	Living with spouse/partner, children and roommates/friends	0	Other (please specify)
	0	Living with spouse/partner, children and other adult family members		
22.	Do	you have any children under age 18 current	ly liv	ving in your home?
	0	Yes O No		
23.	ln v	what year were you born?		_
24.	In v	what ZIP code do you live?		
25.	In v	what year did you move to Goldsboro?		
26.	Wh	ich of the following best describe your curre	ent e	employment status?
	0	Employed full-time	0	Homemaker/stay-home parent
	0	Employed part-time	0	Retired
	0	Self-employed	0	Disability benefit
	0	Temporary work/odd jobs	0	Full-time student
	0	Unemployed/looking for work	0	Other (please specify)



Goldsboro ConPlan & Al **Resident Survey**

27. Of which racial, ethnic or cultural group do you consider yourself a member? (Select all that apply)

(American Indian/Native American	0	White/Caucasian/Anglo American	0	Native Hawaiian/Pacific Islander
	African American	0	East Asian	0	Hispanic/Latino
) Multi-racial	0	Asian Indian	0	Asian Pacific
	North African	0	West African	0	South African
	European	0	Middle Eastern	0	Canadian
	South American	0	Central American	0	Other (please specify)
28. In	\$5,000 up to \$9,999 \$10,000 up to \$14,999		\$35,000\$50,000\$75,000	up to	\$49,999 \$74,999 \$99,999 \$0 \$149,999
(. , , , ,		O \$150,00	0 or n	nore
and/or er		forma		•	de your first name and phone ntial and will not be added to
First Nam	e:		Last Name:		
Phone:			Email:		

Thank you for completing this survey!

This survey will help Goldsboro during the planning process to take meaningful actions to address needs, overcome historic patterns of segregation, promote fair housing choice, and foster inclusive communities that are free from discrimination. To learn more about fair housing laws and how those laws help you go https://www.hud.gov/program_offices/fair_housing_equal_opp/fair_housing_rights_and_obligations. to Also, feel free to contact Shycole Simpson-Carter with the Community Relations Department at ssimpson@goldsboronc.gov or 919-580-4318 for housing concerns.