

CITIZENS NEWSLETTER

October – December 2025

MAYOR CHARLES GAYLOR



GOLDSBORO CITY COUNCIL



Hiawatha Jones
District 1



Chris Boyette
District 2



Jamie Taylor
District 3



Brandi Matthews
District 4



Beverly Weeks
District 5



Roderick White
District 6

Dear Friends and Neighbors,

As the crisp air settles in and the leaves turn brilliant shades of yellow and red, there's a special energy that fills Goldsboro in the fall. It's a season that brings us together—through cherished traditions, exciting events, and the anticipation of the holidays ahead.

Our community has already started buzzing with activity this autumn. From the vibrant Downtown Lights Up celebration to the fall festivals hosted by our many churches and farmers, Goldsboro continues to shine as a place where families, friends, and neighbors gather to make lasting memories. These events are more than just seasonal fun—they're a reflection of our city's spirit, resilience, and unity.

For our students, fall marks a critical time to finish the semester strong. Whether in elementary school or college, this is a moment to celebrate hard work and encourage one another to keep pushing forward. I want to recognize our educators, parents, and support staff who work tirelessly to ensure our young people have the tools they need to succeed. Your dedication is the foundation of our future.

As we look ahead to the holiday season, I'm reminded of the warmth and generosity that define Goldsboro. From Thanksgiving food drives to Christmas parades and tree lightings, our city comes alive with joy and goodwill. These traditions—some decades old—are a testament to the values we hold dear: community, compassion, and celebration.

Let's continue to support our local businesses, attend our community events, and uplift one another as we close out the year. Whether you're sipping cider at a fall

festival or volunteering to help those in need, every act of participation strengthens the fabric of our city.

Thank you for being part of what makes Goldsboro so special. I'm proud to serve as your mayor and excited for all that's ahead. Let's finish this season—and this year—on a high note, together.

Warm regards,
Charles Gaylor IV
Mayor, City of Goldsboro

UPCOMING CITY COUNCIL MEETINGS*

November 3 | November 17

December 1 | December 15

Council meets at 5:30 p.m.

*Subject to change with public notice.

UPCOMING SANITATION CHANGES

Thanksgiving

Thurs. Nov. 27, & Fri., Nov. 28, serviced on Wed., Nov. 26

Christmas and New Years' Day

Mon., Dec. 22, & Tues., Dec. 23, serviced on Mon., Dec. 22

Thurs., Dec. 25, & Fri., Dec. 26, serviced on Tues., Dec. 23

Thurs., Jan. 1, serviced on Wed., Dec. 31

No leaf and limb pickup during Thanksgiving and Christmas holiday weeks / No bulk pickup during holiday weeks

City of Goldsboro Invests in UCAN Program to Support Residents in Need

The City of Goldsboro is investing \$50,000 in the United Way of Wayne County's UCAN (United Community Assistance Network) program to strengthen support for residents facing unexpected hardship. Funding will come from the City's Non-Profit Support line item.

Goldsboro residents experiencing unexpected hardship can access vital assistance through UCAN. Following program guidelines, the City's investment will provide direct aid for urgent needs such as rent, utilities, water, and transportation. In addition, the City's investment will allow UCAN to support households temporarily displaced due to HUD-funded repairs to their homes, ensuring families remain safe, connected, and supported during housing disruptions.

"The City is proud to invest in programs like UCAN that directly benefit our residents," said Mayor Charles Gaylor. "By working together with United Way, we are creating a stronger safety net for families and individuals during times of uncertainty."

