



ADA Self- Evaluation and Transition Plan

Prepared for:

The City of Goldsboro

DRAFT FOR PUBLIC COMMENT

April 15, 2021

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INTRODUCTION

Milligan and Company has been engaged by the City of Goldsboro to perform a Title II Americans with Disabilities Act (ADA) Self-Evaluation and Transition Plan. Title II of the ADA of 1990 prohibits public entities from excluding or denying persons with disabilities participation in and benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity. To ensure non-discriminatory access to all city services and programs, public entities must conduct a Self-Evaluation assessment and provide written policies and procedures that provide accessibility to programs, services, and activities. Public entities with 50 or more employees are also required to develop a Transition Plan detailing any structural changes that would be undertaken to achieve program access including a scheduled time frame for completion.

What is the Americans with Disabilities Act?

The Americans with Disabilities Act (ADA) protects people with disabilities from being discriminated against in employment, local and state government, as well as public accommodations, such as stores or movie theaters.

What does disability mean according to the ADA?

To be protected by the ADA, you must fit within the law's definition of disability:

- Have a physical or mental impairment that also substantially limits you in performing one or more major life activities;
- Have a record or history of an impairment;
- Are perceived to have a disability.

The city of Goldsboro has an estimated 13% of its population under the age of 65 with a physical or cognitive disability, this is slightly higher than the national average.

1. SCOPE

This assessment focuses solely on Title II of ADA, specifically 28 CFR Part 35, and does not include an assessment of Title I non-discrimination in employment.

To assist the City of Goldsboro (city) in fulfilling its Title II requirements, the ADA Self-Evaluation and Transition Plan project is divided into three phases:

Administrative Review: Review of city programs and services to determine gaps in ADA compliance and to provide preliminary observations and findings regarding policies and procedures.

- Self-Evaluation: Physical barrier review of city facilities and development of the ADA Self-Evaluation report identifying programmatic and physical barriers.
- Transition Plan: ADA Transition Plan development to guide the removal of barriers to accessibility including capital project prioritization, cost estimates, and a long-term schedule for improvements with public input and comment.

The findings include the results from the ADA-focused administrative review of programs and services provided by the city as well as the physical barriers assessed at 40 city owned facilities as well as curb ramps and sidewalks within the public right-of way.

2. SCOPE LIMITATIONS

This Plan does not include Wayne County facilities, quasi-public agencies, and authorities. As separate authorities which receive federal funding, they are directly responsible for maintaining compliance with federal laws and regulations governing accessibility.

Departments, Offices, and Agencies excluded from this Title II ADA project include:

- Human Resources (covered under Title I of the ADA)
- Transportation Services for Individuals with Disabilities (Goldsboro-Wayne Transportation Authority)
- Fair Housing, Residential, and Long-term Care Facilities (Goldsboro Housing Authority)
- Education (Wayne County Public Schools)
- Library (Wayne County Public Library)

3. REPORT ORGANIZATION

The report is presented in two parts and includes one appendix:

- Part I outlines the process for the **Administrative Review** of policies and programs and provides highlights of recommendations and implementation.
- Part II summarizes the results of the **Self-Evaluation** including programmatic and physical barriers revealed during the assessment.
- Appendix I includes the recommended **ADA Policies and Procedures**.

I. ADMINISTRATIVE REVIEW

1. OVERVIEW AND METHODOLOGY

In order to evaluate the city's current programs, services, and activities for accessibility, Milligan conducted a multi-step administrative review process to gather background information on how the city operates in regard to the Title II requirements.

ADA Coordinator

Public entities that have 50 or more employees are required to have a grievance procedure and to designate at least one responsible employee to coordinate ADA compliance. The ADA Coordinator acts as the city's liaison between the public and city departments on all matters related to ADA. As the point of contact for persons with disabilities, the ADA coordinator fields requests auxiliary aids and services, reasonable modifications requests, and receives, reviews and investigates ADA-related complaints. The name and contact information for the city's designated ADA Coordinator must be provided to all interested parties. The city has named an ADA Coordinator to ensure the city's compliance with ADA regulations and will be providing the ADA Coordinator's contact information to the public.

It should be noted that the city has a Mayor's Committee for Persons with Disabilities that is comprised of 15 members appointed by the City Council. The Committee meets monthly and works to promote employment of people with disabilities and awareness of the disability community through events and local organizations.

ADA Policies and Procedures

Public entities are required to develop and post an ADA non-discrimination public notice, grievance process, and a reasonable modification request process. The information must contain the contact information for the ADA Coordinator. As a best practice, cities frequently adopt event policies to ensure that persons with disabilities can participate in public events, festivals, celebrations, public meetings and hearings in an equal and non-discriminatory manner. Additionally cities are required to provide "effective communication" for people whose disabilities affect their hearing, vision, speech, reading, writing, or understanding of written or spoken communication. To provide effective communication, the city needs a policy and procedure to provide auxiliary aids and services upon request from an individual with a hearing or visual disability. The city needs to adopt and publically post the required ADA policies, procedures, and forms.

Website Background Research

Milligan conducted departmental website background research to assess the information available on the city's programs and services from the public point of view. If a person, with or without a disability, wanted to know the types of programs and services offered and how to access them, what information and in what format would they find it on the city's website or on a specific department's webpage. Milligan reviewed information not only on the programs and services offered by each department but also whether or not the webpage contained forms (downloadable and web-based fillable), reports, videos, or presentations.

[Section 508 of the Rehabilitation Act of 1973](#) and the [Web Content Accessibility Guidelines](#) (WCAG) are widely recognized as the standard for accessible electronic content and website design, respectively. Together these policies and guidelines addresses not only the design of the website (color, text, images, and navigation) but also the posting of audio/visual materials as well as uploaded documents to ensure accessibility. Overall the city's website has a clean visual appearance and a consistent design standard that will make it easier for persons with visual disabilities to read and follow. Several of the department webpages, such as the Fire Department and Paramount Theater, do not follow the city's overall design standard.

In terms of department webpage interactivity, the Parks and Recreation Department uses on-line registration most widely for various activities and events. The Finance Department primarily posts downloadable budget and audit reports in PDF. The Goldsboro City Council posts recorded video of meetings on YouTube and Facebook as well as PDFs for agendas and minutes. Both the recorded YouTube and Facebook videos provide the option for viewers to use closed captioning. Overall, the city website is accessible but lacks vital information specifically for individuals with disabilities such as ADA policies and procedures.

2. SUMMARY OF ADMINISTRATIVE RECOMMENDATIONS

The administrative review of department programs and services revealed areas of improvement needed to ensure the city's compliance with Title II of the ADA. Several best practices are also offered for consideration.

Recommendation 1: ADA Coordinator

An early recommendation was provided that the city must designate or hire a staff person to serve as the ADA Coordinator. The ADA Coordinator should be mid-level staff, preferably with some ADA knowledge or background, who can develop policies and oversee their implementation, has or can develop relationships across departments, investigates and track complaints, and provide staff training on ADA matters. This person ideally would have a role in the Mayor's Office or City Manager's Office as they will interact with both the public and employee ADA concerns.

The City has since identified the Safety Coordinator as the appropriate position to serve as the ADA Coordinator.

The ADA Coordinator’s Title II responsibilities at a minimum include:

- Receiving, processing, tracking, and investigating ADA complaints filed by members of the public
- Receiving, processing, tracking, and coordinating requests for reasonable modifications to city programs and services submitted by individuals with disabilities
- Serving as the liaison for city departments for information, issues, and training related to ADA
- Ensuring that the city’s ADA policies and procedures are up to date and implemented properly in accordance with federal and state law.

Recommendation 2: ADA Policies and Procedures

At a minimum, the city must post an ADA Non-Discrimination Public Notice, reasonable modification request and procedures, and an ADA complaint/grievance form and process on the city website to maximize public accessibility of this information. The notices and forms must include contact information for the ADA Coordinator as well as information on how to request information and forms in an alternate format (large print, audio recording, Braille).

Copies of the recommended ADA policies and procedures are included in [Appendix I](#).

TABLE 1. ADA ADMINISTRATIVE REVIEW RECOMMENDATIONS

Administrative Area	Recommendation	Recommended Revision Date
Policies and Procedures	Revise the ADA Non-Discrimination Public Notice	July 2021
	Revise the Reasonable Modification Procedures and Request Form	July 2021
	Revise the Grievance Procedures and Form	July 2021
	Develop Website Accessibility policies and procedures	July 2021
	Develop an Effective Communication policy and procedures	July 2021
	Develop Event policies and procedures	July 2021

Administrative Area	Recommendation	Recommended Revision Date
Operational Improvements	Determine the roles and responsibilities of departments in implementing ADA policies and procedures	July 2021
	General ADA and Website Accessibility Guidelines training	July 2021

Recommendation 3: ADA Staff Training

In addition to revising and adopting the recommended policies and procedures, ADA training for departmental staff is strongly encouraged. At a minimum, training should include:

- Overview of the Americans with Disabilities Act of 1990
- Review of the city’s ADA policies and procedures
- Roles and responsibilities of the ADA Coordinator and departments in implementing ADA policies and procedures
- Providing assistance to individuals with disabilities in person, on the phone, or via video

Training should be provided to both existing and new staff on an annual basis.

Recommendation 4: Website and Electronic Documents

The city should do a full review of its website including review of all department webpages to ensure that WCAG standards for video quality and closed captioning of live and recorded meetings. All documents, forms, reports posted to department webpages should also be checked to verify that they meet Section 508 compliance. To ensure future continued compliance, the city should conduct periodic reviews and adopted the proposed Website Accessibility Policies and Procedures provided in [Appendix I](#).

The city should also develop a webpage for all ADA-related information easily accessed from the city’s main landing page. The page should include the ADA Coordinator’s contact information, ADA policies and procedures, ADA resources, and a link to Mayor’s Committee for Persons with Disabilities meeting calendar and meeting archives.

During the administrative review of department programs and services, Milligan noted some best practices used in other municipalities that may be beneficial to Goldsboro.

Best Practice 1: Emergency Services

Emergency services are centrally dispatched through Wayne County. It is recommended that the City of Goldsboro work with Wayne County to develop a **911 Program for People with Disabilities** to assist county 911 dispatchers, City police, fire and other first responders when

answering an emergency call. The voluntary registration allows residents to provide important information for anyone in their household about physical and/or intellectual disabilities, preferred methods of communication, as well as any medical conditions and medications.

In conjunction with this program, it is recommend that the City work with the County to develop a joint training program to train dispatchers, police, fire, and other first responders, on how to respond when a person with a disability is encountered during an emergency situation. It is important that dispatchers are trained to access and communicate information about a person’s disability, if available, to first responders prior to arriving at the scene. Training of police and fire personnel should include proper evacuation techniques for persons with various physical disabilities to safety as well as how to effectively approach and communicate with a person with an intellectual or developmental disability to deescalate the incident.

Best Practice 2: Accessible Curb Ramp Program

Develop an **ADA Curb Ramp Program** through which anyone can submit a request to have a curb ramp which is located in the public right of way within the city limits upgraded to the most current accessibility design standard. These can be reviewed and then prioritized based on greatest need.

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II. SELF-EVALUATION ADA BARRIER ASSESSMENT

In October 2020, Milligan conducted a physical barrier review of 40 city owned facilities as well as sidewalks and curb ramps in the public right of way across the entire city. The assessments were limited to a review of the areas open to the public only. No employee areas or areas closed to the public were assessed.

Categories of Properties Assessed

For purposes of the self-evaluation, the Milligan assessment team inspected the following types of properties:

- Administrative Facilities totaling 10 sites
- Police and Fire Stations totaling 5 sites
- Parks and Recreation totaling 25 sites
- Sidewalks and Curb Ramps totaling 322,080+/- linear feet

The complete list of facilities is included in Part III ADA Transition Plan in this document.

1. SUMMARY OF SELF-EVALUATION OUTCOMES

The Milligan team reviewed structural, maintenance, and programmatic barriers. Goldsboro has a mixture of older and newer buildings such as the historic City Hall and City Hall Annex. Some city buildings have been upgraded over the years to provide accessibility via ramps, wheelchair lifts, and where possible, elevators. Many of the city's facilities are located on a single level and include an entrance at grade or a ramp for accessibility.

Summary of ADA Issues

Only one building was found to be inaccessible: **Herman Park Senior Center**. This is an older building, previously a house, now used for senior programs. This facility is not ADA accessible for any wheelchair users (steep ramp, narrow doorways, non-accessible toilet rooms, layout is difficult for persons with low vision to navigate).

Curb Ramps and Sidewalks: We assessed sidewalk and curbs in the public right of way, including those we discovered that were not in the GIS file, such as along sections of Berkeley Boulevard.

- Although we found sidewalk and curb ramp issues scattered throughout the city, in general, the sidewalks downtown to the east and west of Center Street require the most attention.

Signage: We did note non-compliant or missing signage, primarily in parks facilities.

- We were informed the city has a sign shop but that they cannot produce signage with Braille.
- Our recommendation is to develop a signage package that includes compliant signs with tactile and Braille. ADA compliant signs typically cost \$15-\$20 per sign when purchased from a vendor or the city can invest in upgrading its equipment to produce signage in-house that includes both tactile and Braille.

Summary of Positive Highlights

As a result of the Self-Evaluation review of facilities, Milligan noted the following positive highlights:

City Hall

Renovations to the interior of historic City Hall include ramps, an elevator, and a wheelchair lift so that persons with physical disabilities can move through all levels and floors of the building.

Curb Ramps and Sidewalks

All newly installed sidewalks and curb ramps are compliant. We noted some areas, E. Mulberry and E. Walnut, where it appears that sidewalk and curb ramp replacement is already planned which will require confirmation.

Parks and Recreation

New and recently renovated parks facilities such as the W.A. Foster Center, Bryan Multi Sports Complex, the Hub (Cornerstone Commons), as well as all newly installed park restrooms, are all substantially ADA compliant with minor exceptions such as high coat hooks and soap dispensers which are easily corrected at low to no cost.

Municipal Golf Course

Although the facility requires some maintenance and improvements, the golf course itself is accessible via a pathway that provides accessibility to all 18 holes, driving range, and chipping green which exceeds the ADA requirement for access to a minimum of nine holes.

III. ADA TRANSITION PLAN

This Transition Plan serves as a data point of reference, representing the state of selected programs and facilities under the jurisdiction of the city as of 2020. Due to planned projects, some corrective actions listed are anticipated to be in progress or to be completed prior to implementation of the Transition Plan beginning in July 2021. The entire implementation period of the Transition plan is anticipated to be completed in 2029.

1. ADA PRIORITY LEVELS

Recognizing that the city has limited funds and cannot immediately make all programs and facilities fully accessible, ADA corrective actions had to be prioritized over a five-year period from Fiscal Year 2022 through Fiscal Year 2027¹. Project funding will be determined in each fiscal year budget approved by

The applicable ADA priority levels have been established as follows in accordance with Department of Justice regulations in [28 Code of Federal Regulations \(CFR\) Part 36 Section 304\(c\)](#):

Priority 1 - Accessible approach and entrance, accessible path to and through the site, and safety

Priority 2 - Access to goods, services, programs, and activities

Priority 3 - Access to public toilet rooms

Priority 4 - Access to other public amenities such as water fountains and public telephones

For the purpose of this report, any facility assessed as compliant at the time of the site visit and does not require ADA corrective action at this time was listed as “No Issue.” However, these facilities should be re-assessed for maintenance issues impacting accessibility when the Transition Plan is updated in 2024.

2. BARRIERS TO ACCESSIBILITY

The following set of maps shows the locations of facilities assessed for ADA barrier issues. Each facility was assigned an ADA Priority 1 through 4 based upon the physical Self-Evaluation assessment results and the regulatory definitions. Facilities found to have no apparent ADA issues at the time of assessment are listed in Table 5 as Priority Zero (0). It is important to note

¹ The City of Goldsboro’s Fiscal Year runs from July 1 to June 30. For example, Fiscal Year 2022 begins July 1, 2021 and ends on June 30, 2022.

that, although a site was found to have “no issues” at the time of the 2020 assessment, all facilities require on-going maintenance.

3. UNDUE BURDEN

The ADA does not require any public entity to take any action that it can demonstrate would result in a fundamental alteration in the nature of its program or service, would create a hazardous condition for other individuals, or would represent an undue financial and administrative burden.²

4. RECOMMENDED ACCESSIBILITY IMPROVEMENTS

A summary of city-wide recommended upgrades to programs and facilities is listed below. These are early action items that are no to low cost and require primarily staff time. Facility-specific capital, maintenance, and programmatic recommendations were reviewed by the city’s ADA project team and city departments for prioritization as part of the city's Transition Plan and are included below in Section 5 ADA Facility Barrier Assessment Results.

Herman Park Senior Center: This facility is not ADA accessible for any wheelchair users (narrow doorways, non-accessible toilet rooms, layout is difficult for persons with low vision to navigate).

- Renovations to bring this facility up to compliance would be substantial and estimated to exceed \$250,000.
- Our recommendation would be to close or demolish the current facility and incorporate the Senior Center in the planned new Herman Park Center, which will provide compliant ADA access. Accessibility of the new building requires review of plans and specifications to verify ADA compliance.

City-Wide Short-Term Programmatic Recommendations

For facilities that are Priority 1 with no building accessibility or Priority 2 with limited accessibility between floors:

- Move programs and activities to the accessible level of the building or to the nearest accessible facility. This should be a temporary solution until a physical solution, where feasible, is implemented.
- Advertise to the community as well as provide information posted at the facility and on the department website that reasonable modification for access to programs and activities can be requested.
- Develop a departmental plan for providing accessibility to program and activities where accessibility is limited.

