

DEPARTMENT OF HOMELAND SECURITY
Federal Emergency Management Agency

CRS COMMUNITY CERTIFICATIONS

OMB Control Number: 1660-0022
Expiration: 10/31/2023

Community City of Goldsboro State NC CID 370255
(6-digit NFIP Community Identification Number)

Note: Please cross out any incorrect items, below, as needed, and insert the updated information.

CC-213 Recertification

Recertification due date	August 1, 2022	
	Chief Executive Officer	CRS Coordinator
Name	Timothy M. Salmon	Bobby Croom
Title	City Manager	Engineering Director
Address	200 North Center Street Goldsboro, NC 27530	200 North Center Street Goldsboro, NC 27530
Phone number	(919) 580-4330	(919) 580-4377
E-mail address	tsalmon@goldsboronc.gov	BCroom@goldsboronc.gov

I hereby certify that City of Goldsboro [community name] is implementing the following activities on the attached pages as credited under the Community Rating System and described in our original application to the CRS and subsequent modifications.

I hereby certify that, to the best of my knowledge and belief, we are in full compliance with the minimum requirements of the NFIP and we understand that we must remain in full compliance with the minimum requirements of the NFIP. We understand that at any time we are not to be in full compliance, we will retrograde to a CRS Class 10.

I hereby certify that we will continue to maintain FEMA Elevation Certificates on all new buildings and substantial improvements constructed in the Special Flood Hazard Area following the date at which we joined the CRS.

I hereby certify that if there are one or more repetitive loss properties in our community that we must take certain actions that include reviewing and updating the list of repetitive loss properties, mapping repetitive loss areas, describing the cause of the losses, and sending an outreach project to those areas each year, and if we have fifty (50) or more unmitigated repetitive loss properties we must earn credit under Activity 510 (Floodplain Management Planning) for either a repetitive loss area analysis (RLAA) or a floodplain management plan (FMP).

I hereby certify that, to the best of my knowledge and belief, we are maintaining in force flood insurance policies for insurable buildings owned by us and located in the Special Flood Hazard Area (SFHA) shown on our Flood Insurance Rate Map. I further understand that disaster assistance for any community-owned building located in the SFHA is reduced by the amount of National Flood Insurance Program (NFIP) flood insurance coverage (structure and contents) that a community should be carrying on the building, regardless of whether the community is carrying a policy.

Signature  (Chief Executive Officer)

Date 8/1/22

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Community City of GoldsboroState NCCID 370255

(6-digit NFIP Community Identification Number)

CRS Program Data Table	A. In the SFHA	B. In a regulated floodplain outside the SFHA	C. In the rest of the community
1. Last report's number of buildings in the SFHA (bSF) (line 6, last report)	1981		
2. Number of new buildings constructed since last report	+ 13		54
3. Number of buildings removed/demolished since last report	- 0		
4. Number of buildings affected by map revisions since last report (+ or -)			
5. Number of buildings affected by corporate limits changes (+ or -)			
6. Current total number of buildings in the SFHA (bSF) (total lines 1-5)	1994		
7. Number of substantial improvement/damage projects since last report	2		
8. Number of repetitive loss properties mitigated since last report			
9. Number of LOMRs and map revisions (not LOMAs) since last report			
10. Acreage of the SFHA (aSFHA) as of the last report (line 13, last report)	18333		
11. Acreage of area(s) affected by map revisions since last report (+ or -)			
12. Acreage of area(s) affected by corporate limits changes (+ or -)			
13. Current acreage of the SFHA (total lines 10-12)	18333		
14. Primary source for building data:	City of Goldsboro GIS		
15. Primary source for area data:	City of Goldsboro GIS		
16. Period covered:	7-1-21 thru 6-30-22	Current FIRM date	June 20, 2018
<i>If available, the following data would be useful:</i>			
17. Number of new manufactured homes installed since last report			
18. Number of other new 1 -4 family buildings constructed since last report			
19. Number of all other buildings constructed/installed since last report			

Comments:

(Please note the number of the line to which the comment refers.)

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[continued on next page]

Community City of Goldsboro

State NC

CID 370255

(6-digit NFIP Community Identification Number)

Instructions

At the first verification visit after the effective date of the 2013 *CRS Coordinator's Manual*, ONLY LINES 6 AND 13 NEED TO BE COMPLETED. These lines form the baseline data about the number of buildings and area of the SFHA for when the table is completed as part of the next annual recertification. The "period covered" entered in line 16 is the date that lines 6 and 13 are first completed.