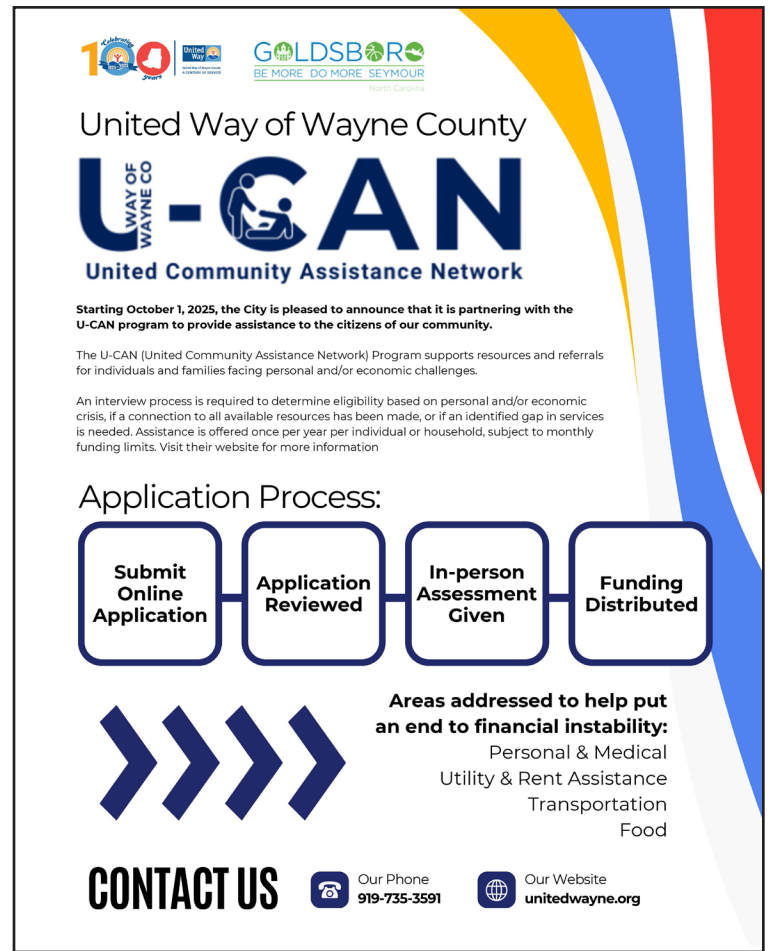
The UCAN program, operated by United Way of Wayne County, provides a central point of access for individuals seeking help. By coordinating resources across community partners, UCAN ensures that assistance is provided efficiently, fairly, and with dignity.

"We are deeply grateful for the City of Goldsboro's commitment to supporting its residents in their greatest times of need," said Sherry Archibald, Executive Director of United Way of Wayne County. "This funding will strengthen UCAN's ability to respond quickly when families face a crisis and help prevent short-term challenges from becoming long-term instability."

UCAN was created to address the need for support in filling gaps in resources. It originated with support from the Duke Energy Foundation in 2023 and is now supported by individuals and businesses in the

Changes Coming to Solid Waste Routes

The City of Goldsboro Public Works Department is adjusting some recycling and garbage routes to improve service efficiency. Residents affected by these changes will be notified directly. The new routes will take effect January 5.



The graphic features logos for the City of Goldsboro, United Way of Wayne County, and the UCAN program. It includes a flowchart of the application process and a list of areas of assistance.

United Way of Wayne County
U-CAN
United Community Assistance Network

Starting October 1, 2025, the City is pleased to announce that it is partnering with the U-CAN program to provide assistance to the citizens of our community.

The U-CAN (United Community Assistance Network) Program supports resources and referrals for individuals and families facing personal and/or economic challenges.

An interview process is required to determine eligibility based on personal and/or economic crisis, if a connection to all available resources has been made, or if an identified gap in services is needed. Assistance is offered once per year per individual or household, subject to monthly funding limits. Visit their website for more information

Application Process:

- Submit Online Application
- Application Reviewed
- In-person Assessment Given
- Funding Distributed

Areas addressed to help put an end to financial instability:

- Personal & Medical
- Utility & Rent Assistance
- Transportation
- Food

CONTACT US

Our Phone: 919-735-3591
Our Website: unitedwayne.org

community interested in building a pathway to financial stability. The City of Goldsboro will be added to the list of sponsors, such as TA Loving, Seymour Funeral Home & Cremation Service and Duke Energy.

For more information about UCAN or how to receive assistance, residents may call 211 or visit www.unitedwayne.org.

Water Cutoffs Paused During Federal Shutdown

The City Council has approved a pause on water cutoffs during the federal shutdown and for 14 days after. No late fees will apply. Afterward, customers must bring their accounts current or may request a no-interest payment plan for up to three months to catch up.

City of Goldsboro Launches Community Survey to Guide Future Planning

The City of Goldsboro is asking residents to share their input and help shape the future of their community through the City's first-ever community survey.

As part of ongoing strategic planning efforts, the City has partnered with ETC Institute, one of the nation's leading governmental research firms, to gather feedback from residents about City services, programs, and priorities. The survey is designed to measure satisfaction, identify areas for improvement, and guide decisions that reflect community needs.

Selected households across Goldsboro will receive a mailed survey packet, which includes a postage-paid return envelope. Residents can also complete the survey online at goldsborosurvey.org. The survey should take approximately 15–20 minutes to complete, and all responses will remain confidential.

The survey is also available in Spanish and Haitian Creole.