² 28 CFR Part 35 Section 150 (2010).

- Train staff on how to accept and process reasonable modification requests received at the facility.
- Provide alternate formats for programs and activities such as virtual programming. During the COVID-19 pandemic, some departments and elected offices, such as the City Council as well as boards and commissions, have been offering regular virtual programs and meetings. Virtual offerings must accommodate all users.

City-Wide Short-Term Maintenance Recommendations

The Self-Evaluation assessment revealed several consistent ADA issues across facilities that can easily be corrected with no or low cost maintenance solutions:

- **Accessible Path:** Items and furniture stored at or near emergency exits and other doors; on or in front of counters, in particular the accessible portion of counters; on or along accessible routes; and in toilet rooms blocks the accessible path for people who have limited mobility or low vision. Any furniture or items blocking the accessible path, particularly at or near emergency exits, creates a safety issue. Each department should develop and regularly implement the inspection of facilities to ensure that items such as trash cans, recycle bins, boxes, and furniture do not impede access to emergency exits, doors, rooms, and counters.
- **Door Closing Speed:** Many doors across city facilities do not meet the door speed closing standard and close too quickly. All doors should be adjusted to so that from an open position of 90 degrees the time required to move a door or gate to an open position of 12 degrees shall be five seconds minimum.³
- **Door Hardware:** Noncompliant door hardware was noted as a frequent barrier that can be easily corrected. Door knobs that require grasping, twisting, or turning of the hand or wrist do not meet the ADA Standard. Lever type door hardware or any hardware that can be operated with one hand, a closed fist, or loose grip is recommended.⁴
- **Mirrors and Coat Hooks:** Although not encountered as frequently, there were a notable number of mirrors and coat hooks located in toilet rooms that were mounted too high for persons with limited mobility. Mirrors located at sinks in toilet rooms should be mounted with the lower edge of the reflecting surface, not the frame, at 40 inches maximum from the finished floor. A full length mirror can also be installed to accommodate a greater number of people.⁵ Coat hooks should be located 48 inches maximum from the finished floor and installed inside the accessible toilet compartment.⁶

³ 2010 ADA Standards for Accessible Design, Chapter 4 Section 404.2.8.

⁴ 2010 ADA Standards for Accessible Design, Chapter 3 Section 309.4 and Chapter 4 Section 404.2.7 (Advisory)

⁵ 2010 ADA Standards for Accessible Design, Chapter 6 Section 603.3.

⁶ 2010 ADA Standards for Accessible Design, Chapter 3 Section 308.2 and Chapter 6 Section 603.4.

Additional City-Wide Intermediate-Term Recommendations

- **Signage:** Many city facilities lack compliant directional, tactile, or Braille signage as required by the 2010 Standards. Much of the existing signage was mounted too high, at more than 60 inches maximum from the finished floor, was worn, or covered with paper or tape because the signage was no longer correct. Covered signs were encountered most frequently at single toilet rooms previously designated as either for women or men. The city recently instituted a policy where all single restrooms are now to be designated as all gender. The city should develop a complete and compliant signage package that meets all of the 2010 Standards and should install or replace noncompliant signs across all facilities.⁷
- **Maintenance of Building Features:** Implement a regular ADA maintenance check to ensure that frequently used features such as doors and faucets are functioning properly. Track to verify that basic maintenance items impacting accessibility are addressed routinely and in a timely manner.

5. PUBLIC PARTICIPATION

TO BE INSERTED IN FINAL REPORT

A summary of all public comment received are included in [Appendix II](#).

6. ADA FACILITY BARRIER ASSESSMENT RESULTS

The following list represents the city owned or leased facilities assessed for physical barriers to access. As discussed earlier in this Part under section 1, the corrective actions for these sites are prioritized by ADA priority 1 through 4 as well as by equity, by cost, and by proposed fiscal year. For reference, the list also includes those sites determined to be priority zero (0), or those sites not requiring ADA corrective at the time of the physical assessment. The estimated order of magnitude cost for all facility corrective actions is approximately \$1.5 million to be undertaken in the next one to four years.

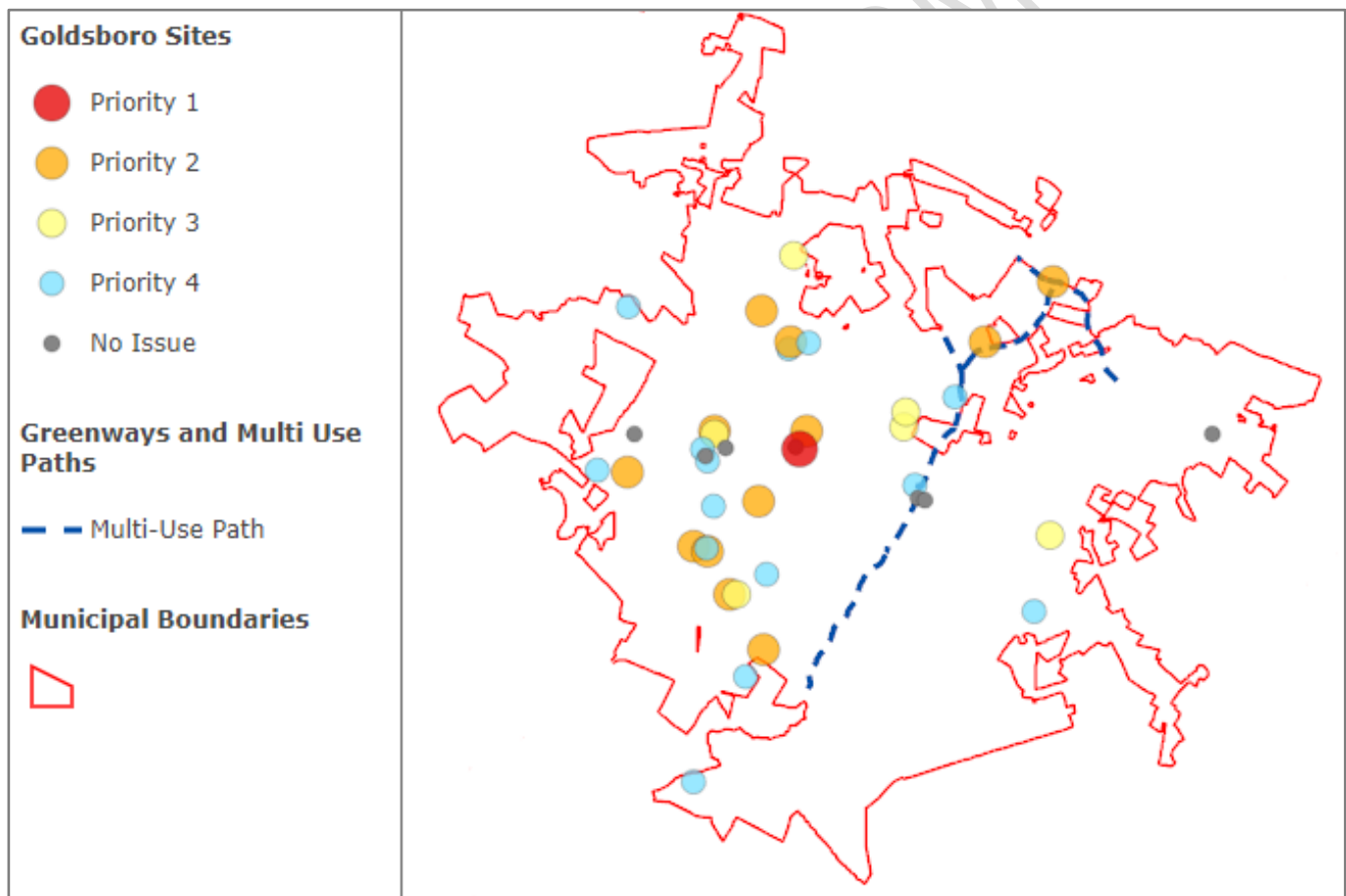
The list of facilities is organized as follows:

- **Number:** indicates the Transition Plan priority number;
- **Site Name:** name of the facility that was assessed;
- **Address:** the street address of the facility;
- **Type:** the type of facility by department;
- **Notes:** includes any items or notes of interest regarding the facility;

⁷ 2010 ADA Standards for Accessible Design, Chapter 2 Section 216 and Chapter 7 Section 703.

- **ADA Priority:** indicates the ADA priority one through four assigned as a result of the physical barrier assessment. Facilities assigned a zero (0) priority have no corrective actions required at this time and are at the very end of the list;
- **Major Results:** a summary list of ADA barriers found during the physical assessment. The major results were used to determine the assigned ADA Priority. The list also indicates a potential programmatic options to address accessibility such as moving programs and activities to an accessible floor of the facility or providing audio and visual programming;
- **Fiscal Years:** indicates the city’s fiscal year during which corrective actions are anticipated to be completed and are indicated as between 2023-2026. The city’s fiscal year commences on July 1 and ends on June 30 of each calendar year.

Figure 1: ADA Priorities Map



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TABLE 2: SELF-EVALUATION FACILITY ASSESSMENT RESULTS AND TRANSITION PLAN PRIORITIZATION

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
1	Herman Park Center Senior House	903 E. Ash St	Parks & Rec	Demolish building and incorporate into New Herman Park Center	1	Not Accessible: Move programs to an accessible facility short-term Long-term incorporate senior center into new Herman Park Center	\$350,000	2023-2025
2	T.C. Coley Center	516 S. Leslie St.	Parks & Rec	Recreation Center	2	Replace steep entrance ramp Install fully accessible ADA toilet rooms Adjust fast door closing speed	\$85,000	2025
3	Peacock Pool	1503 Herring St.	Parks & Rec	Pool	2	Temporary: Provide an ADA accessible portable toilet Temporary: Use entrance at side gate near play equipment as accessible entrance until pool building is renovated Add ADA pool lift Install fully accessible ADA toilet rooms	\$50,250	2023-2025
4	New Hope Multi Use Path	New Hope Rd. to Wayne Memorial	Parks & Rec	Greenway	2	Fill hazardous transition from path to bridge east side	\$2,500	2023
5	Reedy Branch Greenway	Behind Wayne Memorial Hospital	Parks & Rec	Greenway	2	Fill hazardous transition from path to bridge north side	\$3,500	2023

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
6	Mina Weil Pool	235 House St.	Parks & Rec	Pool	2	Add ADA pool lift	\$3,000	2023
7	North End Park	300 Neil St.	Parks & Rec	Playground	2	Replace non-compliant curb ramps Repair deteriorated pathway Repair water fountain Install fully accessible ADA toilet rooms Playground surface maintenance	\$118,000	2024
8	South End Park	100 E. Courtyard Cir.	Parks & Rec	Playground	2	Provide accessible route to play equipment Playground surface maintenance	\$12,000	2024
9	H.V. Brown Park	500 H.V. Brown Ln.	Parks & Rec	Playground	2	Repair deteriorated pathway Playground surface maintenance correct accessible parking issues	\$110,000	2024
10	Mina Weil Park	235 House St.	Parks & Rec	Playground	2	Install fully accessible ADA toilet rooms Playground surface maintenance	\$45,000	2025
11	Goldsboro Event Center	1500 S. Slocumb St.	Admin	Event Center	2	Replace steep ramps to building Correct accessible parking issues Adjust fast door closing	\$22,000	2024

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
12	Historic City Hall	214 N. Center St.	Admin	Building	2	Replace steep curb ramps Correct ADA parking issues Replace steep ramp in Council Chamber Adjust fast door closing speeds	\$40,000	2024
13	Herman Park	900 Park Ave.	Parks & Rec	Playground	3	Install fully accessible ADA toilet rooms Replace steep curb ramps Playground surface maintenance	\$60,000	2023
14	City Hall Building	200 N. Center St.	Admin	Building	3	Replace steep curb ramps Adjust fast door closing speeds	\$35,000	2025
15	Police /Fire Complex Station 1	204 S. Center St.	Police/Fire	Police/Fire	3	Install fully accessible ADA toilet rooms in lobby Replace non-compliant door knobs Replace steep ramp to entrance	\$85,000	2025
16	Golf Course	1501 S. Slocumb	Parks & Rec	Golf	3	Repair deteriorated pathway sections throughout course Adjust fast door closing speeds for toilet rooms on course Correct accessible parking issues	\$75,000	2025

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
17	Fairview Park	1905 Edgerton St.	Parks & Rec	Playground	3	Install fully accessible ADA toilet rooms Playground surface maintenance	\$65,000	2024
18	Fire Station 2	1901 Royall Ave.	Fire	Fire	3	Install grab bars in toilet room	\$250	2023
19	Berkeley Park	3211 Cashwell Dr.	Parks & Rec	Playground	3	Renovate toilet room for ADA accessibility Playground surface maintenance Correct accessible parking issues	\$25,000	2024
20	Public Works Complex	1601 Clingman St.	Admin	Public Works	3	Install fully accessible ADA toilet rooms	\$60,000	2026
21	Fire Station 3	100 E. Patetown Rd.	Fire	Fire	3	Install a fully accessible ADA toilet room	\$25,000	2026
22	Water Treatment Plant	1201 Jordan Blvd	Admin	Public Works	3	Install a fully accessible ADA toilet room Replace steep entrance ramp Lower handrails on entrance ramp and stairs	\$115,000	2026
23	Paramount Theatre	139 S. Center St.	Admin	Theater	4	Lower handrails on stairs	\$5,000	2026
24	Quail Park	529 Quail Dr.	Parks & Rec	Open Space	4	Restripe accessible parking	\$2,500	2023
25	Public Utilities Complex/Water Reclamation Facility	714 Arrington Bridge Rd.	Admin	Public Works	4	Replace steep entrance ramp	\$3,500	2026

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
26	Fire Station 4	1300 Poplar St.	Fire	Fire	4	Replace non-compliant curb ramp	\$5,000	2025
27	Bryan Multi Sports Complex	501 S. Oak Forest Rd.	Parks & Rec	Recreation	4	Adjust fast door closing speed Lower toilet paper holder below grab bar	\$200	2023
28	Compost Facility	200 Westbrook Rd.	Admin	Public Works	4	Adjust fast door closing speed	\$100	2023
29	W.A. Foster Center	1012 S. John St.	Parks & Rec	Recreation Center	4	Adjust fast door closing speed	\$100	2023
30	Willowdale Cemetery	306 E. Elm St.	Admin	Cemetery	4	Repair deteriorated road/pathway	\$25,000	2025
31	Elmwood Cemetery	900 W. Brick	Admin	Cemetery	4	Repair deteriorated road/pathway	\$4,000	2026
32	Henry C. Mitchell Park	301 Whitfield Dr.	Parks & Rec	Open Space	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance
33	Peacock Park	1503 Herring St.	Parks & Rec	Open Space	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance
34	Stoney Creek Park	2300 E. Ash St.	Parks & Rec	Playground	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance
35	Stoney Creek Skate Park	2300 E. Ash St.	Parks & Rec	Skate Park	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance
36	Stoney Creek 1 North Greenway	400 Durant Rd.	Parks & Rec	Greenway	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance
37	Fire Station 5	3521 Central Heights Rd.	Fire	Fire	0	No ADA issues found at time of site visit	On-going Maintenance	On-going Maintenance

Priority Ranking	Site Name	Address	Type	Notes	ADA Priority	Major Results	Cost Estimate	Fiscal Year(s)
38	Herman Park Center	901 E. Ash St.	Parks & Rec	Recreation Center	0	Not Assessed due to future demolition and replacement; Incorporate Senior Center into new facility	On-going Maintenance for new building	On-going Maintenance
39	The Hub_Cornerstone Commons	100 E. Chestnut St.	Park	Not owned by the City; City provides maintenance only	0	No ADA issues found at time of site visit		On-going Maintenance
40	Veterans Memorial Park	290 E. Walnut St.	Park	Not owned or maintained by the City	0	No ADA issues found at time of site visit		

6. ADA RIGHT OF WAY BARRIER ASSESSMENT RESULTS

The following list represents the sidewalks and curb ramps that were found to present physical barriers to access. The estimated order of magnitude cost for all corrective actions is approximately \$12 million to be undertaken in the next five to eight years.

The list of facilities is organized as follows:

- **Type:** the type of feature (curb ramp or sidewalk)
- **Street:** street name where located;
- **Direction:** the street designation (north, south east, west), if applicable;
- **Intersection:** closest cross street intersection for reference, if applicable;
- **Notes:** includes observed condition of the feature or notes of interest regarding the feature;
- **ADA Priority:** indicates the ADA priority one, two, or four assigned as a result of the physical barrier assessment. Priority 3 is not used in the report for curb ramps or sidewalks because it applied specifically to public toilet rooms
- **Solution:** the corrective action recommend to address the issue with the curb ramp or sidewalk
- **Cost Estimate:** rough cost estimate of the recommended corrective action
- **Fiscal Years:** indicates the city’s fiscal year during which corrective actions are anticipated to be completed and are indicated as 2023 through 2029 and as “on-going maintenance” for issues related to overgrown vegetation or silt accumulation. The city’s fiscal year commences on July 1 and ends on June 30 of each calendar year.

