



**City of Goldsboro
Water Reclamation Facility**

PERFORMANCE ANNUAL REPORT

July 2024 to June 2025

Justin Bauer
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General Information: City of Goldsboro Water Reclamation Facility

Date: July 2024 to June 2025

Responsible Entity: Robert Sherman/Public Utilities Director

Operator in Responsible Charge/Contact: Justin Bauer/Superintendent

Applicable Permits: NC0023949 - Water Reclamation Facility/Wetlands
WQ0017791 - Reuse/Reclaimed Water

Description of the City of Goldsboro Water Reclamation Facility: (Outfall 001)



Wastewater is routed through the mechanical filter screen at the Westbrook Road Pump Station. Large solids in the flow are caught on the screen and are automatically raked off into a screw conveyor. The conveyor dewateres the solids as they are discharged into a dumpster adjacent to the structure. The solids are hauled from the pump station on a regular basis for disposal at the landfill.

Wastewater is pumped to the treatment plant from Westbrook Road Pump Station and is discharged into the Influent Structure. The influent flow is measured through a Parshall flume with flow rate indicated on the local instrument panel. The flow rate signal is transmitted to the SCADA system in the WRF Operations Building.

During high influent flows, part or all of the influent flow can be diverted from the Influent Structure and be diverted to Equalization Pond No. 1 for temporary storage. Opening the equalization gate allows control of the amount of flow temporarily diverted to the equalization pond. Once influent flows return to normal, stored wastewater is returned to the Influent Structure by operation of the Equalization Pond Pumps.

A concrete diverter separates the influent flow from the Parshall flume and the influent weirs equally into two grit chambers. The grit chambers are aerated, creating a turbulence that keeps organic matter in suspension while allowing heavier inorganic matter to settle to the bottom of the tank. The heavier solids (sand, coffee grounds, cinders etc.) are pumped by airlift to Equalization Pond # 1 for disposal. The removal of grit helps reduce wear on downstream process units caused by the abrasive nature of the material removed.

The wastewater then flows through four smaller Parshall flumes, which evenly separates the flow to the four Aerator/Clarifier Splitter Boxes, located adjacent to the Aeration/Clarifier Basins. Depending on which particular process is being utilized, fiberglass stop plates in the Aeration/Clarifier Basin/Clarifier Splitter Boxes are used to split the flow and discharge into three different areas of the Aeration Basin. These areas are designated as Main Channel Aeration Zone, Main Channel Anoxic Zone, and BPR Chambers. These areas are controlled to create Aerobic, Anoxic, or Anaerobic environments.



A diffused air system is utilized for transferring oxygen to the wastewater. Networks of membrane diffusers are installed within the main aeration channel. When air is diffused through the network, millions of tiny air bubbles rise to the surface and transfer oxygen to the contents of the tank.

The Biological Phosphorus Removal (BPR) process was developed to remove phosphorus through modifying environmental conditions in biological treatment systems. BPR is accomplished by exposing organisms in the system to anaerobic, anoxic, and aerobic conditions in a manner that enhances growth of the types of organisms capable of storing large amounts of phosphorus in their cells. Subsequent removal of those cells from the wastewater also removes the stored phosphorus and can produce low concentrations of that element in the wastewater without resorting to chemical treatment.



The Biological Nitrogen Removal process also takes place in the Aeration basins. This process works hand in hand with the Biological Phosphorus Removal process. This is accomplished by exposing the organisms to aerobic and anoxic conditions in the Aeration basins, which promotes Nitrification and Denitrification, which in turn removes the Nitrogen from the wastewater.





