



FEMA

January 4, 2017
DR-4285-NC

Daily Fact Sheet

Day 87

Key Messages

- Deadline for FEMA registration and SBA disaster loan application is Jan. 9, 2017.
- Don't delay. Act now to find permanent housing and develop a plan for recovery.
- If you had Hurricane Matthew damage, be sure to register. Then, tell your family, friends and neighbors who had damage to register with FEMA, too.

Designated Counties

- A total of **50** counties are eligible for FEMA **Public Assistance**, Categories A through G, which includes grants for reimbursement of emergency costs, and permanent repair or replacement of disaster-damaged infrastructure resulting from Hurricane Matthew: **Anson, Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chatham, Chowan, Columbus, Cumberland, Craven, Currituck, Dare, Duplin, Edgecombe, Franklin, Gates, Greene, Halifax, Harnett, Hertford, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Martin, Montgomery, Moore, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Richmond, Robeson, Sampson, Scotland, Tyrrell, Wake, Warren, Washington, Wayne and Wilson.**
- **45** counties are eligible for **Individual Assistance**, which can include grants for temporary housing and home repairs, and other programs to help individuals and households recover from the effects of the disaster: **Anson, Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chatham, Chowan, Columbus, Craven, Cumberland, Currituck, Dare, Duplin, Edgecombe, Gates, Greene, Halifax, Harnett, Hertford, Hoke, Hyde, Johnston, Jones, Lee, Lenoir, Martin, Moore, Nash, Northampton, Onslow, Pasquotank, Pender, Perquimans, Pitt, Richmond, Robeson, Sampson, Scotland, Tyrrell, Wake, Washington, Wayne and Wilson.**

Individual Assistance

- To register with FEMA: download FEMA's mobile app or register online at DisasterAssistance.gov. Call FEMA's Helpline at 800-621-3362 for voice, 711 and Video Relay Service. If you are deaf, hard of hearing or have a speech disability and use a TTY, call 800-462-7585.
- Individuals who would like to meet with a FEMA representative in person can visit any of the four Disaster Recovery Centers around the state (*Find a list of DRCs at the bottom of the report.)
- Temporary Sheltering Assistance (TSA) is for eligible disaster survivors who are unable to stay in their homes and need a **short-term** place to stay when housing options in their area are limited. TSA is a temporary solution to help **bridge the gap** for survivors until they can find a more permanent housing solution. TSA is available in the following North Carolina counties: Columbus, Cumberland, Dare, Edgecombe, Harnett, Hoke, Johnston, Lenoir, Pitt, Robeson Wayne and Wilson.
- **The deadline for TSA-eligible applicants to remain in TSA lodging has been extended in increments of 14 days through Feb. 4, 2017 or until other viable housing options are identified.**

Survivors eligible to stay in TSA lodging will be contacted before the end of each 14-day period and made aware of their continued eligibility and the new deadline. Those no longer eligible for the program after the current Jan. 7 deadline or the next two-week deadline (Jan. 21) also will be contacted.

Registrations as of COB on 01/03:

- Total registrations: **78,815**
- Total IHP Approved: **\$86.9 million**

Help through SBA Disaster Loans

- The U.S. Small Business Administration (SBA) is the No. 1 source of disaster assistance, offering low-interest disaster loans to help homeowners, renters and businesses of all sizes and private non-profit organizations cover the cost of replacing lost or damaged personal property. SBA disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. Total SBA loan dollars approved as of **COB 01/03: \$75.3 million.**
- To contact SBA's Disaster Assistance Customer Service Center:
 - Call **800-659-2955**
 - Email disastercustomerservice@sba.gov
 - Visit SBA's website at www.sba.gov/disaster
 - Deaf and hard-of-hearing individuals may call TTY **800-877-8339**

Full list of Business Recovery Centers in NC appears later in this report.