Figure 2: Non-Compliant Curb Ramps and Sidewalks

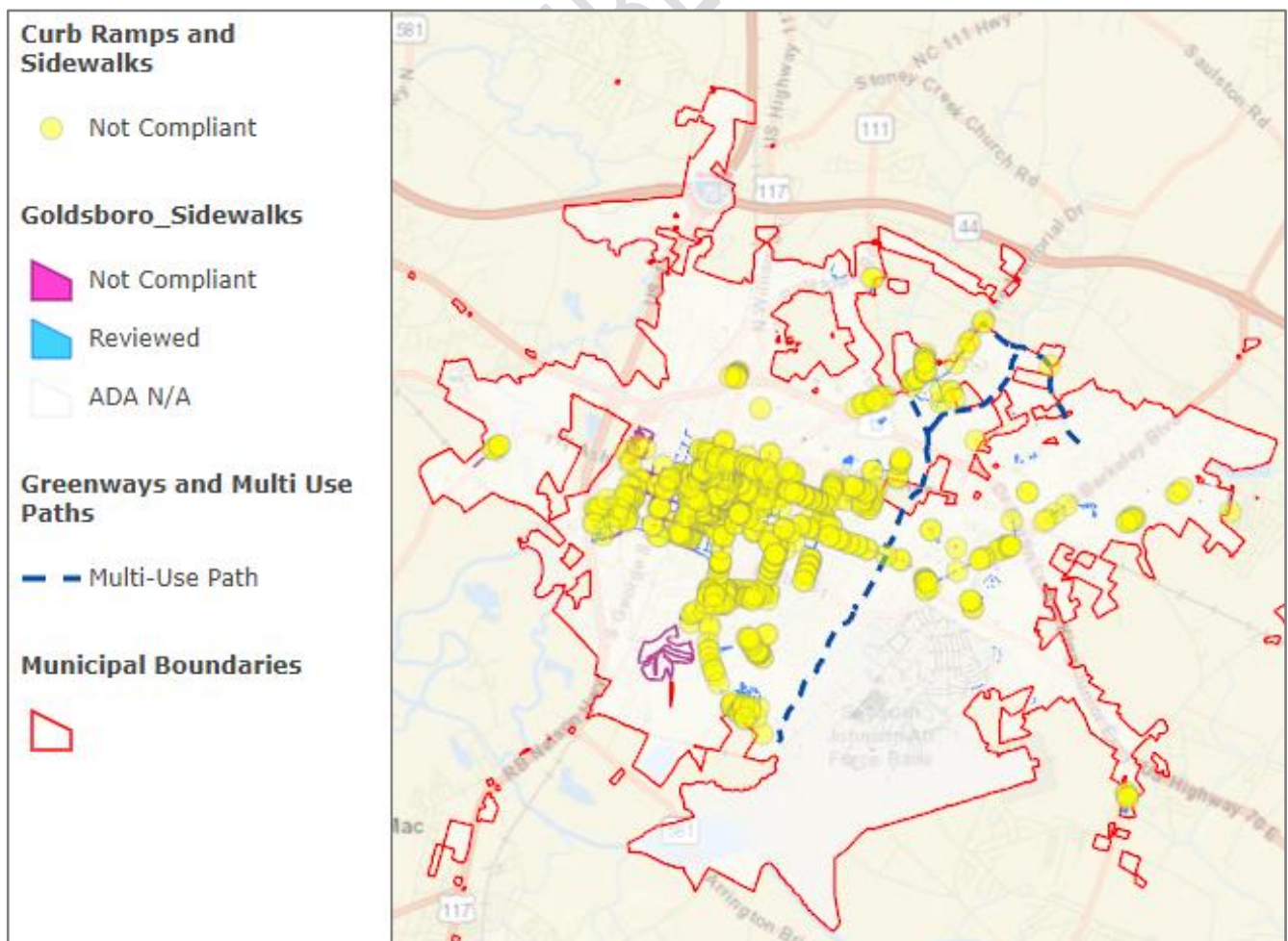


Figure 3: Non-Compliant Sidewalks

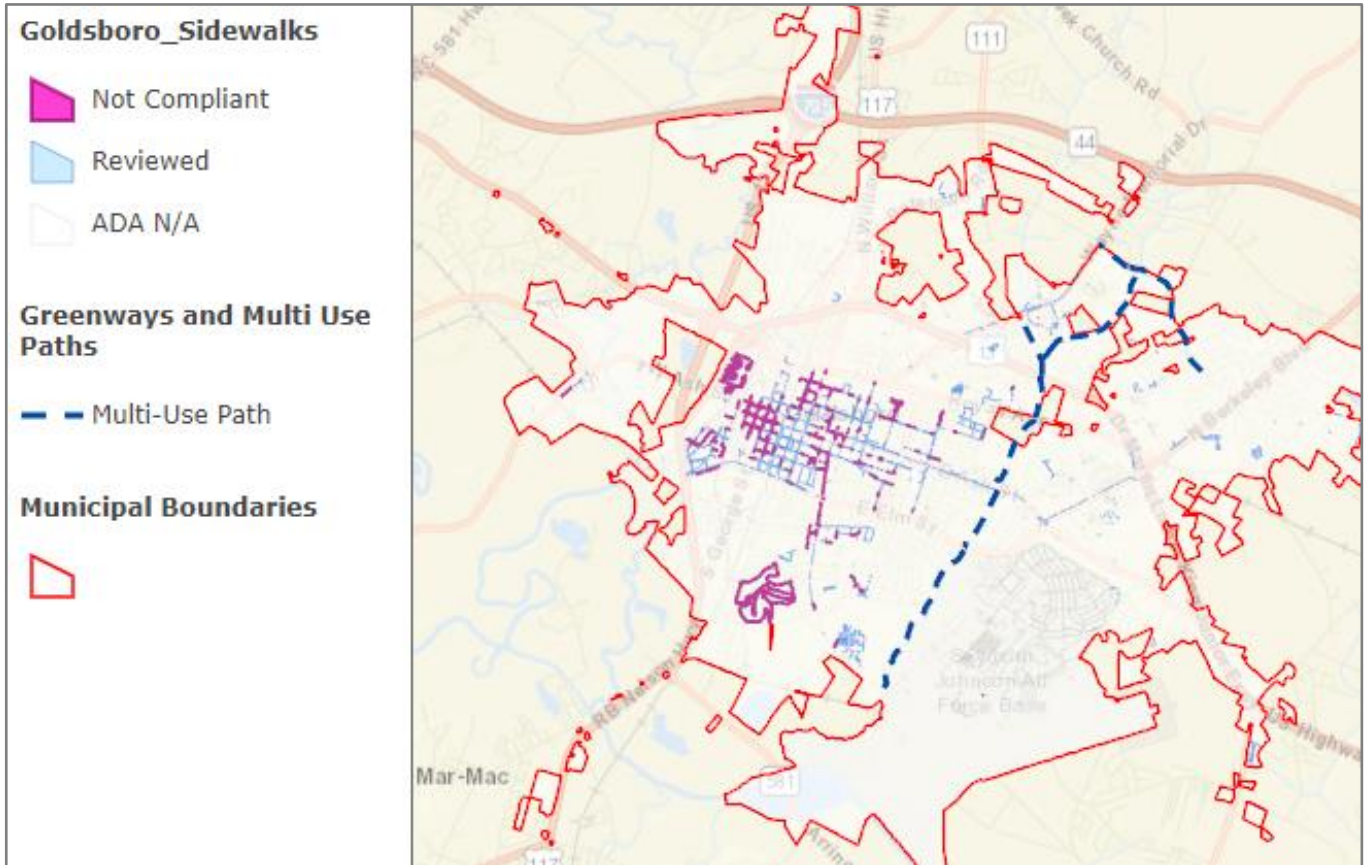


TABLE 3: SELF-EVALUATION RIGHT OF WAY ASSESSMENT RESULTS AND TRANSITION PLAN PRIORITIZATION

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Whitfield		601	W Sherard	Debris on curb ramp	1	Maintenance	\$250	2023
Curb Ramp	New Hope	East	660		Restripe parking access aisle	4	Maintenance	\$1,000	2023
Curb Ramp	Walnut	East	301	Daisy	Crack at street	4	Repair	\$1,000	2023
Curb Ramp	Walnut	East	301	Patrick	Cracked	4	Repair	\$1,000	2023
Curb Ramp	Taylor	North	801		Cracks, vegetation	4	Maintenance	\$1,000	2023
Curb Ramp	Taylor	North	701		Cracks, vegetation	4	Maintenance	\$1,000	2023
Curb Ramp	Jefferson	North	400	Peachtree	Silt accumulation	4	Maintenance	\$1,000	2023
Curb Ramp	Beech		1501		Heaving, cracks	4	Maintenance	\$1,000	2023
Curb Ramp	Slocumb	South	1501		Cracking	4	Maintenance	\$1,000	2023
Curb Ramp	Slocumn	South	1501		Cracking	4	Maintenance	\$1,000	2023
Curb Ramp	Maple		1901		Cracks, vegetation	4	Maintenance	\$1,500	2023
Curb Ramp	Jefferson	North	400		Cracking, vegetation	4	Maintenance	\$2,500	2023
Curb Ramp	Beech		1100		Cracks, heaving	2	Repair	\$3,000	2023
Curb Ramp	Virginia	North	201	W Mulberry	Cracking, vegetation	4	Repair	\$3,500	2023
Curb Ramp	Virginia	North	200	W Mulberry	Cracking, vegetation	4	Repair	\$3,500	2023
Curb Ramp	Claiborne	North	700-800		Cracks, vegetation	4	Maintenance	\$4,000	2023
Curb Ramp	Park		900	Herman Ave Parking Lot	Steep Slope	1	Replace	\$5,000	2023
Curb Ramp	Fairview Park				Steep Slope	1	Replace	\$5,000	2023
Curb Ramp	Royall		2201		Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Royall		2201		Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Royall		2201		Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Royall		2201		Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Holly	East	800	N Lionel	Counter slope at street	2	Replace	\$5,000	2023

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Holly	East	700	N Lionel	Counter slope at street	2	Replace	\$5,000	2023
Curb Ramp	Holly	East	401	N Waters	Deteriorated	2	Replace	\$5,000	2023
Curb Ramp	Holly	East	501	N Waters	Deteriorated	2	Replace	\$5,000	2023
Curb Ramp	North End Park			Neil	Cracked, deteriorated	2	Replace	\$5,000	2023
Curb Ramp	Center	North		At parking lot	Steep slope, deteriorated	2	Replace	\$5,000	2023
Curb Ramp	Peacock Park				Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Mulberry	East	301	N Daisy	Deteriorated, dirt accumulation, vegetation	2	Replace	\$5,000	2023
Curb Ramp	Mulberry	East	300	N Daisy	Deteriorated, mud accumulation	2	Replace	\$5,000	2023
Curb Ramp	Chestnut	East	100	S John	Steep slope	2	Replace	\$5,000	2023
Curb Ramp	Herman		700	E Holly	Counter Slope, Water Pooling	4	Repair	\$5,000	2023
Curb Ramp	Mulberry	East	401	N Daisy	Deteriorated, silt accumulation	4	Replace	\$5,000	2023
Curb Ramp	Walnut	East	401	Daisy	Deteriorated, narrow	2	Replace	\$6,500	2023
Curb Ramp	William	North	600	Beech	Deteriorated, 2 curb ramps	2	Replace	\$10,000	2023
Curb Ramp	Herman	North	700	E Holly	Steep slope, counter Slope, Water Pooling	4	Repair	\$5,000	2023
Sidewalk	Herman	North	301	Simmons	Heaving	2	Repair	\$1,000	2023
Sidewalk	North End Park			Near playground	Cracking	4	Repair	\$1,000	2023
Sidewalk	North End Park			Near playground	Heaving	4	Repair	\$1,000	2023

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	North End Park			Pavilion near bathroom	Crack	4	Repair	\$1,000	2023
Sidewalk	North End Park			Basketball courts and bathroom	Crack	4	Repair	\$1,000	2023
Sidewalk	Park		300		Stone driveway debris on sidewalk	4	Maintenance	\$1,000	2023
Sidewalk	Hugh	South	900	E Newsome	Crack	4	Repair	\$1,000	2023
Sidewalk	Herman	North	301		Crack	2	Repair	\$1,500	2023
Sidewalk	North End Park			Between playground and bathroom	Crack, heaving	4	Repair	\$1,500	2023
Sidewalk	Daisy	North	301		Unfinished sidewalk with stone	1	Add Feature	\$2,000	2023
Sidewalk	North End Park			Path at Playground	Heaving	4	Repair	\$2,500	2023
Sidewalk	Park		401		Vegetation	4	Maintenance	\$2,500	2023
Sidewalk	Newsome	East	801	S Hugh	Cracks, vegetation	4	Maintenance	\$2,500	2023
Sidewalk	Newsome	East	701		Cracks, vegetation	4	Maintenance	\$2,500	2023
Sidewalk	Lionel	North	400	Simmons	Incomplete sidewalk with stones	1	Repair	\$3,500	2023
Sidewalk	Daisy		400		Unfinished sidewalk	1	Replace	\$3,500	2023
Sidewalk	Lionel	North	701		Heaving	2	Repair	\$3,500	2023
Sidewalk	North End Park				Cracking, heaving	4	Repair	\$3,500	2023
Sidewalk	Lionel	North	700		Cracking and deterioration	2	Repair	\$4,000	2023

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	North End Park			Playground and Pavilion	Crack, water pooling	4	Repair	\$4,000	2023
Sidewalk	Jefferson	North	300	Peachtree	Heaving	4	Repair	\$4,000	2023
Sidewalk	North End Park				Heaving, deteriorated, unused	4	Remove	\$7,500	2023
Sidewalk	Lionel	North	701		Heaving and cracking	1	Repair	\$8,000	2023
Sidewalk	Royall		2201		Deteriorated, sloped	2	Replace	\$10,000	2023
Sidewalk	William	North	500		Deteriorated, vegetation	2	Repair	\$12,000	2023
Curb Ramp	Slocumb	South	101	E Chestnut	Cracking at roadway	4	Maintenance	\$500	2024
Curb Ramp	Slocumb	South	1601	Eden	Cracking	4	Maintenance	\$2,000	2024
Curb Ramp	William	North	500	Beech	Counter slope, silt accumulation	2	Repair	\$2,500	2024
Curb Ramp	Kennon		201	W Spruce	Deteriorated, cracking	4	Repair	\$3,000	2024
Curb Ramp	Berkeley	North	1101	Parkway	Counter slope at road, water pooling	4	Replace	\$3,000	2024
Curb Ramp	Alabama	South	201	Whitfield at W Spruce	Deteriorated, heaving	2	Repair	\$3,500	2024
Curb Ramp	Sherard		600	Whitfield	Cracking	4	Repair	\$3,500	2024
Curb Ramp	Center	North	200	Historic City Hall	Steep slope	1	Replace	\$5,000	2024
Curb Ramp	Chestnut	West	601	S Kennon	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Park		900	Path to Pavilions	Too steep	1	Replace	\$5,000	2024
Curb Ramp	Park		900	Path to Park Ave	Too steep	1	Replace	\$5,000	2024
Curb Ramp	Slocumb	North	100	E Walnut	Missing curb ramp	1	Replace	\$5,000	2024
Curb Ramp	Edgerton		1900	N Taylor	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Peachtree		1601	N Madison	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Peachtree		1600	N Madison	Missing curb ramp	1	Add Feature	\$5,000	2024

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Olivia		800	Slaughter	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Olivia		900	Slaughter	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Slocumb	South	501	E Elm	Missing curb ramp	1	Add Feature	\$5,000	2024
Curb Ramp	Mulberry	East	101	City Hall Parking	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Mulberry	East	101	City Hall Parking	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Mulberry	East	101	City Hall Parking	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Mulberry	East	101	City Hall Parking	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Alabama	South	200	W Spruce at Whitfield	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Park		900	Picnic Parking to playground	Too steep	2	Replace	\$5,000	2024
Curb Ramp	Herman	North	500		Steep Slope	2	Replace	\$5,000	2024
Curb Ramp	Wayne Memorial		2501	Medical Office	Steep Slope	2	Replace	\$5,000	2024
Curb Ramp	Wayne Memorial		2700		Steep slope	2	Replace	\$5,000	2024
Curb Ramp	UNC Wayne			Wayne Health Professional Building	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Cox		201	Clark	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Cox		300	Clark	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	William	North	201	E Mulberry	Steep slope, cross slope	2	Replace	\$5,000	2024
Curb Ramp	William	North	100	E Mulberry	Steep Slope	2	Replace	\$5,000	2024

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Chestnut	East	201	S Ormond	Steep slope	2	Replace	\$5,000	2024
Curb Ramp	Chestnut	East	401	N Kornegay	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Chestnut	East	501	N Kornegay	Steep counter slope at street	2	Replace	\$5,000	2024
Curb Ramp	Slocumb	North	101	E Walnut	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Slocumb	South	101	E Walnut	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Walnut	East	500	S Slocumb	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Ash	East	401	N Kornegay	Cross Slope	2	Replace	\$5,000	2024
Curb Ramp	Holly	East	401	McIntire	Missing curb ramp	2	Add Feature	\$5,000	2024
Curb Ramp	Slocum	South	500	E Elm	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Slocumb	South	1601	Dixie	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Slocumb	South	1701	Harrell	Missing curb ramp	2	Maintenance	\$5,000	2024
Curb Ramp	Slocumb	South	1701	Dixie	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	George	South	101	W Chestnut	Steep slope, deteriorated	2	Replace	\$5,000	2024
Curb Ramp	George	South	201	W Chestnut	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	George	South	100	W Chestnut	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	George	South	200	W Chestnut	Deteriorated	2	Replace	\$5,000	2024
Curb Ramp	Park		900	Picnic Parking to playground	Slope too steep	4	Replace	\$5,000	2024
Curb Ramp	William	North	100	E Mulberry at Wayne County Museum	Steep slope	4	Replace	\$5,000	2024
Curb Ramp	Slocumb	South	100	W Walnut	Deteriorated	4	Replace	\$5,000	2024
Curb Ramp	Claiborne	North	701	Maple	Steep cross slope	4	Replace	\$5,000	2024
Curb Ramp	Claiborne	North	800	Edgerton	narrow, deteriorated	4	Replace	\$5,000	2024
Curb Ramp	Claiborne	North	801	Maple	Steep cross slope	4	Replace	\$5,000	2024