At all subsequent annual recertifications and cycle verification visits, the entire table is completed. The information in lines 6 and 13 from the last report is transferred to lines 1 and 10 in the next report.

Instructions for the Columns

Column A numbers are for the SFHA (the A and V Zones shown on the Flood Insurance Rate Map) (FIRM)). Use the FIRM currently in effect, not a draft or pending revision.

Column B is completed only if the community receives CRS credit for regulating floodplain development outside the SFHA under Activity 410 (Floodplain Mapping) or Activity 430 (Higher Regulatory Standards).

Column C numbers help relate what happens in the floodplain to what is happening in the rest of the community.

Enter "0" if there are no numbers to report for this period. Do not leave a cell blank. Do not fill in the shaded boxes.

Instructions for the Lines

Lines 1-7 deal with buildings.

- o Section 301.a of the *CRS Coordinator's Manual* defines what constitutes a "building" and lists examples of structures that are not counted as "buildings" by the CRS.
- o Section 302.a of the *CRS Coordinator's Manual* describes how the CRS counts buildings. For example, accessory structures are not counted.
- o As noted in Section 302.a, to determine building counts, communities may use any method that yields reasonably good estimates of the number of buildings. Examples of acceptable methods are listed in Section 302.a. Precision is less important for large numbers. For example, the impact of the numbers will not change much if there are 10,000 buildings or 10,100 buildings.
- o If a building is out of the SFHA, but in a parcel that is partly in the SFHA, it is not counted in column A --In the SFHA.
- o In line 14, note how the building counts were obtained or estimated. Use the comments area, if needed.

Line 4 refers to map revisions. These include physical map revisions, Letters of Map Revision (LOMR), and Letters of Map Amendment (LOMA). If a building is removed from the SFHA by FEMA through a LOMA, but the community still administers its floodplain management regulations on the property, the building should not be included in the line 4 count in column A --In the SFHA. However, communities that still regulate areas removed by LOMAs can receive credit under Activities 410 or 430. If the community is receiving such credit, the building should be counted under column B --In a regulated floodplain outside the SFHA.

Line 7 is for the total number of buildings that were substantially improved plus the number of buildings that were substantially damaged during the period covered.

Lines 10 -13 deal with areas.

- o These areas are based on the areas shown on the community's FIRM including LOMRs or LOMAs. Section 403.b discusses those portions of the SFHA that are subtracted from the area of the SFHA to calculate the community's aSFHA used in credit calculations.
- o Section 403.e of the *CRS Coordinator's Manual* discusses calculating areas for CRS purposes.
- o Section 403.e notes that communities "should not spend an inordinate amount of time measuring areas." As with buildings, communities may use any method that yields reasonably good estimates. Examples of acceptable approaches are listed in Section 403.e.
- o Line 13 asks for the current acreage of the SFHA. The best source for this number is a GIS layer that shows the SFHA. If the community does not have GIS, the county, regional agency, or state NFIP mapping office may have SFHA layers and may be able to provide the data. If the community has a relatively recent FIRM, the study contractor or consulting engineer may have the data.
- o In line 15, note how the area calculations were obtained or estimated. Use the comments area, if needed.

Lines 17 -19 are voluntary, if the numbers are readily available.

- o Line 17 includes replacing an existing manufactured home with a new one. The newly placed manufactured home is counted as a new, post-FIRM, building.
- o The total of lines 17 -19 should equal the value entered in line 2.

CC-213-3

COMMUNITY RATING SYSTEM ANNUAL RECERTIFICATION

Your community has been verified as receiving CRS credit for the following Activities.

- If your community is still implementing these activities the CRS coordinator is required to put his or her initials in the blank (do not use a checkmark or an "X") and **attach** the appropriate items. A blank with no initials indicates you are not implementing that Activity anymore, and will result in loss of points (and possible CRS Class).
- If the word "**attached**" is used you must provide the requested documentation for that Activity. If no documentation has been acquired for that Activity, please explain why there is no documentation from the past year.

BC 310 EC: We are maintaining Elevation Certificates, Floodproofing Certificates, Basement Floodproofing Certificates, V Zone design certificates and engineered opening certificates on all new construction and substantially improved buildings in our Special Flood Hazard Area (SFHA) and make copies of all Certificates available at our present office location. [] *Initial here is you have had no new construction or substantial improvement in the SFHA in the last year.*

BC 310 EC: **Attached is the permit list for only new or substantially improved structures in the SFHA that have been completed in the last year.** We have permitted 13 new building and substantial improvements in the SFHA during this reporting period.