HUD Assistance

- Those who lived in public housing or a multi-family Section 8 apartment or had a Housing Choice Voucher before Hurricane Matthew should contact both the housing provider that assisted them before the disaster and the HUD office in Greensboro, NC at the Survivor Assistance number: **336-851-8058** or by email at hudhelpingu@hud.gov.
- Homeowners concerned about foreclosure or next steps regarding their homes may connect with a HUD-approved housing counseling agency by calling **800-569-4287**. They do not need to have a FHA loan to meet with a HUD approved housing counseling agency. There is never a fee for foreclosure prevention counseling.
- Survivors concerned about housing discrimination after the disaster may contact HUD at: **800-669-9777** or **888-560-8913**.

Public Assistance

- Completed **312** kick-off meetings and participated in **49** Applicant Briefings.
- Federal Emergency Management Agency's (FEMA) Public Assistance (PA) Grant Program provides assistance to state, tribal and local governments and certain types of private nonprofit organizations to help communities quickly respond to and recover from the effects of Hurricane Matthew.
- Through the PA Program, FEMA provides supplemental federal disaster grant assistance for debris removal, emergency protective measures and the repair, replacement or restoration of disaster-damaged, publicly owned facilities and the facilities of certain private nonprofit (PNP) organizations. The PA Program also encourages protecting these damaged facilities from future events by providing assistance for hazard mitigation measures.

Hazard Mitigation

- A FEMA Mitigation Dam Assessment Report is being prepared for Hurricane Matthew in NC.
- **Five** CEO mitigation advisors are staffing DRCs, providing survivors with advice and information on reducing personal and property risk. The cumulative interview total is **8,449**.

FEMA advisers set up shop at home improvement stores in Robeson, Craven, Currituck and Duplin Counties to help answer survivor questions about repairing the damage left behind by Hurricane Matthew and building stronger and safer. **FEMA advisers will be available Tuesday, Jan. 3 from 7:30 a.m. to 5 p.m. through Friday, Jan. 6 and from 7:30 a.m. to 1 p.m. on Saturday, Jan. 7 at the following locations:**

Robeson County
Builder's Discount
482 N. Roberts Ave.
Lumberton, NC 28358

Currituck County
Ace Hardware
6704 Caratoke Highway
Grandy, NC 27939

Craven County
Builder's Discount
1817 Racetrack Road
New Bern, NC 28562

Duplin County
Builder's Discount
1120 N.E. Railroad St.
Wallace, NC 2846

Environmental Historic Preservation

- Supporting PA and IA for kick-off meetings, site visits and project reviews.
- Conducted EHP reviews for potential MHU sites.

National Flood Insurance Program (NFIP)

- As of Jan. 3, approximately **5,755** NFIP claims were submitted by North Carolina survivors. These claims have resulted in over **\$18.98** million in Advance Payments to North Carolina residents. The total amounts paid on all claims is **\$98.8** million.
- National Flood Insurance Outreach specialists are conducting agent outreach in Wayne (21 agents), Wilson (18 agents), Cumberland (86 agents), Robeson (52 agents), Columbus (20 agents) and Edgecombe (15 agents) Counties.
- As of Oct. 10, advance payments were authorized to provide expedited relief to NFIP policyholders who sustained flood damage from Hurricane Matthew. By paying up to **50** percent of the estimated covered losses.
- Survivors with Flood Insurance questions can call the FEMA Helpline at **800-621-3362**, Monday through Friday from **9 a.m. to 7 p.m. EST** and select number **1** then option number **2**. Call center staff can assist you with information regarding your policy and survivors' calls can also be transferred to their insurance carrier for additional assistance.

Disaster Survivor Assistance

- Disaster Survivor Assistance (DSA) crews support the survivor recovery process in designated counties by offering survivors the opportunity to register, answering questions about the status of their application and providing on-the-spot resolution of program issues.
- To date DSA teams have visited **82,313** homes and have interacted with **41,793** individuals; **43** counties have a limited DSA presence.
- DSA teams also support Speakers Bureau events and provide disaster assistance information to community leaders.
- Team members wear FEMA vests and have photo IDs. To safeguard against fraud and scams, survivors should always ask to see FEMA photo IDs if they are not visible.