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Edgerton		1700		Cracked, deteriorated	4	Replace	\$5,000	2024
Curb Ramp	Edgerton		1700		Deteriorated	4	Replace	\$5,000	2024
Curb Ramp	Lionel	North	901		Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Beech		1001	N Jackson	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Holly	East	1701	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Holly	East	1901	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Holly	East	1901	N Claiborne	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Claiborne	North	700	E Holly	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Maple		1901	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Maple		1701	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Maple		1700	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Edgerton		1700	N Taylor	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Edgerton		1700	Fairview Cir	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Edgerton		1701	Fairview Cir	Missing curb ramp	1	Add Feature	\$8,000	2024
Curb Ramp	Walnut	East	200	S Ormond	Steep slope, cross slope	2	Replace	\$8,000	2024
Curb Ramp	George	North	200	W Ash	Deteriorated	2	Replace	\$8,000	2024
Curb Ramp	George	North	300	W Ash	Deteriorated	2	Replace	\$8,000	2024
Curb Ramp	William	North	600	E Holly	Deteriorated	4	Replace	\$8,000	2024
Curb Ramp	Holly	East	201	N John	Missing curb ramp	1	Add Feature	\$10,000	2024
Curb Ramp	William	North	701	E Holly	Deteriorated	2	Replace	\$10,000	2024
Curb Ramp	William	North	601	E Holly	Deteriorated	2	Replace	\$10,000	2024
Curb Ramp	Holly	East	600	Daisy	Missing curb ramp	2	Add Feature	\$10,000	2024
Sidewalk	Oak	East	201		Cracked	4	Maintenance	\$1,000	2024
Sidewalk	Lionel	North	701		Crack	2	Replace	\$2,000	2024
Sidewalk	William	North	600		Cracked	4	Repair	\$2,000	2024
Sidewalk	William	North	400		Heaving	2	Replace	\$2,500	2024
Sidewalk	William	North	601		Cracked, deteriorated	2	Repair	\$2,500	2024

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Lionel		700		Cracking and heaving	1	Repair	\$3,500	2024
Sidewalk	Lionel		600		Cracking	2	Repair	\$3,500	2024
Sidewalk	Slocumb	South	1601	Dixie	Silt and vegetation	2	Maintenance	\$3,500	2024
Sidewalk	William	North	300	E Oak	Heaving	1	Replace	\$5,000	2024
Sidewalk	Lionel	North	301		Cracked	1	Repair	\$6,000	2024
Sidewalk	Olivia		800	S Hugh	Missing section	1	Replace	\$7,500	2024
Sidewalk	Ash	East	501	N Kornegay	Route obstructed by telephone pole	1	Replace	\$8,000	2024
Sidewalk	Holly	East	1701		Cracking, vegetation	2	Maintenance	\$10,000	2024
Sidewalk	Lionel		601		Cracking and heaving	1	Replace	\$12,000	2024
Sidewalk	Slocumb	South	500	E Elm	No sidewalk to bus stop	1	Add Feature	\$12,000	2024
Sidewalk	Lionel	North	901		Cracked, deteriorated	2	Replace	\$12,000	2024
Sidewalk	Olivia		700	S Slocumb	Cracking, deteriorated	2	Replace	\$12,000	2024
Sidewalk	Park		401		Heaving and cracking	1	Replace	\$15,000	2024
Sidewalk	William	North	601	Beech	Missing sidewalk	1	Add Feature	\$15,000	2024
Sidewalk	William	North	600		Cracked, deterioration	4	Replace	\$15,000	2024
Sidewalk	Holly	East	200		Deteriorated, vegetation	4	Repair	\$28,000	2024
Sidewalk	Holly	East	401		Cracked, heaving, deteriorated, vegetation	2	Replace	\$35,000	2024
Sidewalk	Daisy	North	601		Cracked, heaving, deteriorated, vegetation	2	Replace	\$35,000	2024
Sidewalk	Slaughter		901		Cracks, heaving, deterioration, silt	2	Replace	\$35,000	2024
Sidewalk	John	North	700		Deteriorated, vegetation	2	Replace	\$40,000	2024

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Holly	East	300		Cracked, deteriorated	2	Replace	\$40,000	2024
Sidewalk	Holly	East	201		Cracked, heaving, vegetation	2	Replace	\$45,000	2024
Sidewalk	Slocumb	South	1701		Deteriorated, silt, vegetation	2	Replace	\$45,000	2024
Sidewalk	Jackson	North	601		Cracked and deteriorated	1	Replace	\$50,000	2024
Sidewalk	Beech		901		Cracked, deteriorated, heaving	1	Replace	\$50,000	2024
Curb Ramp	John	North	400	E Oak	Deteriorated	2	Replace	\$500	2025
Curb Ramp	Whitfield		500	Miller	Cracking, vegetation	4	Repair	\$2,500	2025
Curb Ramp	Jefferson	North	301	Peachtree	Cracks, vegetation	4	Maintenance	\$3,000	2025
Curb Ramp	Miller		400	Whitfield	Cracking, vegetation	4	Repair	\$3,500	2025
Curb Ramp	Bunche		401	Stadium Road	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Stadium Road		1201		Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Stadium Road		1201		Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Miller		301	Orchard	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jackson	North	700	Maple	Missing 2 curb ramps	1	Replace	\$5,000	2025
Curb Ramp	Oak	East	101	N John	Deteriorated	1	Replace	\$5,000	2025
Curb Ramp	John	North	401	E Oak	Deteriorated	1	Replace	\$5,000	2025
Curb Ramp	Oak	East	101	N John	Deteriorated	1	Replace	\$5,000	2025
Curb Ramp	Chestnut	East	300	S Princess	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Chestnut	East	400	S Princess	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Ash	East	501	N. Kornegay	Steep slope & cross slope	1	Replace	\$5,000	2025
Curb Ramp	Holly	East	601	N Leslie	Missing curb ramp	1	Add Feature	\$5,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Holly	East	701	N Leslie	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Holly	East	700	N Leslie	Missing curb ramp	1	Replace	\$5,000	2025
Curb Ramp	Holly	East	600	N Leslie	Missing curb ramp	1	Replace	\$5,000	2025
Curb Ramp	Jefferson	North	301	E Ash	Missing curb ramp across Jefferson	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	North	300	E Ash	Missing curb ramp across Jefferson	1	Add Feature	\$5,000	2025
Curb Ramp	Olivia		1300	S Carver/S Audubon	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Olivia		1300	S Carver	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Olivia		1100	S Carver	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Carver	South	901	Mid-block parking lot	Missing curb ramps	1	Add Feature	\$5,000	2025
Curb Ramp	Carver	South	901	Mid-block parking lot	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Olivia		1100	Poplar	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Olivia		1100	Poplar	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Slaughter		1000	E Lincoln	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Slaughter		1000	E Lincoln	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Hugh	South	900	Mid-block parking lot	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Hugh	South	900	Mid-block parking lot	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Hugh	South	900	E Newsome	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Hugh	South	901	E Newsome	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		901	Olivia	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		901	Wilmington	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		901	Wilmington	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		901	Wayne	Missing curb ramp	1	Add Feature	\$5,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Devereaux		1001	Public	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		901	Wayne	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Devereaux		1000	Wayne	Deteriorated	1	Replace	\$5,000	2025
Curb Ramp	Slocumb	South	1901	W Seymour	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Whitfield		601	HV Brown	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	100	Evergreen	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	200	Evergreen	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	101	Evergreen	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	201	Evergreen	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	300	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	400	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	401	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Jefferson	South	301	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2025
Curb Ramp	Public		501		Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Orchard	West	700	Whitfield	Cracking, deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Whitfield		401	W Orchard	Deteriorated, cracking	2	Replace	\$5,000	2025
Curb Ramp	Orchard	West	701	Whitfield	Steep slope, deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Orchard	West	801	Whitfield	Deteriorated, cracking, vegetation, silt	2	Replace	\$5,000	2025
Curb Ramp	Whitfield		300	W Orchard	Deteriorated, cracking, vegetation, silt	2	Replace	\$5,000	2025
Curb Ramp	Holly	East	701	N Lionel	Counter slope at street	2	Replace	\$5,000	2025
Curb Ramp	Center	North	300	E Ash	Deteriorated, cracking	2	Replace	\$5,000	2025
Curb Ramp	Center	North	300	W Oak	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Oak	East	100	N Center	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Mulberry	East	400	N Kornegay	Deteriorated, slit	2	Replace	\$5,000	2025
Curb Ramp	Mulberry	East	401	N Kornegay	Counter slope at street	2	Replace	\$5,000	2025
Curb Ramp	Jefferson	North	501	Rose	Deteriorated	2	Replace	\$5,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Jefferson	North	401	Rose	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Jefferson	North	500	Rose	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Jefferson	North	400	Rose	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Olivia		1100	E Lincoln	Deteriorated, silt, water pooling	2	Replace	\$5,000	2025
Curb Ramp	Poplar		900	E Lincoln	Steep slope, deteriorated, water pooling, silt	2	Replace	\$5,000	2025
Curb Ramp	Poplar		900	E Lincoln	Steep slope, deteriorated, water pooling, silt	2	Replace	\$5,000	2025
Curb Ramp	Olivia		800	S Hugh	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Olivia		700	S Hugh	Deteriorated	2	Replace	\$5,000	2025
Curb Ramp	Jackson		601	Maple	Deteriorated	4	Replace	\$5,000	2025
Curb Ramp	Oak	East	100	N John	Vegetation and deteriorated	4	Repair	\$5,000	2025
Curb Ramp	Oak	East	201	N John	Deteriorated	4	Replace	\$5,000	2025
Curb Ramp	Holly	East	101	N John	Deteriorated	4	Replace	\$5,000	2025
Curb Ramp	Jackson	North	700	E Holly	Counter slope, deteriorated	4	Replace	\$5,000	2025
Curb Ramp	Lincoln	East	900	Unnamed road	Deteriorated	4	Replace	\$5,000	2025
Curb Ramp	Bryant	North	701	Eunice	Missing curb ramp	1	Add Feature	\$8,000	2025
Curb Ramp	Bryant	North	701	E Holly	Missing curb ramp	1	Add Feature	\$8,000	2025
Curb Ramp	Bryant	North	700	E Holly	Missing curb ramp	1	Add Feature	\$8,000	2025
Curb Ramp	Bain	North	701	E Holly	Missing curb ramp	1	Add Feature	\$8,000	2025
Curb Ramp	Bain	North	700	E Holly	Missing curb ramp	1	Add Feature	\$8,000	2025
Curb Ramp	Slocumb	South	901	Wayne	Deteriorated	1	Replace	\$8,000	2025
Curb Ramp	Beech		1101	N Jackson	Missing 2 curb ramps	1	Add Feature	\$10,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Slocumb	North	300	Simmons	Missing curb ramp	1	Add Feature	\$10,000	2025
Curb Ramp	Holly	East	200	N John	Missing curb ramp	1	Add Feature	\$10,000	2025
Curb Ramp	Beech		1100	N Jackson	Missing 2 curb ramps	1	Add Feature	\$10,000	2025
Curb Ramp	Ash	West	101	N Center	Deteriorated, cracks, vegetation	2	Replace	\$10,000	2025
Curb Ramp	Ash	East	101	N Center	Deteriorated	2	Replace	\$10,000	2025
Curb Ramp	Mulberry	East	500	N. Kornegay	Slit, steep cross slope	2	Replace	\$10,000	2025
Curb Ramp	William	North	601	Beech	Deteriorated, 2 curb ramps	4	Replace	\$10,000	2025
Curb Ramp	Ash	East	601		Three non-compliant curb ramps at driveways	1	Replace	\$15,000	2025
Sidewalk	Lionel	North	800		Cracked	4	Repair	\$2,500	2025
Curb Ramp	Waters	North	700	Eunice	Missing Curb Ramp	1	Add Feature	\$8,000	2025
Sidewalk	Slocumb	North	301		Crack	4	Repair	\$500	2025
Sidewalk	Lionel	North	400		Cracking	4	Maintenance	\$1,000	2025
Sidewalk	Park		401		Cracking	4	Maintenance	\$1,000	2025
Sidewalk	Lionel	North	500		Crack	4	Replace	\$1,500	2025
Sidewalk	Slocumb	North	300		Slit accumulation	4	Maintenance	\$2,500	2025
Sidewalk	Lionel	North	600		Crack	4	Maintenance	\$2,500	2025
Sidewalk	Holly	East	601	Bryant	Deteriorated, vegetation	4	Repair	\$2,500	2025
Sidewalk	Leslie	North	500		Crack	2	Replace	\$3,000	2025
Sidewalk	Leslie	North	500		Deteriorated, overgrown	2	Replace	\$4,000	2025
Sidewalk	Leslie	North	500		Heaving	1	Repair	\$4,500	2025
Sidewalk	Park		301		Vegetation and debris	4	Maintenance	\$4,500	2025
Sidewalk	Leslie	North	500		Deteriorated	2	Replace	\$5,000	2025
Sidewalk	Park		700		Cracking	2	Repair	\$6,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Slaughter		1000		Deteriorated, cracking, vegetation, silt	2	Repair	\$8,500	2025
Sidewalk	Olivia		900-1000		Cracking, heaving, silt	2	Repair	\$12,000	2025
Sidewalk	Devereaux		1001		Cracking, vegetation	4	Repair	\$12,000	2025
Sidewalk	Olivia		1300		Cracked, heaving, deteriorated	2	Replace	\$15,000	2025
Sidewalk	Holly	East	601		Cracked, deterioration, vegetation	2	Repair	\$15,000	2025
Sidewalk	Holly	East	601		Cracked, deterioration, vegetation	2	Repair	\$15,000	2025
Sidewalk	Lincoln	East	1001		Deteriorated, cracking, vegetation, silt	2	Replace	\$15,000	2025
Sidewalk	Beech		1101	N Jackson	Heaving, deterioration	4	Replace	\$15,000	2025
Sidewalk	Edgerton		1700		Missing sidewalk	1	Add Feature	\$25,000	2025
Sidewalk	Slocumb	South	1901		Missing sidewalk to park, use pattern shows need	1	Add Feature	\$25,000	2025
Sidewalk	Ash	East	100		Deteriorated, cracking	2	Replace	\$25,000	2025
Sidewalk	Park		400		Deteriorated and heaving	2	Replace	\$30,000	2025
Sidewalk	Lionel	North	901		Cracked, deteriorated, vegetation	2	Replace	\$30,000	2025
Sidewalk	Maple		1100		Cracked, deteriorated	2	Replace	\$30,000	2025
Sidewalk	Maple		1000		Cracked, deteriorated, vegetation	2	Replace	\$30,000	2025
Sidewalk	Wayne		600		Cracks, deterioration, vegetation	2	Replace	\$30,000	2025
Sidewalk	E Lincoln		901		Deteriorated, cracking, vegetation, silt	2	Replace	\$35,000	2025

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Devereaux		901		Deteriorated, cracking, vegetation	2	Replace	\$35,000	2025
Sidewalk	Vine	East	201		Cracked, deteriorated, heaving, vegetation	2	Replace	\$40,000	2025
Sidewalk	Maple		1001		Cracked, deteriorated, vegetation	2	Replace	\$50,000	2025
Sidewalk	William	North	101	E Walnut	Deteriorated, cracking	2	Repair	\$75,000	2025
Curb Ramp	Jefferson	North	600		Heaving	4	Repair	\$2,000	2026
Curb Ramp	Hospital	North	2601		Steep cross slope	2	Replace	\$3,500	2026
Curb Ramp	Hospital	North			Steep cross slope	4	Replace	\$3,500	2026
Curb Ramp	Hospital	North	2601		Steep cross slope	4	Replace	\$3,500	2026
Curb Ramp	Jefferson	North	801	Edgerton	Steep slope, silt accumulation	4	Replace	\$3,500	2026
Curb Ramp	Jefferson	North	701		Heaving	4	Repair	\$4,000	2026
Curb Ramp	Hospital	North	2600		Sidewalk ends - no curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Slocumb	North	101	E Mulberry	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Slocumb	North	201	E Mulberry	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Slocumb	North	200	E Mulberry	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Slocumb	North	100	E Mulberry	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Ash	East	600	N. Slocumb	Steep Slope	1	Replace	\$5,000	2026
Curb Ramp	Lionel	North	400	Simmons	Deteriorated	1	Replace	\$5,000	2026
Curb Ramp	Lionel	North	401	Simmons	Deteriorated	1	Replace	\$5,000	2026
Curb Ramp	Park		401	Daisy	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Daisy		400	Park	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Daisy		401	Park	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Park		401	Daisy	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Park		300	Daisy	Missing curb ramp	1	Add Feature	\$5,000	2026
Curb Ramp	Slocumb	South	1800	Day Circle	Missing curb ramp	1	Add Feature	\$5,000	2026