To encourage participation, those who complete the survey will have the opportunity to win one of five \$100 Visa gift cards. Survey results will be compiled and analyzed by ETC Institute, with findings presented to the Goldsboro City Council at a public meeting in early 2026.

For questions about the survey, please contact Octavius Murphy, Strategic and Community Initiatives Manager, at 919-580-4351.

SAVE THE DATE

**DR. MARTIN
LUTHER KING JR.
DAY LUNCHEON**

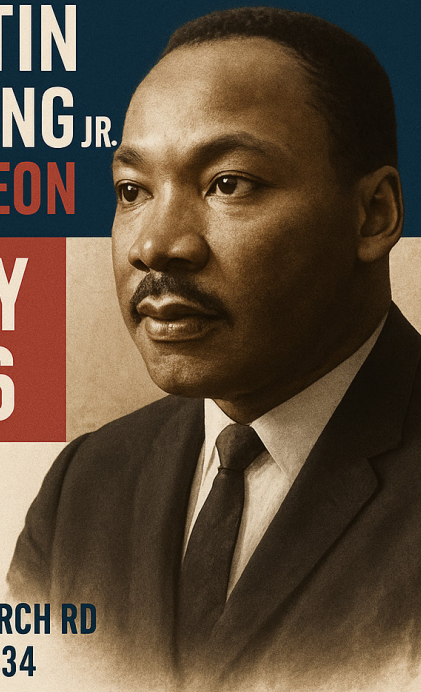
**JANUARY
19, 2026**

**THE FIRST
CHURCH**

**1100 THE FIRST CHURCH RD
GOLDSBORO, NC 27534**

**DOORS OPEN AT 11:00AM
STARTS AT 12:00PM NOON**

**SPONSORED BY
THE CITY OF GOLDSBORO
COMMISSION ON COMMUNITY
RELATIONS AND DEVELOPMENT**



UPCOMING EVENTS

DOWNTOWN GOLDSBORO

dgdc.org | 919-735-4959

Downtown Lights Up — 5-8 p.m., Nov. 25

Holiday Trolley Rides — 6-8 p.m., Dec. 2, 9, 16; The HUB

Goldsboro Christmas Parade — 4 p.m., Dec. 6

PARAMOUNT THEATRE

goldsboroparamount.com | 919-583-8432

Miss Goldsboro 2025 — 6:30 p.m., Nov. 22

North Carolina Symphony's Holiday Pops Concert — 8 p.m., Nov. 25

The Nutcracker Ballet — Dec. 5-7

A Christmas Carol — Dec. 12-14

Child of the Promise — Dec. 19-21

Carolina Sound — 7:30 p.m., Dec. 22

It's a Wonderful Life — 7 p.m., Dec. 23

PARKS AND RECREATION

goldsboroparksandrec.com | 919-739-7480

Jingle in the Park — 4-8 p.m., Dec. 5-6; Herman Park

YARD WASTE SERVICES

LEAVES

- ☐ Rake all leaves into a pile at the right of way, by the street.
- ☐ Do NOT place leaf piles in the street, in the ditch or in the gutters or they will not be serviced.
- ☐ Do NOT place leaf piles over meter boxes, manhole covers or water valves or they will not be serviced.
- ☐ Do NOT mix leaf piles with garbage, it will not be serviced.

LIMBS

- ☐ Limbs must be no longer than 6 feet in length and no wider than 12 inches in diameter.
- ☐ Limb piles must be no more than a quarter truck load per household.
- ☐ Larger limbs and stumps should be taken to the landfill by resident; the city will not service.
- ☐ Contractors are responsible for disposal of ALL work they do!



Photo credit: Samuel Dietrich, Goldsboro News Argus

The Downtown Goldsboro Development Corporation (DGDC) recognized the City's Buildings and Grounds Division with a Thank You Award during its annual awards dinner.

The Buildings and Grounds team, part of the City's Public Works Department, was honored for their outstanding support of the Downtown Lights Up event. Each year, the crew installs nearly 1,000 strands of lights throughout downtown, helping to make the holiday season shine bright for our community.



As a sponsor of the 2025 Visit Goldsboro NC Junior Championship, through the American Junior Golf Association (AJGA), held this past April, the Goldsboro Tourism Council/Wayne County Tourism Development Authority had the opportunity to designate a charity benefiting youth sports in the community with any remaining proceeds. The Wayne County Tourism board proudly presented a check for over \$8,000 to the Boys & Girls Clubs of Wayne County.