Other Resources

- Owners of meat and poultry producing businesses who have questions or concerns may contact the FSIS Small Plant Help Desk by phone at **877-FSIS-HELP (877-374-7435)**, by email at infosource@fsis.usda.gov , or 24/7 online at <http://www.fsis.usda.gov/wps/portal/fsis/topics/regulatory-compliance/svsp/sphelpdesk>.
- Disaster Legal Services (DLS) provides immediate temporary legal assistance to disaster survivors at no charge. Survivors with questions can call **800-662-7407**.

IRS Expands Tax Relief to Matthew Survivors in North Carolina

- Storm survivors in designated counties have until March 15, 2017, to file certain individual and business tax returns and make certain tax payments. This includes an additional filing extension for those with valid extensions that ran out at midnight Oct. 17, 2016. Taxpayers in counties added later to the disaster area will automatically receive the same filing and payment relief.
- Details on available tax relief can be found on the [disaster relief](#) page on IRS.gov.

Fraud

- Recovery officials encourage North Carolina residents to watch for and report any suspicious activity to the North Carolina consumer hotline at **877-566-7226**.
- There is no fee required to apply for, or to receive disaster assistance from FEMA. There is also no fee to schedule or obtain a housing inspection from FEMA.
- FEMA does not endorse any commercial businesses, products or services.
- FEMA does not charge for its services.
- If you suspect fraud, call the North Carolina consumer hotline at **877-566-7226** or FEMA Disaster Fraud Hotline at **866-720-5721**.
- All federal employees have an official badge/ID. Ask to see it.

Disaster Timeline

- 10/10/2016:** A Major Disaster Declaration was signed by President Barack Obama for Hurricane Matthew in North Carolina from October 4th and onwards; the declaration makes Individual Assistance available for Beaufort, Bertie, Bladen, Brunswick, Columbus, Cumberland, Edgecombe, Hoke, Lenoir, Nash, Pitt, and Robeson Counties and Public Assistance for 31 counties, including: Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Cumberland, Currituck, Dare, Duplin, Edgecombe, Greene, Hoke, Hyde, Johnston, Lenoir, Nash, New Hanover, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Robeson, Tyrrell, Washington, and Wayne counties.
- 10/11/2016:** A Major Disaster Declaration for the State of North Carolina was amended to include Bertie, Johnston, Wayne and Wilson counties for both Individual and Public Assistance. Now approved for Public Assistance (Categories A & B): 32 counties; 14 counties approved for Individual Assistance.
- 10/12/2016:** A Major Disaster Declaration for the State of North Carolina was amended to include Greene for Individual Assistance and Harnett and Sampson counties for both Individual and Public Assistance. Now approved for Public Assistance (Categories A & B): 34 counties; 17 counties approved for Individual Assistance.