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Slocumb	South	1901	W Seymour	Deteriorated, vegetation	1	Replace	\$5,000	2026
Curb Ramp	Wayne Memorial		3100		Steep cross slope	2	Replace	\$5,000	2026
Curb Ramp	Wayne Memorial		3100		Steep Slope	2	Replace	\$5,000	2026
Curb Ramp	Medical Office		2600		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Medical Office		2600		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Medical Office		2600		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2601		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2601		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2601	Driveway	Steep slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2600		Steep cross slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2600		Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2601		Steep Slope	2	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2601		Steep slope	2	Replace	\$5,000	2026
Curb Ramp	Cox		300	Rear road to parking	Steep slope, cross slope	2	Replace	\$5,000	2026
Curb Ramp	Parkway		1200		Steep cross slope	2	Replace	\$5,000	2026
Curb Ramp	Parkway		1200		Cross slope, counter slope, water pooling	2	Replace	\$5,000	2026
Curb Ramp	Berkeley	South	100		Steep slope and cross slope	2	Replace	\$5,000	2026

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Somervale		100	W New Hope Road	Steep Slope	2	Replace	\$5,000	2026
Curb Ramp	Somervale		101	W New Hope Road	Steep Slope	2	Replace	\$5,000	2026
Curb Ramp	Oak	West	200	N James	Deteriorated, counter slope at street	2	Replace	\$5,000	2026
Curb Ramp	Oak	West	201	N James	Cracking	2	Replace	\$5,000	2026
Curb Ramp	James	North	401	W Oak	Deteriorated, counter slope at street	2	Replace	\$5,000	2026
Curb Ramp	William	South	200	E Chestnut	Steep slope	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	North	800	Maple	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	North	801	Maple	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	North	700	Maple	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	North	701	Maple	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	201	E Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	300	E Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	301	E Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	201	E Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	400	E Elm	Steep slope, deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Jefferson	South	401	E Elm	Steep slope, deteriorated	2	Replace	\$5,000	2026
Curb Ramp	George	South	400	W Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	George	South	401	W Pine	Deteriorated	2	Replace	\$5,000	2026
Curb Ramp	Medical Office		2600		Steep slope	4	Replace	\$5,000	2026
Curb Ramp	Hospital	North	2600		Steep slope	4	Replace	\$5,000	2026
Curb Ramp	Cashwell		2711	N Spence	Steep slope, cross slope	4	Replace	\$5,000	2026

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	William	South	101	E Walnut	Deteriorated, cracking	4	Replace	\$5,000	2026
Curb Ramp	Spruce	East	300	S William	Deteriorated	4	Replace	\$5,000	2026
Curb Ramp	William	South	301	E Spruce	Deteriorated	4	Replace	\$5,000	2026
Curb Ramp	Ash	East	500	N Slocumb	Debris and vegetation	4	Repair	\$5,000	2026
Curb Ramp	Beech		701	N Lionel	Counter slope, water pooling	4	Repair	\$5,000	2026
Curb Ramp	Daisy	North	501	Park	Deteriorated	4	Replace	\$5,000	2026
Curb Ramp	Vine	East	200	N William	Steep slope and debris	4	Repair	\$5,000	2026
Curb Ramp	John	North	500	Beech	Deteriorated	4	Replace	\$5,000	2026
Curb Ramp	Beech		201	N John	Deteriorated	4	Replace	\$5,000	2026
Curb Ramp	Holly	East	101	N Center	Missing curb ramp	4	Add Feature	\$5,000	2026
Curb Ramp	Simmons		700	N Lionel	Slope	2	Replace	\$8,000	2026
Curb Ramp	William	North	301	E Walnut	Cracking, deterioration	4	Replace	\$8,000	2026
Curb Ramp	William	South	100	E Walnut	Deteriorated, cracking	4	Replace	\$8,000	2026
Curb Ramp	Lionel	North	301	Simmons	Deteriorated	2	Replace	\$10,000	2026
Curb Ramp	Jefferson	North	800		Cracked, deteriorated, vegetation	2	Replace	\$45,000	2026
Curb Ramp	Jefferson	North	700		Cracked, deteriorated, vegetation	2	Replace	\$45,000	2026
Sidewalk	Park		801		Crack	4	Repair	\$1,000	2026
Sidewalk	Park		800		Cracked	4	Repair	\$1,000	2026
Sidewalk	Kornegay	North	300	Magnolia	Cracked	4	Repair	\$2,000	2026
Sidewalk	Herman	North	700		Cracking	4	Repair	\$2,000	2026
Sidewalk	Herman	North	500	Pou	Cracking	4	Repair	\$2,500	2026
Sidewalk	Oak	East	200		Cracking	4	Repair	\$3,000	2026
Sidewalk	Carver	South	901		Heaving, vegetation	4	Maintenance	\$4,000	2026
Sidewalk	Kornegay	North	301		Deteriorated	1	Replace	\$6,000	2026
Sidewalk	Wayne Memorial		2000		Heaving, vegetation	4	Maintenance	\$6,500	2026

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	John	North	600		Deteriorated	4	Repair	\$6,500	2026
Sidewalk	Kornegay	North	312	Magnolia	Cracked	1	Repair	\$15,000	2026
Sidewalk	Oak	East	200		Cracking, heaving, deterioration	2	Replace	\$15,000	2026
Sidewalk	Park		600		Heaving and cracking	2	Replace	\$20,000	2026
Sidewalk	Park		601		Heaving and Cracking	2	Repair	\$25,000	2026
Sidewalk	Kornegay	North	401	Magnolia	Deteriorated	2	Replace	\$25,000	2026
Sidewalk	Day Circle		800		Cracking, Deteriorated, vegetation	2	Replace	\$30,000	2026
Sidewalk	Peachtree		1600		Cracks, heaving, vegetation	4	Replace	\$35,000	2026
Sidewalk	Jefferson	North	801		Cracked, deteriorated, vegetation	2	Replace	\$45,000	2026
Sidewalk	Ash	East	500		Whole Block	2	Replace	\$65,000	2026
Sidewalk	Beech		201		Cracking, vegetation	4	Repair	\$20,000	2026
Curb Ramp	Elm	West	101	S James	Cracking	4	Repair	\$1,500	2027
Curb Ramp	Slocumb	South	1501	King	Cracked	4	Repair	\$2,000	2027
Curb Ramp	Beech		1201	N Audubon	Heaving, cracks	4	Repair	\$2,500	2027
Curb Ramp	Lockhaven	West	100		Heaving	4	Repair	\$3,500	2027
Curb Ramp	Berkeley	North	1101		Steep cross slope	4	Replace	\$3,500	2027
Curb Ramp	Southeast				Steep cross slope	4	Replace	\$3,500	2027
Curb Ramp	Southeast				Steep cross slope	4	Replace	\$3,500	2027
Curb Ramp	Mollie		100		Cross slope	4	Replace	\$3,500	2027
Curb Ramp	Mollie		100		Cross slope	4	Replace	\$3,500	2027
Curb Ramp	Central Heights		3601	Hines	Steep cross slope	4	Repair	\$3,500	2027
Curb Ramp	Randall		227		Cross slope	4	Replace	\$3,500	2027
Curb Ramp	Wayne Memorial		2000		Steep cross slope	4	Replace	\$3,800	2027

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Peachtree		1401	N Andrews	Heaving	4	Maintenance	\$4,000	2027
Curb Ramp	Kornegay	North	401	Magnolia	No curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Park		700	N Leslie	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Leslie	North	300	Simmons	Missing Curb Ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Leslie	North	400	Pou	Missing Curb Ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Leslie	North	500	Pou	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1201	N Audubon	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1301	N Audubon	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1200	N Audubon	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1300	N Audubon	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1201	N Pineview	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1101	N Pineview	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1200	N Pineview	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Beech		1100	N Pineview	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Seymour	East	300	E Rosewood	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Seymour	West	300	E Rosewood	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Rosewood	East	200	S Wysteria	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	Slocumb	South	2100	S Wysteria	Missing curb ramp	1	Add Feature	\$5,000	2027
Curb Ramp	North		1000	North Drive	Deteriorated	2	Replace	\$5,000	2027
Curb Ramp	Wayne Memorial		2300		Steep slope	2	Replace	\$5,000	2027
Curb Ramp	Wayne Memorial		2200		Steep slope	2	Replace	\$5,000	2027
Curb Ramp	Wayne Memorial		2200		Steep slope, ross slope	2	Replace	\$5,000	2027
Curb Ramp	Royall		2100		Steep slope, cross slope	2	Replace	\$5,000	2027
Curb Ramp	Royall		2100		Steep slope, cross slope	2	Replace	\$5,000	2027

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Ash	West	101	N James	Counter slope at street	2	Repair	\$5,000	2027
Curb Ramp	Ash	East	401	N. Daisy	Steep cross slope	2	Replace	\$5,000	2027
Curb Ramp	Ash	East	301	N Daisy	Steep Slope	2	Replace	\$5,000	2027
Curb Ramp	Park		600	N Leslie	Deteriorated at road, steep counter slope	2	Repair	\$5,000	2027
Curb Ramp	Park		301	Daisy	Deteriorated	2	Replace	\$5,000	2027
Curb Ramp	Wayne Memorial			Wayne Community College	Slope high	4	Replace	\$5,000	2027
Curb Ramp	Wayne Memorial			Wayne Community College	Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Central Heights		3600	Eastern Wayne Middle School	Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep Slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep Slope	4	Replace	\$5,000	2027
Curb Ramp	227		Randall		Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Randall		227		Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Seymour	East	200	Johnson	Steep slope	4	Replace	\$5,000	2027
Curb Ramp	Ash	West	100	N James	Cracking, deterioration	4	Replace	\$5,000	2027
Curb Ramp	Ash	West	201	N James	Counter slope, water pooling, cracking	4	Replace	\$5,000	2027
Curb Ramp	William	South	401	E Pine	Deteriorated, cracking	4	Replace	\$5,000	2027
Curb Ramp	Leslie	North	400	Simmon	Deteriorated	4	Replace	\$5,000	2027

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Kornegay	North	401	Park	Cross slope	4	Replace	\$5,000	2027
Curb Ramp	Park		400	N Kornegay	Debris accumulation	4	Repair	\$5,000	2027
Curb Ramp	William	North	700	Atlantic	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	801	Olivia	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	701	E Eason	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	601	E Eason	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	601	E Elm	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	600	E Elm	Deteriorated	4	Add Feature	\$5,000	2027
Curb Ramp	Slocumb	South	301	E Spruce	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	201	E Spruce	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	1901	Westbrook	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Slocumb	South	1801	Westbrook	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Berkeley	South	100	E Ash	Cracked, deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Mulberry	East	700	N Lionel	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Mulberry	East	601	N Leslie	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Mulberry	East	600	N Leslie	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Mulberry	East	701	N Leslie	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Mulberry	East	700	N Leslie	Deteriorated	4	Replace	\$5,000	2027
Curb Ramp	Spruce	East	301	S William	Missing curb ramp	1	Add Feature	\$8,000	2027
Curb Ramp	North		1000	At Fire Station	Cracked	2	Replace	\$8,000	2027
Curb Ramp	George	North	200	W Mulberry	Deteriorated	4	Replace	\$8,000	2027
Curb Ramp	George	North	100	W Mulberry	Deteriorated	4	Replace	\$8,000	2027
Curb Ramp	George	North	101	W Mulberry	Deteriorated	4	Replace	\$8,000	2027
Curb Ramp	Leslie	North	600	Park	Missing curb ramp	1	Add Feature	\$10,000	2027
Curb Ramp	Park		501	N Kornegay	Deteriorated	2	Replace	\$10,000	2027
Curb Ramp	Kornegay	North	501	Park	Deteriorated	4	Replace	\$10,000	2027
Sidewalk	Jackson	North	400		Cracked	4	Repair	\$1,500	2027

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Central Heights		3600		Cracks, vegetation	4	Maintenance	\$2,500	2027
Sidewalk	Johnson	South	200		Heaving	2	Repair	\$3,500	2027
Sidewalk	Daisy	North	201		Cracked	2	Repair	\$4,000	2027
Sidewalk	Beech		1301		heaving, deterioration	4	Repair	\$5,000	2027
Sidewalk	William	North	700		Cracked	4	Repair	\$8,000	2027
Sidewalk	Slocumb	South	501	E Elm	Missing section of sidewalk	1	Add Feature	\$12,000	2027
Sidewalk	Spruce	East	600	S Slocumb	Deteriorated	2	Replace	\$12,500	2027
Sidewalk	Park		300		Deterioration, cracking, heaving	2	Replace	\$40,000	2027
Sidewalk	Slocumb	South	601		Cracks, heaving, deterioration, silt	2	Replace	\$50,000	2027
Sidewalk	Slocumb	South	701-801		Cracks, heaving, deterioration	2	Replace	\$75,000	2027
Sidewalk	Slocumb	South	301-501		Cracks, heaving, deterioration, silt	2	Replace	\$135,000	2027
Curb Ramp	New Hope	West		Hare	Detectable warnings not correctly aligned with crossing	4	Repair	\$2,500	2028
Curb Ramp	William	North	800	Royall	Deteriorated curb ramp, no sidewalk	4	Remove	\$2,500	2028
Curb Ramp	Graves		2700		Deteriorated	4	Repair	\$3,000	2028
Curb Ramp	New Hope	West	1300	Wayne Memorial	Steep slope	4	Replace	\$3,500	2028
Curb Ramp	New Hope	West	1301	Wayne Memorial	Steep slope, no sidewalk yet	4	Replace	\$3,500	2028
Curb Ramp	Hospital	North	2601		Steep cross slope	4	Replace	\$3,500	2028
Curb Ramp	Wayne Memorial		2001		Steep cross slope	4	Replace	\$3,500	2028

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Wayne Memorial		2001		Steep cross slope	4	Replace	\$3,500	2028
Curb Ramp	Chafin		500	Cuylar Best	Deteriorated	4	Repair	\$3,500	2028
Curb Ramp	Berkeley	North	1300		Steep cross slope	4	Replace	\$3,500	2028
Curb Ramp	Berkeley	North	1201		Steep cross slope	4	Replace	\$3,500	2028
Curb Ramp	Berkeley	North	701	Bank and Mall driveway entrance	Cracked	4	Replace	\$3,500	2028
Curb Ramp	Berkeley	North	601	Bank and Mall driveway exit	Cracked	4	Replace	\$3,500	2028
Curb Ramp	Holly	East	100	N Center	2 Deteriorated curb ramps	4	Remove	\$4,000	2028
Curb Ramp	Chestnut	West	601	S Georgia	Steep slope	4	Replace	\$4,500	2028
Curb Ramp	Cashwell Dr		300	Cashwell Place	No curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Cashwell Dr		200	Cashwell Place	Missing curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Ash	East	300	N William	Steep slope	1	Replace	\$5,000	2028
Curb Ramp	Park		800	N Lionel	Missing curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Park		701	N Lionel	Missing curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Park		700	Lionel	Missing curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Lionel	North	400	Pou	Steep Slope	1	Replace	\$5,000	2028
Curb Ramp	Lionel	North	300		Missing curb ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Lionel	North	300		Missing Curb Ramp	1	Add Feature	\$5,000	2028
Curb Ramp	Wayne Memorial		2301		Slope too high	2	Replace	\$5,000	2028
Curb Ramp	Ash	East	400		Cross slope	2	Replace	\$5,000	2028

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Lionel	North	600	Park	Deteriorated	2	Replace	\$5,000	2028
Curb Ramp	Park		801	N Lionel	Deteriorated	2	Replace	\$5,000	2028
Curb Ramp	Lionel	North	500	Pou	Deteriorated	2	Replace	\$5,000	2028
Curb Ramp	Lionel	North	501	Pou	Deteriorated	2	Replace	\$5,000	2028
Curb Ramp	Lionel	North	401	Pou	Deteriorated	2	Replace	\$5,000	2028
Curb Ramp	Ash	East	801	N Lionel	Slope	2	Replace	\$5,000	2028
Curb Ramp	Ash	East	701	N Leslie	Slope	2	Replace	\$5,000	2028
Curb Ramp	Stephens		1301		Steep cross slope	2	Replace	\$5,000	2028
Curb Ramp	Stephens		1300		Steep cross slope	2	Replace	\$5,000	2028
Curb Ramp	Sunburst		1200	Target rear entrance	Steep cross slope	4	Replace	\$5,000	2028
Curb Ramp	Berkeley	South	101		Steep cross slope	4	Replace	\$5,000	2028
Curb Ramp	Mallory		101		Steep curb ramp	4	Replace	\$5,000	2028
Curb Ramp	Malloy		101		Steep curb ramp	4	Replace	\$5,000	2028
Curb Ramp	Graves		2700		Steep slope, 2 curb ramps	4	Replace	\$5,000	2028
Curb Ramp	Graves		2700		Steep slope	4	Replace	\$5,000	2028
Curb Ramp	Stevens Mill				Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Stevens Mill			2nd	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Stevens Mill			2nd	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Stevens Mill			Loop	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Stevens Mill			Loop	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	William	North	301	E Ash	Steep cross slope	4	Replace	\$5,000	2028
Curb Ramp	Ash	East	200	N William	Steep slope	4	Replace	\$5,000	2028