The Aeration basins discharge to a Clarifier influent control box and then from the control box to the center of the Clarifier basin. As the wastewater flows toward the Clarifier effluent weirs, the solids in the flow settle to the bottom of the tank. The Clarifier liquid flows over the effluent weirs for discharge to the Effluent Control Box. The settled sludge is removed from the Clarifiers by hydraulic differential created by the RAS Pump Station. A portion of the activated sludge is returned to the aeration basins and the remaining portion is removed from the system as waste

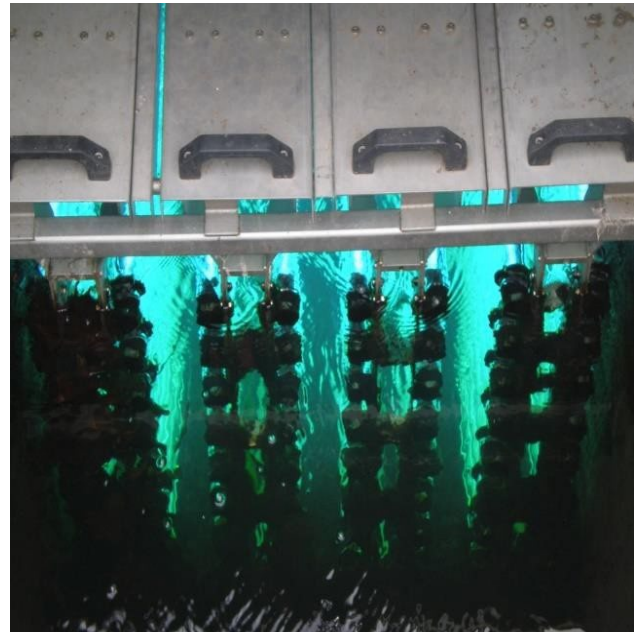
activated sludge (WAS). WAS is wasted to a one million gallon (MG) Biosolids Storage Tank prior to dewatering and composting the dewatered biosolids with chipped vegetative waste creating a “Class A Exceptional Quality” compost.

The Clarifier wastewater flows to the Traveling Bridge Sand Filter from the Clarifier Effluent. The Sand Filter is a continuous rapid-rate down flow gravity filter. This type of sand media filter enhances solids removal, reduces turbidity, removes chemical precipitate, reduces toxic chemicals and reduces BOD, COD, and TOC related to suspended solids. The influent floods the filter bed via the multiple inlet ports from the influent channel. The influent flows downward through the granular media and porous plates. Filtrate passes through the effluent/backwash port and into the channel. A traveling bridge contains and supports the backwash hood, which moves across the filter bed and automatically backwashes each cell while the remaining cells continue filtering the influent.





The sand filter effluent bypasses the existing chlorine contact chamber and is disinfected with ultraviolet light (Sodium Hypochlorite and Sodium Bisulfite are used as an emergency back-up for disinfection and dechlorination if ever the ultraviolet light system fails). The disinfected effluent then passes through a Parshall flume and a cascade step aerator, then it is discharged by gravity to the Neuse River at Pipe 001. An effluent flood pump station pumps to the Neuse River during high plant and river flow conditions.



Reclaimed Water and Constructed Wetlands (Outfall 002)

The City of Goldsboro operates a water reclamation facility for treating wastewater with a permit to discharge treated effluent directly to the Neuse River. In an effort to reduce the amount of nutrients discharged to the river, the City has initiated projects finding alternate uses for the highly treated effluent from the WRF.

A Reclaimed Water (non-potable) Pump Station pumps reclaimed water for three separate uses: for wash water on the belt filter presses in the Dewatering Building; for irrigation purposes; and to the constructed wetlands. After the reclaimed water is used to clean belt filter press, it is returned to the head of the plant for more treatment. Some of the reclaimed water is pumped to an off-site storage tank for irrigation of the city's golf course and 114-acres of farmlands. There is also a portion of reclaimed water that is sent to 40-acres of constructed wetlands for further "polishing" treatment through a series of cells containing aquatic plants. The effluent from the constructed wetlands is discharged back to the river at Pipe 002. All reclaimed water receives ultraviolet light and chlorine for disinfection. The constructed wetlands effluent is de-chlorinated with Sodium Bisulfate prior to discharge.