- 10/13/2016:** The Major Disaster Declarations for the State of North Carolina was amended to include Dare, Duplin, Hyde and Pender counties for Individual Assistance as well as Gates and Jones County for both Individual and Public Assistance.
- 10/17/2016:** The Major Disaster Declarations for the State of North Carolina was amended to include Craven, Tyrrell, and Washington counties for Individual Assistance as well as Martin County for both Individual and Public Assistance. Now approved for Public Assistance (Categories A & B): 37counties; 27 counties approved for Individual Assistance.
- 10/19/2016:** A Major Disaster Declaration for the State of North Carolina was amended to include Onslow County for Individual Assistance. Now approved for Public Assistance: 37counties; 28 counties approved for Individual Assistance.
- 10/24/2016:** A Major Disaster Declaration for the State of North Carolina was amended to include Lee, Moore and Wake counties for Individual Assistance and Public Assistance. Now approved for Public Assistance: 40 counties; Individual Assistance: 31 counties.
- 10/25/2016:** A Major Disaster Declaration for the State of North Carolina was amended to include Camden, Chowan, Currituck and Pasquotank Counties for Individual Assistance and Hertford County for Public Assistance.
- 10/31/2016:** A Major Disaster Declaration for the State of North Carolina has been amended to include Brunswick and Halifax Counties for Individual Assistance for and Public Assistance.
- 11/01/2016** A Major Disaster Declaration for the State of North Carolina has been amended to include Hertford County for Individual Assistance. Now approved for Public Assistance: 42 counties; 38 counties approved for Individual Assistance.
- 11/03/2016** A Major Disaster Declaration for the State of North Carolina has been amended to include Carteret and Perquimans Counties for Individual Assistance (already designated for Public Assistance) and Anson, Chatham, Northampton, Richmond, and Scotland Counties for both Individual Assistance and Public Assistance. Now approved for Public Assistance: 47 counties; 45 counties approved for Individual Assistance.
- 11/10/2016** A Major Disaster Declaration for the State of North Carolina has been amended to include Franklin County for Public Assistance, Categories A through G, including direct federal assistance and Anson, Bladen, Chatham, Cumberland, Franklin, Halifax, Hoke, Johnston, Lee, Nash, Richmond, Scotland and Wake Counties for Public Assistance, Categories C through G. Now approved for Public Assistance: 48 counties; 45 counties approved for Individual Assistance.
- 11/21/2016** A Major Disaster Declaration for the State of North Carolina has been amended to include Montgomery County for Public Assistance, Categories A through G, including direct federal assistance; and Beaufort, Bertie, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Dublin, Edgecombe, Gates, Greene, Harnett, Hertford, Hyde, Jones, Lenoir, Martin, Moore, Northampton, Onslow, Pasquotank, Pender, Perquimans, Pitt, Robeson, Sampson, Tyrrell, Washington, Wayne and Wilson Counties for Public Assistance, Categories C through G (already designated for Individual Assistance and Public Assistance, Categories A and B, including direct federal assistance); and New Hanover and Pamlico Counties for Public Assistance, Categories C through G (already designated for Public Assistance, Categories A and B, including direct federal assistance). Now approved for Public Assistance: 49 counties (Categories A-G); 45 counties approved for Individual Assistance.

12/23/2016 A Major Disaster Declaration for the State of North Carolina has been amended to include Warren County for Public Assistance.

SBA Business Recovery Centers

Pitt County

Small Business & Technology Development Center (SBTDC) Regional Service Center
East Carolina University Willis Building
300 E. 1st Street
Greenville, NC 27858

Hours: Monday through Friday, 8 a.m. – 5 p.m. Closed: Sundays
Saturdays, 9 a.m. - 1 p.m.

Cumberland County

Small Business & Technology Development Center at Fayetteville State University
Small Business and Economics Building, Suite 306, Rooms A & D
1200 Murchison Road
Fayetteville, North Carolina 28302

Hours: Monday through Friday, 9 a.m. – 6 p.m. Closed: Sundays
Saturdays, 9 a.m. – 1 p.m.

Robeson County

Robeson Community College Workforce Center
5160 Fayetteville Rd.
Lumberton, NC 28360

Hours: Monday through Friday, 9 a.m. – 6 p.m. Closed: Sundays
Saturdays, 9 a.m. – 1 p.m.

Disaster Recovery Centers

Disaster Recovery Center (DRC) regular hours are:

M-F, 9 a.m. – 6 p.m.; Sat., 9 a.m. – 1 p.m. Closed Sundays

Closes Friday, Jan. 6 at 6 p.m.	
Wayne County DRC W.A. Foster Recreation Center (Top of the hill at Mina Weil Park) 1012 S. John St., Room 110.2 Goldsboro, NC 27530	Edgecombe County DRC Edgecombe County Health Dept. 3003 N. Main Street Tarboro, NC 27886
Cumberland County DRC Dept. of Social Services 1225 Ramsey Street Fayetteville, NC 28301	Robeson County DRC Old Kmart store 2750 N. Roberts Ave. Lumberton, NC 28358