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Lionel	North	500	Park	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Lionel	North	401		Deteriorated	4	Repair	\$5,000	2028
Curb Ramp	Beech		1501	N Andrews	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1401	N Andrews	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1501	N Andrews	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1400	N Andrews	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1401	Rudolph	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1301	Rudolph	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1400	Rudolph	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Beech		1300	Rudolph	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Slocumb	South	1301	Bunche	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Seymour	West	201		Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Seymour	West	201		Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Franklin		1201	Harris	Steel cross slope	4	Replace	\$5,000	2028
Curb Ramp	Franklin		1200	Harris	Steep cross slope, vegetation	4	Replace	\$5,000	2028
Curb Ramp	Ash	East	2300	Stoney Creek Park driveway	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Herman	South	100	Evergreen	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Herman	South	101	E Walnut	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Herman	North	100	E Walnut	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Mulberry	East	1101	N Pineview	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Mulberry	East	1100	N Pineview	Deteriorated	4	Replace	\$5,000	2028
Curb Ramp	Mulberry	East	900	N Herman	Steep slope	4	Replace	\$5,000	2028
Curb Ramp	Mulberry	East	1300	N Audubon	Deteriorated	4	Replace	\$8,000	2028
Sidewalk	Kornegay	North	401		Heaving	4	Repair	\$4,000	2028
Sidewalk	Maple		1000		Cracked, deteriorated, vegetation	2	Remove	\$15,000	2028

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	John	North	601	E Holly	Deteriorated, vegetation	4	Remove	\$15,000	2028
Sidewalk	Holly		100	E Holly	Deteriorated, vegetation	4	Remove	\$15,000	2028
Sidewalk	Spruce	East	600		Cracked, deteriorated, vegetation	4	Remove	\$15,000	2028
Sidewalk	Slocumb	South	2101	Stoney Creek Drive	Deteriorated, cracking, silt	4	Replace	\$18,000	2028
Sidewalk	Seymour	West	201		Deteriorated, cracking, vegetation	4	Replace	\$20,000	2028
Sidewalk	John	North	400		Deteriorated	2	Replace	\$40,000	2028
Sidewalk	Holly	East	1600	N Madison	Deteriorated	4	Remove	\$15,000	2028
Curb Ramp	John	North	401	E Vine	Deteriorated, sidewalk should be removed	4	Remove	\$1,500	2029
Curb Ramp	Berkeley	North	800		Deteriorated	4	Repair	\$2,500	2029
Curb Ramp	Ash	East	2400	2402 driveway east	Deteriorated	4	Repair	\$2,500	2029
Curb Ramp	Ash	East	2400	2402 driveway west	Deteriorated	4	Repair	\$2,500	2029
Curb Ramp	Oak	West	401	N Virginia	Deteriorated, no sidewalk	4	Remove	\$2,500	2029
Curb Ramp	Lionel	North	301		Non-compliant curb ramp at driveway	4	Replace	\$3,500	2029
Curb Ramp	Berkeley	North	301	313 driveway exit	Cracked	4	Replace	\$3,500	2029
Curb Ramp	Walnut	East	601	S Leslie	Water pooling	4	Repair	\$3,500	2029
Curb Ramp	Pineview	South	500	E Elm	Missing curb ramp	1	Add Feature	\$5,000	2029

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Pineview	South	501	E Elm	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	300	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	301	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	401	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	400	Laurel	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	200	E Pine	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	300	E Pine	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	301	E Pine	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Pineview	South	201	E Pine	Missing curb ramp	1	Add Feature	\$5,000	2029
Curb Ramp	Berkeley	North	801	Sidewalk leading to Olive Garden driveway entrance	Steep slope	2	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	801	Olive Garden driveway entrance	Steep slope at sidewalk	2	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	800	Panera Bread driveway exit	Steep slope, cross slope	2	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	800	Panera Bread driveway exit	Steep slope, cross slope	2	Replace	\$5,000	2029

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Berkeley	North	801	Olive Garden driveway exit	Steep cross slope	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	601	Mall entrance across from Langston Dr	Counter slope, water pooling, cracked	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	501	Firestone Auto driveway entrance	Counter slope, water pooling	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	501	Firestone Auto driveway exit	Counter slope, water pooling	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2501	Shopping center driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2601	Popeyes driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2601	Popeyes driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2601	Krispy Kreme drive through driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2601	Krispy Kreme drive through driveway	Deteriorated	4	Replace	\$5,000	2029

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Ash	East	2601	Krispy Kreme driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2600	Walgreens	Deteriorated	4	Repair	\$5,000	2029
Curb Ramp	Holly	East	100	N John	2 Deteriorated curb ramps	4	Remove	\$5,000	2029
Curb Ramp	Vine	East	201	N John	Deteriorated, silt accumulation	4	Replace	\$5,000	2029
Curb Ramp	Vine	East	200	N John	Deteriorated, silt accumulation	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2061	Krispy Kreme driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	501	Enterprise Rent-A-Car driveway	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	501	E Mall	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2100	Randolph	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2000	Randolph	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	2000	N Claiborne	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1900	N Claiborne	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1800	N Taylor	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1900	N Taylor	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1800	N Best	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1700	N Best	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1600	N Madison	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1700	N Madison	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1500	N Andrews	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1400	N Andrews	Deteriorated	4	Replace	\$5,000	2029

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Ash	East	1400	N Oleander	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Ash	East	1300	N Oleander	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Walnut	East	1101	N Jackson	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Walnut	East	1100	S Jackson	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Walnut	East	1101	N Pineview	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Walnut	East	1201	N Pineview	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1301	N Audubon	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1101	S Pineview	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Pineview	South	201	Evergreen	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1100	S Pineview	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1000	S Linwood	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1000	S Jackson	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Evergreen		1101	S Jackson	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Pineview	South	400	E Lemon	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Pineview	South	500	E Lemon	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Pineview	South	401	E Lemon	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Pineview	South	501	E Lemon	Deteriorated	4	Replace	\$5,000	2029
Curb Ramp	Berkeley	North	301	313 driveway entrance	Cracked	4	Replace	\$3,500	2029
Curb Ramp	Berkeley	North	301	313 driveway entrance	Deteriorated	4	Replace	\$5,000	2029
Sidewalk	Berkeley	North	801	Olive Garden Parking lot	Steep slope from curb ramp to sidewalk	2	Replace	\$8,000	2029
Sidewalk	John	North	501		Deteriorated, vegetation	4	Remove	\$15,000	2029
Sidewalk	John	North	400		Deteriorated	2	Replace	\$18,000	2029

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	John	North	401		Deteriorated, vegetation	4	Remove	\$20,000	2029
Sidewalk	Vine	East	100		Deteriorated, vegetation	4	Remove	\$20,000	2029
Sidewalk	Vine	East	200		Cracked and deteriorated	2	Replace	\$40,000	2029
Curb Ramp	Center	South	200	E Spruce	Planter blocking accessible path	4	Maintenance	\$100	On-going Maintenance
Curb Ramp	Kennon		301	W Spruce	Vegetation	4	Maintenance	\$250	On-going Maintenance
Curb Ramp	Spruce	West	500	Kennon	Silt accumulation	4	Maintenance	\$250	On-going Maintenance
Curb Ramp	Chestnut	West	601	S Alabama	Vegetation, silt	4	Maintenance	\$250	On-going Maintenance
Curb Ramp	Chestnut	East	100	S William	Silt accumulation	4	Maintenance	\$250	On-going Maintenance
Curb Ramp	Walnut	East	600	S Leslie	Silt accumulation	4	Maintenance	\$250	On-going Maintenance
Curb Ramp	Stephens		1300	Franklin	Vegetation	3	Maintenance	\$500	On-going Maintenance
Curb Ramp	Mulberry	West	600	N Georgia	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Mulberry	West	500	N Georgia	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Georgia	South	101	W Walnut	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Chestnut	West	701	S Alabama	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Georgia	South	100	W Chestnut	Vegetation	4	Maintenance	\$500	On-going Maintenance

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Kennon	South	200		Vegetation, silt	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Alabama	South	200	W Chestnut	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Spruce	East	200	S William	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Ash	East	400	N Daisy	Vegetation and silt accumulation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Ben Brewington		1200	Stephens	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Stephens		1100	Bob Braswell	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Stephens		1200	Bob Braswell	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Stephens		1201	Franklin	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Stephens		1301	Franklin	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Stephens		1200	Franklin	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Elm	West	201	S James	Vegetation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Walnut	East	1301	N Oleander	Silt accumulation	4	Maintenance	\$500	On-going Maintenance
Curb Ramp	Ash	East	500	N. Kornegay	Vegetation	4	Replace	\$1,000	On-going Maintenance
Curb Ramp	Ash	East	400	N. Kornegay	Vegetation	4	Maintenance	\$1,000	On-going Maintenance
Curb Ramp	Claiborne	North	701		Silt accumulation	4	Maintenance	\$1,000	On-going maintenance

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Curb Ramp	Carver	South	900		Silt accumulation	4	Maintenance	\$1,000	On-going maintenance
Curb Ramp	Olivia		1101		Silt accumulation	4	Maintenance	\$1,000	On-going maintenance
Curb Ramp	Slocumb	South	1900	Day Circle	Silt accumulation, new curb ramp at bus stop	2	Maintenance	\$1,500	On-going Maintenance
Curb Ramp	Claiborne	North	801		Silt, vegetation	4	Maintenance	\$1,500	On-going maintenance
Sidewalk	S Hugh		900	Olivia	Vegetation	4	Maintenance	\$1,000	On-going maintenance
Sidewalk	Stephens		1200		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Stephens		1301		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Franklin		1301		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Stephens		1200		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Bob Braswel		1301		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Stephens		1100		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Stephens		1100		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Stephens		1101		Cracks, vegetation	4	Maintenance	\$1,000	On-going Maintenance
Sidewalk	Holly	East	801		Vegetation, silt	4	Maintenance	\$1,500	On-going Maintenance

Type	Street	Direction	Block	Intersection	Notes	ADA Priority	Solution	Cost Estimate	Fiscal Year
Sidewalk	Lincoln Extension (unnamed road)	East	901	E Lincoln	Vegetation, silt	4	Maintenance	\$1,500	On-going maintenance
Sidewalk	Slocumb	South	1001		Silt and vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Bob Braswell		1300		Cracks, vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Franklin		1200		Cracks, vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Stephens		1300		Cracks, vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Franklin		1300		Cracks, vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Stephens		1201		Cracks, vegetation	4	Maintenance	\$1,500	On-going Maintenance
Sidewalk	Slocumb	South	901		Silt accumulation	4	Maintenance	\$2,000	On-going Maintenance
Sidewalk	Slocumb	South	1301		Silt and vegetation	4	Maintenance	\$2,000	On-going Maintenance
Sidewalk	Ash	East	1700		Debris accumulation, overhanging vegetation	4	Maintenance	\$2,500	On-going Maintenance
Sidewalk	Whitted		601		Overgrown	4	Maintenance	\$4,000	On-going Maintenance
Sidewalk	Slocumb	South	2002 - 2101		Cracking, silt, vegetation	4	Maintenance	\$4,000	On-going Maintenance

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DRAFT FOR PUBLIC COMMENT

APPENDIX I: ADA POLICIES AND PROCEDURES

DRAFT FOR PUBLIC COMMENT

THE AMERICANS WITH DISABILITIES ACT'S DEFINITION OF DISABILITY

What is the Americans with Disabilities Act?

The Americans with Disabilities Act (ADA) protects people with disabilities from being discriminated against in employment, local and state government, as well as public accommodations, such as stores or movie theaters.

What does disability mean according to the ADA?

To be protected by the ADA, you must fit within the law's definition of disability. These definitions are explained below.

A. Have a physical or mental impairment that also substantially limits you in performing one or more major life activities.

You are protected from being discriminated against under this part of the ADA if you have a physical or mental impairment that substantially limits you in one or more major life activity. Examples of physical and mental impairments include but are not limited to: cerebral palsy, visual impairment, epilepsy, autism, intellectual disability (formerly called mental retardation), bipolar disorder, diabetes, cancer, etc.

Examples of major life activities include but are not limited to: caring for yourself, walking, seeing, hearing, reading, lifting, bending, thinking, communicating, etc.

It is important to remember that to be protected under the ADA under the first definition you must have (1) a physical or mental impairment that (2) substantially limits you in performing one or more of the major life activities listed above.

B. Have a record or history of an impairment

You are protected from being discriminated against under this part of the ADA if you have a record or history of a disability. The disability must have substantially limited one or more major life activities at the time it was diagnosed.

For example, if you have a history of bipolar disorder and it substantially limited your ability to concentrate, a record of cancer treatment which substantially limited your ability to care for yourself or record of drug use which, while seeking treatment, substantially limited your ability to think then you will meet this definition of the ADA and be protected from discrimination.

C. Are perceived to have a disability

You are protected from being discriminated against under this part of the ADA if someone thinks you have a disability even if you don't. For example, if someone, based on myths or stereotypes, thinks you have a disability because you behave, act or look a certain way then you are protected from discrimination.

NOTICE OF NONDISCRIMINATION

The City of Goldsboro (“City”) does not discriminate against qualified individuals with disabilities in its services, programs or activities and complies with Title II of the Americans with Disabilities Act (“ADA”). The City does not discriminate based on disability in hiring or employment practices and complies with all Equal Employment Opportunity Commission regulations under the ADA.

The City provides effective communication and reasonable modifications for qualified persons with disabilities, so they can equally take part in City programs, services, and activities. Changes include alternative formats and case-by-case changes to programs, services or activities to ensure equal access. Effective communication and reasonable modifications are provided free of charge.

If alternative communication or modifications are needed for an event, allow as much time as possible, but at least five (5) business days prior to the event to process your request. The ADA does not require the City to take action that would impose an undue financial or administrative burden or fundamentally alter the nature of its programs or services.

Complaints of discrimination by a City owned or operated program, service, or activity to persons with disabilities should be directed to the ADA Coordinator.

ADA Coordinator, City of Goldsboro

As assigned by the City Manager

Email: ADACoordinator@goldsboronc.gov

Phone: 919-580-4362

By Mail: P.O. Drawer A
Goldsboro, NC 27533

Physical Address: 200 N. Center Street
Goldsboro, NC 27530

Submit a reasonable modification request: <https://www.goldsboronc.gov/ada>

Submit a grievance: <https://www.goldsboronc.gov/ada>

INDIVIDUAL REQUESTS FOR REASONABLE MODIFICATIONS

Policy:

Under Title II of the Americans with Disabilities Act (ADA), the City is responsible for physical accessibility and program accessibility. Physical accessibility ensures that individuals can access the built environment and program accessibility ensures equal access to programs, services, activities, and information provided by the City.

This policy upholds the commitment of the City of Goldsboro (City) to operate the policies, practices, procedures, services, buildings, and activities so that, when viewed in their entirety, they are accessible to and useable by qualified people with disabilities.

Implementing Procedure:

Under the Americans with Disabilities Act (ADA), qualified people with disabilities can request “reasonable modifications” which are changes in the way the City operates, to give people with disabilities equal opportunity to participate in city activities.

Reasonable modification requests must allow a qualified person with a disability to participate in, and enjoy the benefits of programs, services, and activities in the same manner as residents who are not disabled.

Step 1: Individual makes reasonable modification request

Individuals may submit reasonable modification requests online or directly to the ADA Coordinator. If the individual makes the request via email, mail, phone, or in person, the employee should enter the information from the request into the form at <https://www.goldsboronc.gov/ada>. City employees shall enter the request online as soon as possible but no later than two (2) business days upon receipt of an oral or written request.

The following information must be collected:

- Name and contact information of person who needs the modification
- Name of the program, service, activity, or location of request
- Description of modification being requested

If additional information is needed, the City may request only that information necessary to confirm the need for the modification.

Step 2: ADA Coordinator works with the Department to process the request

After receiving all information for the request, the ADA Coordinator will respond to the individual to acknowledge receipt of the request. The ADA Coordinator will work with the appropriate department to evaluate requests.

In general, the city will approve requests so long as they meet the following criteria:

- There is a disability-related need
- The request is reasonable and would not pose an undue burden

If ADA Coordinator does not intend to approve request, it shall consult with the pertinent Department. The ADA Coordinator and the City's legal counsel will review the request and advise the department on next steps.

Step 3: ADA Coordinator responds to individual

The ADA Coordinator will respond to the individual soon as possible, but no later than fifteen (15) business days. The response will acknowledge the request, inform the person of the outcome of the request, and provide notice that the individual has a right to appeal a decision, if so desired. The response shall include the name and contact information of the ADA Coordinator.

Responses will be in documented in writing. Responses must be communicated in an alternative format, if requested. The response must indicate a right to appeal.

If the request cannot be completed within fifteen (15) business days, the ADA Coordinator shall contact the individual to show the need for the delay and establish a reasonable date for completion.

Step 4: ADA Coordinator notifies the Department of request completion

After completing the request, the ADA Coordinator informs the Department that the request has been completed.

If the modification request is approved, but the request is to be completed at a later date, the ADA Coordinator shall contact the individual to indicate the projected date of completion. Additionally, at completion, the ADA Coordinator shall inform the individual.

The ADA Coordinator shall track the 1) requests received, 2) outcome, and 3) responses to requests.

SUBMIT A REASONABLE MODIFICATION REQUEST

Service overview

The City of Goldsboro does not discriminate on the basis of disability and is committed to making City operated programs, services and activities accessible to people with disabilities. The City provides effective communication and reasonable modifications for qualified persons with disabilities to ensure equality in City programs, services, and activities.

Individuals can request communication in alternative formats and case-by-case changes to programs, services, or activities when needed to gain equal access to programs, services, and activities offered by the City of Goldsboro. Effective communication and reasonable modifications are provided free of charge.

Learn more about the [reasonable modification policy](#).

Who

Reasonable modification requests can be made by:

- Individuals with disabilities who require aids or services to facilitate communication.
- Individuals with disabilities who need a change in a program, service or activity.

How

To request a reasonable modification from the City of Goldsboro, complete and submit the online form below.