Wastewater Pump Stations

The City has twenty-five (25) wastewater pump stations to pump wastewater collected by gravity sewer lines throughout the City of Goldsboro to the Water Reclamation Facility for treatment. These pump stations consist of motors, pumps, and pump controls. When wet wells begin to fill with wastewater, the pump controls turn the pumps on to move the wastewater towards the Water Reclamation Facility. All city pump stations are monitored from the Water Reclamation Facility by a telemetry system and/or dialer system.



Performance: (July 1, 2024 to June 30, 2025)

| Pipe 001 (WRF Utilization) | Pipe 002 (Constructed Wetlands) | Reclaimed Wastewater |
|----------------------------|---------------------------------|------------------------------|
| July 2024 Compliant | July 2024 Compliant | July 2024 Compliant |
| August 2024 Compliant | August 2024 Compliant | August 2024 Compliant |
| September 2024 Compliant | September 2024 Compliant | September 2024 Non-Compliant |
| October 2024 Compliant | October 2024 Compliant | October 2024 Compliant |
| November 2024 Compliant | November 2024 Compliant | November 2024 Compliant |
| December 2024 Compliant | December 2024 Compliant | December 2024 Compliant |
| January 2025 Compliant | January 2025 Compliant | January 2025 Compliant |
| February 2025 Compliant | February 2025 Compliant | February 2025 Compliant |
| March 2025 Compliant | March 2025 Compliant | March 2025 Compliant |
| April 2025 Compliant | April 2025 Compliant | April 2025 Compliant |
| May 2025 Compliant | May 2025 Compliant | May 2025 Compliant |
| June 2025 Compliant | June 2025 Compliant | June 2024 Non-Compliant |

Sept 2024 Pipe 001 Non-compliance reason – On September 27th, 2024, the effluent pH grab sample result was 5.8su. The permitted limit is between 6.0su and 9.0su. In an effort to trace the issue back to the source, we then tested the pH in each of the upstream treatment basins, but they were all above 6.5su. We then began to suspect that the low result may have been due to a lab technician error. The pH probe may not have been allowed enough time to stabilize and analyze the sample correctly. Unfortunately, the original sample could not be retested to verify this, as pH must be tested within 15 minutes of sample collection to obtain accurate results. Still, the technician was briefed and retrained on how to properly analyze the pH samples. The Standard Operating Procedure was also updated to prevent similar occurrences in the future.

June 2025 Reclaimed Wastewater Non-compliance reason – On June 10th, 2025, a contractor was on site at the WRF preparing to recoat clarifier #1 with epoxy. At the same time, one of the 4 downstream sand filters was taken offline for unscheduled maintenance. This created a hydraulic bottle neck at the remaining sand filters and allowed a small amount of water to backflow into the clarifier launder where the contractors were preparing to paint. To solve this issue, we started one of the intermediate pumps to force more water through the online sand filters and drain the clarifier launder. However, the intermediate pumps had not been exercised for several months and the initial flow of water had a visibly high suspended solids count. To prevent those solids from clogging the remaining sand filters, we partially opened the sand filter bypass gate for about 20 minutes. It is assumed that the effluent sampler pulled a sample shortly thereafter, ultimately resulting in a composite TSS (total suspended solids) result of 11 mg/L. The

Reclaimed Water permit limit is 10mg/L. We tested the TSS again the following day with a result of 1.8 mg/L. We have since implemented a new housekeeping practice of exercising the intermediate pumps once every month to prevent similar occurrences in the future.

Notification:

The Performance Annual Report for the Water Reclamation Facility along with the Performance

Annual Report for the Collection System will be made available to the public at the Public Works Complex office and at the City of Goldsboro Water Reclamation Facility. The City is notifying citizens of the availability of these Performance Annual Reports by sending a printed message on the water bills. In addition, the Performance Annual Report is available on the City website.