BC 310 EC: **Attached are all the Certificates for new or substantially improved structures that have been completed during this reporting period that are included on the above permit list.** (Note: The total number of Elevation and Floodproofing certificates should match the number of permits issued and completed within the reporting period defined above. All permits issued for new construction or substantial improvement within the V zone should have both an Elevation Certificate and a V Zone Certificate, and all buildings with basements within the basement exemption communities should have both an Elevation Certificate and a Basement Floodproofing Certificate).

BC 320 MI 1: We are providing basic flood information to inquirers. **We also continue to provide the following to inquirers:**

- ✓ MI 2 additional FIRM information
- ✓ MI 4 flood depth data
- ✓ MI 7 natural floodplain functions

BC 320 MI: **Attached is a copy of the publicity for the credited elements of this service this year.**

BC 320 MI: **Attached is a copy of one page of the log, or 3 letters if using letters or other like records to document the service.**

COMMUNITY RATING SYSTEM ANNUAL RECERTIFICATION

- BC 320 MI: We are continuing to keep our FIRM updated and maintain old copies of our FIRM.
- BC 330 OP: We continue to conduct or provide all credited outreach projects.
- BC 340 ODR: People looking to purchase flood prone property are being advised of the flood hazard through our credited hazard disclosure measures.
- BC 350 LIB/LPD: Our public library continues to maintain flood protection materials.
- BC 350 WEB: We continue to conduct an annual review and update of the information and links in our flood protection website.
- BC 420 OSP: We continue to preserve our open space in the floodplain.
- BC 430: We continue to enforce the floodplain management provisions of our zoning, subdivision and building code ordinances for which we are receiving credit.
 Initial here if you have amended your floodplain regulations. **Attach a copy of the amended regulations, provide a summary of the changes and mark up the regulations indicating what's been changed.**
- BC 430 RA: We continue to enforce our procedures for administering our floodplain management regulations. If applicable, we also continue to employ CFMs and staff who took credited training courses. We currently have 2 CFMs on staff.
- BC 440 AMD: We continue to use and update our flood data maintenance system on an annual basis as needed.
- BC 440 BMM: We continue to maintain our system of Benchmarks. Initial here if any Benchmarks were found to be missing or inaccurate. **Attach a copy of the correct elevation or a description of the missing Benchmark(s).**
- BC 440 FM: We continue to maintain our historical Flood Hazard Boundary Map, FIRMs and Flood Insurance Studies.
- BC 450 ESC/WQ: We continue to enforce the provisions of our zoning, subdivision and building codes as they pertain to erosion and sediment control and water quality.
- BC 502 RL: We currently have 7 repetitive loss properties and send our notice to 30 properties in the repetitive loss areas.
- BC 502 RL: **Attached is a copy of this year's notice on property protection, flood insurance and financial assistance that we sent to our repetitive loss areas.**

COMMUNITY RATING SYSTEM ANNUAL RECERTIFICATION

BC 510 FMP: **Attached is a copy of our floodplain management plan's annual progress report for the action items contained in the plan.** We have included a progress report template for you to use (in the email notification) if you don't have one of your own.

BC 510 FMP: We have provided copies of this progress report to our governing board and local media.

BC 520 AR: We continue to maintain as open space the lots where buildings were acquired or relocated out of the floodplain. Initial here if there have been any changes (additions or deletions) to the parcels credited as open space. Attach a description of those changes.

Additional Comments:

Attachments:

CRS Activity 510
Annual Progress Report on Implementation of Credited Plan

Which Plan is this for (use separate templates for each credited Plan):

- Floodplain Management Plan (Hazard Mitigation Plan)**
- Repetitive Loss Area Analysis**
- Floodplain Species Plan**
- Substantial Damage Plan**

Name of Community: City of Goldsboro

Date this Annual Progress Report was prepared (not the date of adoption of the credited Plan): July 27, 2022

Name of Plan: Neuse River Regional Hazard Mitigation Plan

Date of Adoption of Plan: September 18, 2020

5 Year CRS Expiration Date: September 17, 2025

1. **How can a copy of the credited Plan be obtained:**
The Engineering Department Flood Protection Information webpage on the City of Goldsboro website.
2. **Describe how *this annual progress report* (not the credited Plan) was prepared and how it was submitted to the governing body, released to the media, and made available to the public:** Annual progress report was prepared using template and examples provided by CRS staff and is submitted to the governing body via email, and presented to the media and public via the City of Goldsboro Engineering website.
3. **Provide a description of the implementation of each recommendation or action item in the action plan or area analysis report, including a statement on how the project was implemented or not implemented during the previous year:**
Each action item recommendation will be implemented as funds become available.
The County of Wayne is the lead for property buyouts.
4. **Discuss why any objectives were not reached or why implementation is behind schedule:**
Funding is the primary reason for and lack of implementation.
5. **What are the recommendations for new projects or revised recommendations?**
Continue to pursue funding and implementation of action items as funds are made available.