Reasonable accommodation online form

Is this request related to a disability? *

- Yes
- No

Request information

What is your request? *

- Wheelchair or mobility access
- Sign language interpretation
- Written material in large print
- Written material in braille

- Reader
- Accommodation for City employee at place of employment
- Other

Where is the change needed? *

If you have an address where the incident took place, please provide it here.

Street Address: _____

Street Address Line 2: _____

City: _____ State: _____

Postal/Zip Code: _____

Your information

Name: _____

Email: _____

Home Street Address: _____

Home Street Address Line 2: _____

City: _____ State: _____

Postal/Zip Code: _____

Phone Number/TTD: _____

If needed, you may contact the ADA Coordinator using the following contact information.

ADA Coordinator, City of Goldsboro

Email: ADACoordinator@goldsboronc.gov

Phone: 919-580-4362

By Mail: P.O. Drawer A

Goldsboro, NC 27533

Physical Address: 200 N. Center Street
Goldsboro, NC 27530

Questions?

For questions, contact: ADACoordinator@goldsboronc.gov

DRAFT FOR PUBLIC COMMENT

GRIEVANCE AND APPEAL POLICY

This policy and procedure shall apply to all City of Goldsboro entities

Under the Americans with Disabilities Act (ADA), qualified people with disabilities can submit a grievance if they feel that have been discriminated against based on disability. City employees who believe the City has violated their rights under the ADA should contact their HR Director. This document outlines the grievance and appeal policy and procedures.

Resident submits Grievance:

Resident has 14 days from perceived discrimination to make a complaint.

The city has an online form for grievances, residents and citizens may submit requests directly via email, mail, phone, or in person. Employees should enter the information from the request into the form at <https://www.goldsboronc.gov/ada>

The following information must be collected from the requestor:

- Name and contact information
- Description and date of the complaint
- Description of suggested relief

If further information is required, the ADA Coordinator will request the information. Once all the information is received, the ADA Coordinator will oversee the process and work with the department to resolve the request.

Department Level Grievance Process:

Step 1: Within 15 business days from receiving the request, the ADA Coordinator and the appropriate Department, depending on the nature of the grievance, will meet with the complainant to determine possible resolutions to the grievance.

After receiving the request, the ADA Coordinator will schedule a meeting with the complainant and the appropriate department within 15 business days to determine if the complainant and department can reach a mutually agreeable resolution. Meetings can be in person, electronic (skype, email, etc.) or phone. The ADA Coordinator will work closely with the Department when processing the grievance.

Step 2: Department will create a written response to the grievance within 45 business days from the date of the request for the complainant.

Responses from the City will be documented in writing. Responses must be communicated in an alternative format, if requested. The response must indicate a right to appeal.

If the written response refers to activities to take place in the future, the ADA Liaison will track and inform the complainant when the activities have been fully implemented.

If the department is unable to propose a mutually acceptable resolution to a grievance, the department must seek review from the ADA Coordinator. The ADA Coordinator will consult with City's legal counsel on potential denials or unresolved requests, when necessary.

Step 3: Complainant has 10 business days from the date on the letter from the Department to request an appeal.

Requests for appeals should be directed to the ADA Coordinator. If the complainant does not request an appeal the Department decision is final on the 15th business day after the date on the letter. The ADA Coordinator will communicate any appeal requests or outcomes to the Department.

Level I Appeal Process:

Step 1: ADA Coordinator will meet with the complainant within 15 business days from receiving the appeal to determine possible resolutions to the grievance.

The ADA Coordinator will schedule a meeting with the complainant within 15 business days to determine if the City can reach a mutually agreeable resolution. Meetings can be in person, electronic (skype, email, etc.) or phone. The ADA Coordinator will work closely with the City's legal counsel and the City Department when processing grievance requests.

Step 2: ADA Coordinator will create a written response to the grievance within 45 business days from the date of the Level I appeal from the complainant.

Responses will be documented in writing. Responses must be communicated in an alternative format, if requested. The response must indicate a right to appeal. If the written response refers to activities to take place in the future, the ADA Coordinator will track and inform the complainant when the activities have been fully implemented.

If the Department is unable to propose a mutually acceptable resolution to a grievance, the ADA Coordinator and the Department must seek review from the City's legal counsel.

Step 3: Complainant has 10 business days from the date on the letter from the ADA Coordinator to request an appeal.

Requests for appeals should be directed to the ADA Coordinator. If the complainant does not request an appeal the Level I decision is final on the 15th business day after the date on the letter. The ADA Coordinator will communicate any appeal requests or outcomes to the Department.

Level II Appeal Process:

Step 1: The Level II Committee will meet with the complainant within 15 business days from receiving the appeal to determine possible resolutions to the grievance.

The ADA Coordinator will schedule a meeting with the complainant within 15 business days to determine if the City can reach a mutually agreeable resolution. Meetings can be in person, electronic (skype, email, etc.) or phone. The Level II Committee will be comprised of the City's Safety Committee.

Step 2: Level II Committee will create a written response to the grievance within 45 business days from the date of the Level I appeal from the complainant.

Responses will be documented in writing. Responses must be communicated in an alternative format, if requested.

If the written response refers to activities to take place in the future, the ADA Coordinator will track and inform the complainant when the activities have been fully implemented.

If the Level II Committee is unable to propose a mutually acceptable resolution to a grievance, the Committee may seek review and opinion from the City's legal counsel.

Step 3: The decision from the Level II Committee is final

The decision from the Level II Committee is final. The request will be closed. Complainants may enter new requests in the future and submit substantially different information that was not considered.

Timelines

The time frames in the above procedure shall be maintained unless there are unusual or unforeseen circumstances. The City will respond as quickly as possible and will act without undue delay.

Written Responses

Responses from the City will be in writing and communicated in an alternative format, if requested. The response from the ADA Coordination and Level I Appeal must indicate a right to appeal.

If the written response refers to activities to take place in the future, the ADA Coordinator will inform the complainant when the activities have been fully implemented. All complaints will be retained by the City of Goldsboro for at least three (3) years.

SUBMIT AN ADA GRIEVANCE AGAINST THE CITY

The City of Goldsboro is committed to making City programs, services, and activities accessible for people with disabilities. Individuals with disabilities who feel that they have been discriminated against, based on disability, in City-operated programs, services, and activities may submit a grievance.

Learn more about the [grievance policy](#).

Who

ADA Grievances against the City can be filed by:

- Private citizens with disabilities who feel that they have been discriminated against, based on disability, in City operated programs, services, and activities.

How

To file an ADA grievance against the City of Goldsboro, complete and submit the online form below.

ADA grievance online form

Is this request related to a disability? *

- Yes
 No

Incident Information

What date did the incident happen? *

You have 14 days to report a grievance

Where did the incident take place? *

The name of the City program, service, or activity where you need a change.

If you have an address where the incident took place, please provide it here.

Street Address: _____

Street Address Line 2: _____

City: _____ State: _____

Postal/Zip Code: _____

Tell us about the incident and your concerns

What outcome are you seeking?

Have you already filed a grievance for this issue?

- Yes
- No

Was anyone with you when the incident occurred?

- Yes
- No

Provide any other information related to your request

Your information

Name: _____

Email: _____

Home Street Address: _____

Home Street Address Line 2: _____

City: _____ State: _____

Postal/Zip Code: _____

Phone Number/TTD: _____

If needed, you may contact the ADA Coordinator using the following contact information.

ADA Coordinator, City of Goldsboro

Email: ADACoordinator@goldsboronc.gov

Phone: 919-580-4362

By Mail: P.O. Drawer A
Goldsboro, NC 27533

Physical Address: 200 N. Center Street
Goldsboro, NC 27530

Questions?

For questions, contact: ADACoordinator@goldsboronc.gov

DRAFT FOR PUBLIC COMMENT

EFFECTIVE COMMUNICATION POLICY

This policy and procedure shall apply to all City of Goldsboro entities

Policy:

The Americans with Disabilities Act (ADA) ensures civil rights protections to qualified people with disabilities. Under Title II, the City is required to ensure that their communications with people with disabilities are as effective as communications with others.

This policy upholds the commitment of the City of Goldsboro (City) to operate the policies, practices, procedures, services, buildings, and activities so that, when viewed in their entirety, they are accessible to and useable by qualified people with disabilities. The City will provide aids and services to facilitate effective communication, upon request, to ensure that qualified individuals with disabilities are able to participate in, benefit from, and are not subject to discrimination under City programs.

Implementing Policy:

1. Individuals may request aids and services to facilitate effective communication. The request must allow a person with a disability to participate in, and enjoy the benefits of programs, services, and activities in the same manner as individuals who are not disabled. Individuals may enter effective communication requests online at <https://www.goldsboronc.gov/ada>. using the reasonable modification policy and procedure.
2. The City shall ensure that communications with applicants, participants, members of the public, and companions with disabilities are as effective as communications with others. The purpose of effective communication is to ensure that people with communication disabilities can receive information from, and convey information to, the City.
3. The type of aid or service necessary to ensure effective communication will vary on a case-by-case basis.
 - I. Consider the nature, length, and complexity of the communication.
 - II. When more than one type of communication can meet the need, give primary consideration to the communication requested by the individual with a disability.
4. The City shall provide appropriate aids and services free of charge.
5. The City is responsible for providing interpreters. Individuals are not required a person to bring someone to interpret for him or her.
6. The City can rely on a companion to interpret only when the following are true:

- I. There is an emergency involving imminent threat to safety or welfare.
 - II. The individual prefers that a companion interpret, and the companion agrees, and reliance on the companion is appropriate under the circumstances.
7. Information about the location of accessible services, activities, and facilities must be available in a format that is accessible to people with disabilities. Accessible formats may include posting location information in large print or posting information on a webpage.
 8. Signage must be provided in accordance with the 2010 ADA Standards.
 9. The City must be able to make and receive telephone calls with individuals who are deaf, hard of hearing, deaf-blind, or have difficulty speaking. Relay North Carolina provides free service and training.
 - I. To use Relay North Carolina Dial 7-1-1 or 800-735-2962.
 - II. To obtain training for Relay North Carolina contact bola.desalu@t-mobile.com or visit the training website for monthly trainings: <https://relaync.com/webinar/>
 10. City employees designated as emergency personnel who provide direct telephonic services to the public must have and proficiently operate a dedicated TTY. Operators must use the TTY when they receive a silent call in addition to when they receive TTY tones.

EVENTS AND MEETINGS POLICY

Under Title II of the Americans with Disabilities Act (ADA), the City is responsible to ensure that its City sponsored events and meetings are accessible to everyone, including people with disabilities.

This policy upholds the commitment of the City of Goldsboro (City) to operate the policies, practices, procedures, services, buildings, and activities so that, when viewed in their entirety, they are accessible to and useable by people with disabilities.

Cultural festivals, craft fairs, music events, marathons, public meetings and rallies are but a few of the many events and meetings that may take place in Goldsboro. People with disabilities must be able to obtain or enjoy the same programs, services, and activities that are available to non-disabled people.

At events and meetings sponsored by the City of Goldsboro, members of the public with disabilities must be able to:

- Obtain information about the meeting or event;
- Use meeting location via accessible route;
- Find and use accessible parking/loading zones;
- Be able to fully participate in the program; and
- Use public toilets, water fountains, first aid stations, and other amenities.

This policy will review the categories listed above and provide information to assist City employees, vendors, and subcontractors in making events or meetings that are sponsored by the City accessible to people with disabilities. 2010 ADA Standards (2010 Standards) are online at

<https://www.ada.gov/regs2010/2010ADASTandards/2010ADASTandards.htm#c4>

Under Title II of the Americans with Disabilities Act (ADA), the City is responsible for physical accessibility and program accessibility. Physical accessibility ensures that individuals can access the physical environment and program accessibility ensures equal access to programs, services, activities, and information provided by the City.

Access should be provided to all disabilities including, but not limited to, auditory, cognitive, physical, speech, and visual.

Obtain Information about the event

Organizers should plan for accessibility from the beginning to create an accessible event or meeting. Designate one or more Access Coordinators (AC) to oversee the event or meeting. The AC creates an access plan for the event, provides information on the location of accessible

features, such as accessible parking or toilet facilities, where to obtain aids or services, such as materials in accessible formats or assistive listening devices and is prepared to respond to questions regarding accessibility. The AC must respond to all disability related inquiries quickly and effectively.

Notices of events/meetings must include information about wheelchair accessibility, sign language interpretation, and any other accommodations for people with disabilities that are available. Information shall contain the contact number for the coordinator of the event to obtain additional accessibility changes.

Include the location of accessible features (seating, parking, sign language interpreters, etc.) in advertisements of the event or meeting. For example:

The main entrance to the Paramount Theater is wheelchair accessible with a designated drop off area in front of the theater's main entrance. There are six wheelchair accessible locations available; four on the first floor and two in the balcony (with elevator access). If you have a question regarding seating, please contact the box office at (919) 583-8432. (Edited text from www.goldsboroparamount.com/)

Create an accessibility statement indicating "We are committed to making our event/meeting accessible to everyone, including people with disabilities. Our goal is to comply with the Americans with Disabilities Act. If you need assistance accessing the event/meeting please contact the event Access Coordinator at: (Add in name, phone and email of Access Coordinator)."

Arrive at the site

Hold events and meetings in accessible locations with an accessible route that is at least 36 inches wide and is unobstructed. An accessible route connects site arrival points and parking with all exterior and interior event exhibits and activities, including public amenities, such as toilet rooms, water fountains, and telephones.

At least one accessible route shall be provided from public transportation stops, accessible parking spaces, passenger loading zones, and public sidewalks. The accessible route shall connect all accessible buildings, accessible facilities, accessible elements and accessible spaces that are on the same site and part of the event. Objects that protrude into circulation paths must have detectable warnings. Ground surfaces on accessible routes and in accessible spaces shall comply with 2010 Standard 302.

Elements and spaces of accessible facilities shall be identified by the International Symbol of Accessibility complying with 2010 Standard 703.7.2.1:

- Parking spaces designated as reserved for individuals with disabilities.
- Accessible passenger loading zones.
- Permanent rooms and spaces.
- Accessible entrances when not all are accessible.
- Accessible toilet and bathing facilities.
- Inaccessible entrances and toilets shall have directional signage to indicate the route to the nearest accessible entrance or toilet.

Barricades and vehicles are frequently used to temporarily block access in areas around events. Ensure that barricades do not block curb ramps and that there is at least a 36-inch space between each barricade so that a person with a wheelchair may pass through.

Find and use accessible parking and loading zones

When parking is provided, accessible parking shall comply with 2010 Standards 208. Provide passenger loading zones for vehicles to drop off participants safely outside the flow of traffic.

Attend performances, participate in activities, and enter exhibits.

Elements such as the entrance gate, ticketing area, main desk, and information booth must be physically accessible and provide programmatic accessibility. Provide structural access to these elements by placing elements on an accessible route and ensuring that a section of the counter or service window is useable for people in wheelchairs. Provide directional signage to help people navigate around the event.

Provide programmatic access by ensuring that people with disabilities have equal access to programs, services, and activities.

Assembly and seating areas must be accessible, both in the design of facilities and in how the program is offered. Seating must provide a range of locations so people with disabilities can choose where to view activities or performances. Companions must be allowed in areas that are designated as reserved for people with disabilities. The number of wheelchair locations required is related to seating capacity. One percent of all seats shall be aisle seats with no or removable armrests on the aisle side. Each accessible seat shall be identified by a sign or marker. Signage notifying patrons of the availability of seats shall be posted at the ticket office.

Experience and enjoy activities

The ADA Standards do not cover the design of elements that are not attached to a structure. Thus, portable display tables or panels that are part of a space are not required to meet ADA Standards. However, under the ADA, it is expected that participants will be able to experience full enjoyment of the event or meeting.

- To provide programmatic access ensure that people with disabilities have equal access to participate in all events and meeting.
- Ensure that assembly and seating areas can be accessed, used and meet the requirements for design of facilities and in how the program is offered. Locate seating on an accessible route.
- Locate display tables, cases, and shelves on an accessible route.
- Provide video and audio tours of exhibits that are inaccessible for people with disabilities.
- Allow people the opportunity to touch and handle objects to perceive weight, texture, shape, etc.
- Provide spoken narrative or an audio component to describe the content of images and visual presentations.
- People with hearing disabilities must have access to the content of
- Audio/visual presentations, such as slide shows and videos. Provide captions, subtitles, or a written script of the audio component.
- Vendors and presenters may need to take items down or carry an object to a person to view.
- Be inclusive to people with sensory disabilities and autism spectrum disorder by designating low-sensory or quiet spaces, allow people to move unrestricted if safe, relax rules, and allow stress relief items.

Effective Communication

Providing equal access to communication is fundamental to program accessibility. Ensure that communications with people with disabilities are as effective as communications with others.

- Provide a sign language interpreter for events, if needed.
- Spoken narrative can be displayed in a variety of ways, including projection, captions or subtitles.
- A script of a performance can be provided before the performance.
- Audio descriptions should be provided for performances that are mostly visual or where key information is visually presented.

Access public toilets, water fountains, first aid stations, and other amenities

- Support services and amenities that are provided to the public, such as restrooms and portable toilets, telephones, and drinking fountains must be provided in an accessible manner to people with disabilities. If providing first aid, resting booths, or other amenities, these spaces must be accessible to people with disabilities.
- Toilets shall comply with applicable 2010 Standards.

- For single user portable toilet clustered at a single location, at least 5% but no less than one toilet unit shall be installed at each cluster.
- Accessible units shall be identified by the International Symbol of Accessibility.
- Drinking water must be readily available to all people. If water fountains are not present, consider providing water in an alternative accessible manner.
- Ensure that amenities available to the public are available at an accessible height and on an accessible route.