Certification:

I certify under penalty of law that this report is complete and accurate to the best of my knowledge. I further certify that this report has been made available to the users or customers of the named system and that those users have been notified of its availability.



Justin Bauer
Responsible Person in Charge
Superintendent
City of Goldsboro Water Reclamation Facility

7/29/2025
Date

Performance Annual Report

I. General Information

Facility/System Name: City of Goldsboro Sanitary Sewer Collection System
Responsible Entity: City of Goldsboro- Robert Sherman – Public Utilities Director
Person in Charge/Contact: Donald McMullen
Applicable Permit(s): Goldsboro Waste Treatment – NC0023949.
Collection Permit – WQCS 00023

Description of the Collection System or Treatment Process:

Gravity Flow Collection System

II. Performance

Text Summary of System Performance, July 1, 2024, to June 30, 2025

There were four (4) reportable sanitary sewer discharges and three (3) non-reportable sanitary sewer discharges during the period of July 1, 2024, to June 30, 2025.

List (by month) any violations of the permit conditions or other environmental regulations. The monthly list should include discussion of any environmental impacts and corrective measures taken to address the violations.

On July 16, 2024, a non-reportable spill of approximately 175 gallons was reported at Mina Weil Park on Sycamore St. The sewer was contained in a low area in the parking lot. Sewer was vacuumed up and the area was washed down; no environmental impacts were noted.

On August 8, 2024 a reportable spill of approximately 1000 gallons occurred at 813 Isler St. With approximately 500 gallons reaching a catch basin that drains to the Big Ditch, which drains to the Neuse River. The spill was caused by approximately 6.5-inches of rain from tropical storm Debby. The area was cleaned, DEQ was notified, and no environmental impacts were noted.

On August 8, 2024 a reportable spill of approximately 750 gallons occurred at 1205 Simpson St. With approximately 200 gallons reaching a catch basin that drains to the Big Ditch, which drains to the Neuse River. The spill was caused by approximately 6.5-inches of rain from tropical storm Debby. The area was cleaned, DEQ was notified, and no environmental impacts were noted.

On September 4, 2024, a reportable spill of approximately 800 gallons was reported at 253 S. Hillcrest Dr, with approximately 400 gallons reaching Stoney Creek. The cause of the spill was disposable wipes in the line. The area was cleaned and DEQ was notified, no environmental impacts were noted.

On September 9, 2024, a non-reportable spill of approximately 120 gallons was reported at 500 E. Holly St. The spill was caused by grease; the spill was contained in a low area next to the sidewalk. The area was cleaned up; no environmental impacts were noted. Goldsboro Housing Authority was contacted to send printed grease educational material to residents.

On September 24, 2024, a non-reportable spill of approximately 55 gallons was reported at 723 Hwy. 117 South. The spill was caused by a malfunctioning air-release valve located in a raised manhole. The area was cleaned up and lime put down, and the valve was replaced by City personnel. No environmental impacts were noted.

On May 6, 2025, a reportable spill of approximately 300 gallons occurred at 1702 Middleton Rd. With approximately 300 gallons reaching a ditch which drains to the Little River. The spill was caused by pipe failure. The pipe was repaired and the area cleaned up. DEQ was notified, and no environmental impacts were noted
State how this report has been made available to availability users or customers of the system and how those users have been notified of its availability.

III. Notification


State how this report has been made available to availability users or customers of the system, and how those users have been notified of its availability.

The following notice was printed on customers' utility billings:

The Sanitary sewer annual performance report may be viewed at the City of Goldsboro Public Works Department, 1601 N. Clingman St., Phone 734-8674, and at our website, www.goldsboronc.gov.

IV. Certification

I certify under the penalty of law that this report is complete and accurate to the best of my knowledge. I further certify that this report has been made available to users or customers of the named system and that those users have been notified of its availability.



Responsible Person
Donald McMullen
Title: Distribution & Collections Supt.
Entity: City of Goldsboro

7/24/25

Date