*City of Goldsboro
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***2020-2025 Neuse River Basin Regional Hazard Mitigation Plan
City of Goldsboro Progress Report on implementation of Credited Plan***

The following is a report outlining the progress/status associated with identified goals and actions from the 2020-2025 Neuse River Basin Regional Hazard Mitigation Plan.

The City of Goldsboro is a participant of the Community Rating System (CRS), which recognizes and encourages community floodplain management activities that exceed the minimum National Flood Insurance Program (NFIP) standards. Depending upon the level of participation, flood insurance premium rates for policyholders can be reduced up to 45%. City of Goldsboro policyholders currently receive a 10% reduction in their flood insurance premium rates. Besides the benefit of reduced insurance rates, CRS floodplain management activities enhance public safety, reduce damages to property and public infrastructure, avoid economic disruption and losses, reduce human suffering, and protect the environment. Participating in the CRS provides an incentive to maintaining and improving a community's floodplain management program over the years. Implementing some CRS activities can help projects qualify for certain other Federal assistance programs.

The following is a list of the mitigation strategies for Goldsboro as described in the Neuse River Basin Regional Hazard Mitigation Plan:

W1 - Continue to impose a freeboard requirement through enforcement of their respective Flood Damage Prevention Ordinances.

Our 2ft minimum freeboard requirement is being maintained for all structures submitted for building permits which meet the threshold for substantial improvements.

W2 - Maintain a comprehensive Floodplain Management Program through the Community Rating System Program aimed at maintaining the lowest rating available to Wayne County flood insurance policyholders.

Flood Damage Prevention Ordinance – Adopted May 21, 2018, restricts development of projects within the floodplain and established a regulatory floodplain

elevation, requiring all homes and their water sensitive utilities to be elevated two feet beyond the current 100 year base flood elevation. There are further restrictions on development in areas such as the floodway.

Floodplain Development Permit – All development within the floodplain is monitored as part of our site plan development process and building permit process and a floodplain development permit is issued pending review of the project and its compliance with our Flood Damage Prevention Ordinance.

W3 - Review the vulnerability of all critical facilities identified in this plan as a component of annual County Emergency Operations Plan updates. This effort will involve an assessment of whether facilities are readily accessible before, during, or after a natural hazard event has transpired. The County will also consider all information and data outlined in this plan when making determinations on the location of all future critical facilities to ensure that they are not located within the Flood Hazard Area.

In conjunction with the annual review and update of the County EOP, the City of Goldsboro will assess their respective critical facilities. This review will address each facilities effectiveness based on use during past events, as well as the outcomes of annual scheduled tabletop exercises.

W4 - Continue to support and participate in the directives of the County Emergency Operations Plan (EOP). This plan includes evacuation procedures and response to hazards not addressed in this plan such as hazardous materials, petroleum products, hazardous waste, nuclear threat/attack, and civil disorder. The County will review and update this document annually to ensure that it coordinates with the most recent NCEM and NCOEMS directives.

The City will participate in the annual review and update of the Wayne County Emergency Operations Plan.

W5 - Educate, inform, and provide educational materials to citizens, contractors, local real estate agents and homeowners regarding information that will advise individuals about the hazards associated with floodplain development. Additionally, the County will utilize this service to inform a range of interest groups about the natural hazards present throughout Wayne County and services available to provide assistance, if and when the County is impacted.

The Goldsboro Engineering Department maintains a website with Flood Protection Information, with links to relevant fact sheets, brochures, and federal databases, physical copies of all materials are available upon request.

<https://www.goldsboronc.gov/engineering/flood-protection-and-information/>

W6 - Post flood level signs at prominent locations throughout the County displaying past flood levels to remind citizens of the past and potential flood dangers that exist within their community.

To this date none of these signs have been posted within the City limits, their existence within the County is unknown.

W7 - Continue to promote the availability of flood insurance available through the National Flood Insurance Program (NFIP) using the following means: • Post on County website • Provide information on building permit applications • Make available at the County library • Display information in the Inspections Department

Letters are sent annually to property owners within the floodplain and repetitive loss properties in conjunction with the strategies listed above.