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WEBSITE AND ACCESSIBLE VIRTUAL MEETINGS/ EVENTS POLICY

Purpose

Under Title II of the Americans with Disabilities Act (ADA), the City of Philadelphia is responsible to ensure that its website, virtual meetings/events, and applications, including documents used and posted online are accessible to everyone, including people with disabilities, to ensure equal access to all users and to avoid subjecting people with disabilities to discrimination. The City of Goldsboro is committed to ensuring accessibility of its digital assets to people with disabilities.

Scope

This policy applies to any web content and applications authored by the City of Philadelphia, and includes vendor applications contracted by the City.

Policy

This policy incorporates federal law and reinforces its commitment to accessibility of all its services, buildings and activities to people with disabilities. Therefore, web content and applications will be required to meet W3C WAI's www.w3.org/WAI/standards-guidelines/wcag (Web Content Accessibility Guidelines) Level AA conformance. PDF file format accessibility is included in this policy. Departments responsible for developing and managing websites and applications, including those sites created and/or maintained by consultants, must:

1. Provide the same or equivalent access to individuals with disabilities and
2. Test and validate websites, applications, posted documents, and video/audio sources. Agencies are to test external websites using one or more of the following methods in conjunction with end-user assistive technologies:
 - Accessibility testing and validation features of free tools, like the WAVE toolbar
 - Manual testing and validation

Creating Accessible Documents

Microsoft Word

An accessible document is created to be as easily readable by a sighted reader as a low vision or non-sighted reader. The best way to accomplish making a document accessible is during the original stages of creating one. The basic core accessibility principles for creating an accessible Word document are below:

Use Headings

Headings can help individuals without eyesight to understand how the document is organized. Navigation is more efficient for individuals that may use screen readers or Braille. It is important to use the built-in Heading styles in the *Home* tab because making text larger and bold does not make it a header.

Use Lists

Microsoft Word has built-in tools for ordered (numbered) and unordered (bulleted) lists. A list is not really a *list* without using these tools which makes the content more difficult for screen readers to fully understand.

Recommended Fonts

The following fonts are recommended when creating an accessible document: Times New Roman, Verdana, Arial, Tahoma, Helvetica, and Calibri. These are basic, simple fonts without any extra decorations. Serif fonts are preferred for printed items, such as books and newspapers however, those fonts do not display well on computers and mobile devices because they take up a larger amount of space on a screen than on a printed page.

Add Alternate Text for Images

Microsoft Word allows users to enter alternate text by right clicking an image and selecting *Format Picture*. Within the *Format Picture* drop box, select *Alt Text* and enter information in the *Description* field.

Use Accessibility Checker

Microsoft products have a built-in accessibility checker to help test the overall accessibility of a document. The accessibility checker provides feedback and tips on how to repair any issues.

Creating Accessible PDFs

Adobe Acrobat is the best way to make an accessible PDF from a Word document. This allows the user to view, create, print and manage files in Portable Document Format (PDF). Choose the Acrobat tab and then select Create PDF. Once the dialog box opens, select the options button and make sure the box is checked for “Enable Accessibility and Reflow” with tagged Adobe PDF.

Creating Accessible PowerPoint Slides

Microsoft PowerPoint is widely used for presentations. Below are some key tips to ensure that PowerPoint is accessible to individuals with disabilities:

- Use Alt text on graphics
- Use provided templates (they are pre-approved for screen readers and accessibility devices), and can be easily navigated
- Have a digital copy of the slides available for people in the audience
- Check to ensure that links to external content such as websites or videos are accessible
- Use the accessibility checker that is built-in to PowerPoint software to verify that the presentation is accessible to people with disabilities

Creating Accessible Excel Spreadsheets

- Use accessible templates for Office
- Remove blank columns, rows and sheets
- Avoid blank cells and if you must have them, enter “no data”
- Create clear labels for columns and rows
- Do not use hidden columns and rows
- Provide links to other sheets when there are multiple sheets in the file
- Use text wrap or adjust the columns and rows manually

Creating Virtual Events: Preparation

- Choose an accessible platform (see below)
- Accessible materials and advertisements
- Setting up accommodations with optional attendee requests

Virtual Platforms

The process to select a virtual platform is important because it should support accessibility for individuals that may have vision, hearing, mobility and cognitive disabilities. Be sure to select a platform that supports accessibility features. The need for access is not universal and may require different tools and technology for each event. Individuals may use different devices or resources to enhance accessibility such as:

- Screen reader software for Low vision
- Keyboards instead of the mouse for mobility issues

Determine the scope of the event and potential access limitations for attendees. Offer dial-in by phone to those without internet or computer access. Provide information on how to access the event through various methods including online and offline if required. Consider other technology resources that may be required for social media events (i.e., Facebook Live, Instagram Live/Stories, YouTube). During the planning phase, be sure to connect with the disabled community to include speakers, performers and other talent if they are available for the event. Some popular platforms for virtual meetings with accessibility features such as support for screen readers, American Sign Language (ASL), keyboard shortcuts and manual captioning include:

Microsoft Teams	www.microsoft.com/en-us/microsoft-365/Microsoft-teams/group-chat-software
Zoom Meetings	https://zoom.us/meetings
Google Meet	www.gsuite.google.com/meet
GoToMeetings	www.gotomeeting.com

Disclaimer: The City of Philadelphia does not endorse any of these products. This information presented in this application is a culmination of feedback from the disabled community and applicable websites. Please practice safety when using conferencing platforms.

Virtual Disability Etiquette

- Start with an access check
- Establish rules for participation
- Describe all images and videos
- Use plain language

Access Check

It is good practice in the disability community to start every meeting with an access check. This is a good way to check in with attendees and share valuable information about accessibility features during the event. Include the following in the access check:

- Ask if you are speaking loudly enough
- Ask if you are speaking too fast
- Inform attendees that only one person should speak at a time and that individuals should mute themselves when they are not speaking

Accommodations and Requests

- Provide attendees the ability to request specific access needs prior to the event (anonymously, with their name and RSVP options)
- Important to factor in budget costs for ASL Interpretation and other potential accommodations
- Ensure the platform for the virtual event is compatible with assistive technology such as screen reader software
- Ensure the platform allows for computer-based or phone-based listening/speaking
- Events should be accessible to augmentative and alternative (AAC) users (i.e., multiple ways for attendees to participate, answer questions, and interact)
- Offer training sessions with event or and volunteers on how to use the platform prior to the event
- Provide accessibility information publicly to attendees
- Provide format and timeline for the event to allow attendees to plan breaks, arrive late, leave early, etc.
- Provide materials ahead of the event of possible to attendees with an accessible format with any visual or written material
- Allow attendees to send questions or comments in advance
- Provide a glossary of terms used during the event
- Ensure all attendees have access to login codes and links ahead of the event
- Take all precautions to prevent security issues such as “Zoom bombing” (See below)

ASL Interpretation

If an individual requests American Sign Language interpretation (ASL), you can hire an ASL Interpreter to join and sign during the video conferencing event.

Captioning

Captioning is used to include people with hearing disabilities in a virtual meeting or event. Whenever possible, select a virtual platform that can provide the ability for attendees to enter live captions or enable automated captions. Both methods have pros and cons in terms of cost and efficiency. Select the best one for your specific event.

Access for People Who Are Deaf or Hard of Hearing or Have Sensory Disabilities

- Make sure audio is clear prior to the event and use apps that may help reduce background noise on calls such as Krisp
- Speakers should use a headset whenever possible to improve audio if this is accessible to them
- Hosts and presenters should use a quiet space whenever possible so they won't be disturbed
- Use the mute feature to keep background noise to a minimum for all attendees except for those speaking or presenting
- Ask attendees to say their name every time they speak so that all attendees including captioners will know who is speaking

Access For People Who are Blind, Have Low Vision or a Visual Impairment

- Make sure the speaker's face is well-lit and can be clearly seen
- Use a platform that is accessible and has features such as screen reader software
- Make sure all attendees can access any method used to vote or flag who can speak next
- Describe live scenarios whenever possible
- Describe any images and read any text that appears on the screen
- Describe any gestures as if you were explaining it to someone who is not in the same room

Screen Reader Software

Screen readers are primarily used by blind or visually impaired individuals who do not have useful vision to read text on the computer screen. The text will be displayed on the screen with a speech synthesizer or Braille display. Below are some software products that can be used. There are many more software products available that can be utilized for a specific experience.

- CDesk Compass
- COBRA
- IMax for Mac

- Speakup

Access For People Who Are Intellectually or Developmentally Disabled

- Select a presenter who can be patient with attendees especially if they are new to the platform
- Repeat information if necessary
- Use accessible or everyday language during the event
- Avoid using jargon
- Include processing time and breaks into the event
- Leave ample time for questions and comments
- Offer attendees the option to use chat boxes so that messages can be read aloud to everyone during the event
- Omit unneeded words
- Keep sentences short
- Presenters should state major points first before going into details
- Use pronouns when possible
- Speak using active voice

Virtual Invitations and Presentations

- Use good color contrast
- Use large and easy to read fonts
- Use plain language
- Include detailed step-by-step directions of how to get on the event or platform
- Use images where possible in PowerPoint to avoid cluttered slides
- Avoid flashing or strobing animations
- Use alternative text and image descriptions for any images that are used for the presentation

Advertising A Virtual Event

- Provide accessibility accommodations being provided (i.e. ASL, Captioning, etc.) in any advertisements and to attendees prior to the event
- Provide at least two methods to join the event
- Include a point of contact to request accommodations with both a phone number and email address
- Include any links or dial-in information
- Provide accessibility information about the specific platform that will be used for the event
- Request accommodations typically 72 hours before the event

Protecting A Virtual Event

It is important to take secure precautions when hosting a virtual event. Many social platforms offer such options in the settings section. Applications continuously release new and improved features, so be sure to update the latest version. Avoid hosting public meetings even if the link is shared on social media. There are specific measure that the host can take to avoid potential security issues such as:

- Avoid “join before host” so that a meeting will not start until the host starts the meeting or presentation
- Allow only signed-in users
- Explore the settings of the platform you are using for Security features such as a “Waiting Room” that requires attendees to be verified and then admitted to the event only by the host
- Do not use a Personal Meeting ID (PMI) to host public events
- Assign a password for access to the virtual event (This is very effective for smaller groups)
- Option to lock the meeting once all attendees have joined to prevent any other individuals from trying to gain access
- Remove unwanted or disruptive participants
- Hosts can mute or unmute individual participants or all of them at once
- Hosts can turn off participants video to block unwanted or inappropriate gestures on video
- Turn off file transfer to prevent participants from sharing unwanted or inappropriate content files via the in-meeting chat

After the Virtual Event

- Share materials in an accessible format
- If applicable, create a blog post or other easy-to-read collection of information to those unable to attend the event
- Make accessibility an ongoing, inclusive conversation in the community for all types of events
- Offer attendees a clear way to provide feedback or comments after the event (Remember to offer multiple ways including written, dial-in, recording, etc.)

RESOURCES:

ADA/Disability Resources

Rooted in Rights www.rootedinrights.org

National Endowment for the Arts www.arts.gov

RespectAbility www.respectability.org

American Foundation for the Blind (AFB). www.afb.org

Harvard University Disability Resources www.accessibility.harvard.edu

National Deaf Center www.nationsdeafcenter.org

UC Berkeley Law www.law.berkeley.edu

ASGCLA (Association of Specialized, Government and Cooperative Library Agencies)
www.asgcladirect.org

Voluntary Product Accessibility Template www.section508.gov/sell/vpat

Accessible Document Resources

Creating Accessible PDF's from Microsoft Word

<https://www.washington.edu/accessibility/documents/pdf-word/>

Creating Headers in Microsoft Word <https://support.office.com/en-us/article/video-improve-accessibility-with-heading-styles-68f1eeff-6113-410f-8313-b5d382cc3be1?ui=en-US&rs=en-US&ad=US>

Making Accessible Word Documents <https://support.microsoft.com/en-us/office/make-your-word-documents-accessible-to-people-with-disabilities-d9bf3683-87ac-47ea-b91a-78dcacb3c66d>

Making Accessible PowerPoint Presentations <https://support.microsoft.com/en-us/office/make-your-powerpoint-presentations-accessible-to-people-with-disabilities-6f7772b2-2f33-4bd2-8ca7-dae3b2b3ef25>

Making Accessible Excel Spreadsheets <https://support.microsoft.com/en-us/office/make-your-excel-documents-accessible-to-people-with-disabilities-6cc05fc5-1314-48b5-8eb3-683e49b3e593>

DEFINITIONS AND ADDITIONAL INFORMATION**Aids and Services:**

Aids and Services may include materials in alternative format such as large print, braille, additional time or assistance to complete an application, written notes rather than spoken conversation, or a sign language interpreter. These examples are not meant to be an exhaustive list.

Aids & Services and modifications are provided free of charge:

Best practice: proactively budget for aids and services such as sign language interpreters, braille, transcription, readers, and assistive listening systems. Purchase systems rather than services when possible.

For Example:

Purchase a braille machine rather than paying per document.

Purchase a transcription machine to create multiple transcriptions.

These examples are not meant to be an exhaustive list.

City of Goldsboro entities:

The policies and procedures do not include quasi-public agencies, authorities, or Wayne County entities. As separate entities and authorities which receive federal funding, they are directly responsible for maintaining compliance with federal laws and regulations governing accessibility:

- Transportation Services for Individuals with Disabilities (GWTA)
- Fair Housing, Residential, and Long-term Care Facilities (HACG)
- Education (Wayne County Public Schools)
- Library (Wayne County Public Library)

ADA Coordinator Contact and statement:

The City of Goldsboro has designated the ADA Coordinator, as the person to coordinate the responsibilities related to the ADA. You may contact the ADA Coordinator using the following information:

ADA Coordinator, City of Goldsboro

Email: ADACoordinator@goldsboronc.gov

Phone: 919-580-4362

By Mail: P.O. Drawer A

Goldsboro, NC 27533

Physical Address: 200 N. Center Street

Goldsboro, NC 27530

Reasonable modifications can be entered at: <https://www.goldsboronc.gov/ada>.

Grievances can be entered at: <https://www.goldsboronc.gov/ada>.

Employees with disabilities:

Information about Title I reasonable accommodations for employees can be provided by contacting Human Resources.

Individual with a disability for the purposes of a modification:

The ADA defines a person with a disability as a person who has a physical or mental impairment that substantially limits one or more major life activities.

When determining disability consider the following:

I. Does the person have an impairment?

Physical impairments affect bodily systems such as nerves, muscles, and immune system. Mental impairments include emotional or mental illness, behavioral disorders, and autism. Physical and mental impairments often overlap. For example, an injury can affect the brain, spinal cord and nervous system, which can influence emotional regulation and learning.

II. Does the impairment substantially limit major life activities?

An impairment is only a disability if it causes a limitation to a major life activity. Major life activities are activities essential to daily life such as walking, breathing, learning, and many others. An impairment is “substantially limiting” if the person cannot perform the major life activity the way an average person can. The “substantially limits” standard is not to be overly restrictive.

The ADA Amendments Act of 2008 requires that the definition of disability be interpreted broadly and should not require extensive analysis.

Reasonable modification – Review:

“Reasonable” in the phrase “reasonable modification”:

Reasonable means that there is a connection between the request and the disability.

Examples:

A person who is blind may request someone to read a document while at an appointment with a City employee.

A person who is deaf or hard of hearing may ask for a sign language interpreter or assistive listening device.

A person with a mobility disability may ask for a meeting to be held in an accessible location.

These examples are not meant to be an exhaustive list of examples.

A request may not be reasonable if the request can be met in a different, but equally effective, manner. The City will consider the individual's preference when determining which modification is reasonable.

The City does not provide individually prescribed devices or services that are not available to other, non-disabled, people.

For example:

Joel is not able to remove the snow from his sidewalk due to his disability; therefore, he asked the City to shovel the snow. Because the City does not provide this service for any individual, the City will not provide the service as modification.

This example is not meant to be an exhaustive list.

“Modification” in the phrase “reasonable modification”:

A modification is a change in the way the City currently operates that is necessary for a qualified person with a disability to have an equal opportunity to participate in civic activities.

Record Retention:

All information related to disability requests is confidential.

The City department will provide a copy of any written correspondence related to reasonable modification requests to the ADA Coordinator and departments.

Requests to access disability related documents or information from entities not related to the City shall be made to the ADA Coordinator.

Documents will be maintained in accordance with the record retention schedule.

Signage:

- I. Accessible entrances and restrooms must be marked with the international symbol for accessibility.
- II. A sign that depicts the international access symbol and an arrow pointing in the direction of the closest accessible entrance or element must be placed at all inaccessible public entrances and bathrooms.
- III. Signs must be designed and placed according to standards in the 2010 ADA and other relevant laws.

“Qualified” in the phrase “Qualified” Individual with a disability:

For participation in programs, services and activities of the City, a person is qualified if they meet the eligibility requirements of the program, service or activity.

Undue Burden:

The ADA does not require any action that would result in a fundamental alteration to the nature of the program or activity, would create a direct threat, or would cause an undue financial or administrative burden.

- I. Undue burden: If removing a barrier would be burdensome, then the department will consider if access or services can be provided in another form.
- II. Direct threat: Must be based on real, rather than perceived, threat and consider if the threat can be eliminated.

APPENDIX II: PUBLIC COMMENTS

TO BE ADDED AT THE CLOSE OF THE PUBLIC COMMENT PERIOD ON MAY 14, 2021

DRAFT FOR PUBLIC COMMENT