W8 - Continue to proactively seek out grant funding through NCEM and FEMA for mitigation of repetitive loss properties (RLP) from future flooding events. The County will maintain a list of RLPs, and on an annual basis, will apply for funding for all structures that meet cost-benefit thresholds as defined by FEMA. The priority will be for the elevation of structures in Seven Springs and acquisition of structures in all other jurisdictions. The County will assist municipal jurisdictions in facilitating the grant submittal process.

Funds for stormwater projects are primarily funded through our stormwater utility fee, as well as ongoing efforts as part of the national ARPA (American Rescue Plan Act) grant system.

W9 - Continue to monitor drainage conditions throughout the County. Additionally, the County will continue to enforce and support the following programs relating to stormwater management: • NCDEQ Coastal Stormwater Rules • NCDEQ Sedimentation & Erosion Control Regulations • NCDEQ Statewide Stormwater Regulations • NCDEQ CAMA Regulations • US Army Corps of Engineers Non-Coastal Wetland Regulations

Stormwater ordinance – Minimize offsite runoff from development projects, as well as maintaining our stormwater network throughout the city via the Public Works Department. These requirements are set to match those required at the state level according to our permitting via NCDEQ and their MS4 (Municipal Separate Storm Sewer System) program as well as our involvement in the Neuse & Tar-Pamlico Nutrient Strategy and its associated rules.

W10 - Continue to maintain and enforce respective Water Shortage Ordinance. These efforts will involve monitoring of regional drought conditions and coordination with NCDENR.

The City of Goldsboro will continue to work in concert with NCDEQ to establish, and when necessary, impose water use restrictions to minimize issues associated with drought conditions.

W11 - Continue to support and recruit for participants for Community Emergency Response Teams (CERT). This effort will be coordinated with NCEM.

The City of Goldsboro will continue to work with County residents to expand upon the County Community Emergency Response Team program.

W12 - Continue to expand upon the County's Code Red Emergency Notification System available to all residents. The Wayne County Office of Emergency Services will coordinate with all municipal jurisdictions regarding registration through the Wayne County Emergency Notification Registration Portal.

The City will coordinate with the County as needed to expand upon the County Community Emergency Response Team program.

W13 - Work to expand upon the County's Special Medical Needs Registry (SMNR). The SMNR is available to all County residents. Effective participation will require close cooperation between County OES and local government staff members. All jurisdictions will work to advertise the availability of this service within their respective communities.

The City coordinates with the County as needed on SMNR needs within its municipal boundaries.

W14 - Ensure that there is adequate capacity for snow and ice removal in the event of a major snowstorm. Wayne County will work with the North Carolina Department of Transportation (NCDOT) and North Carolina Emergency Management (NCEM) to ensure that all resources necessary are available to carry out this effort. Additionally, the County will work closely with the County school system, as well as other entities, to make determinations regarding closures and delays.

The City will work with NCDOT to improve upon capacity associated with snow and ice removal during severe winter weather events.

W15 - Continue to pro-actively educate the public about services and means to deal with extreme heat and dehydration. This effort will be carried out through the following means: • Education through DSS • Maintain Crisis Prevention Program • Disseminate pamphlets • Run local print ads • Utilize other local media

In response to periods of extreme heat, the City will work with the Wayne County Public Health Department to educate citizens about the dangers of dehydration and heat exhaustion during peak summer months.

W16 - Actively work with Federal, State, local and private partners to identify mitigation measures and secure funding via grants to alleviate flooding. These efforts should focus on the following areas: Dixie Trail and John St (Flooding/Stormwater) – Goldsboro

The City will continue to expand its current measures and implement new recommendations as funding becomes available.

W17 - Work to establish pad mount backup generators at all critical facilities to facilitate the efficient utilization of designated shelter facilities and facilitate post disaster response.

Most City facilities maintain backup generators to maintain critical city functions, namely fire and police departments, public works, as well as our water treatment facility.

W18 - Work to proactively implement the recommendations of the Hurricane Matthew Resilient Redevelopment Plan developed in coordination with the NCDPS.

The City will continue to expand its current procedures and implement new recommendations as funding becomes available.

Implementation: At this time all strategies for listed above are on schedule or are in planning to begin shortly.

Recommendations: There are no recommendations for any new projects or revisions to the Plan.

Dissemination: This Progress Report for Floodplain Management/Hazard Mitigation Plan is available to the council and the public on our engineering website:
<https://www.goldsboronc.gov/engineering/flood-protection-and-information/>