

City of Goldsboro
2018 - 2019 Consolidated Annual
Performance and Evaluation Report (CAPER)



Community Development Block Grant (CDBG)
Home Investment Partnership (HOME)

Reporting Period
July 1, 2018 thru June 30, 2019



CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The 2018-2019 Annual Action Plan described in detail the housing and non-housing needs of the area, market conditions based on the best data available at the time and set forth strategies that established priorities for meeting the needs identified. Additionally, the Plan outlined resources anticipated to be available to address priority areas of need and established an Annual Action Plan that identified the intended uses of resources. During the past year, 2018-2019, the City used federal entitlement funds along with State funds to provide low-to-moderate income citizens with resources to address a wide range of unique community development needs. The City of Goldsboro completed many of its strategic community goals in program year 2018-2019. In areas, where goals were not fully completed the City has developed plans to address those areas to utilize in the upcoming fiscal year. For example, due to the restrictive use of funds placed on the HOME program to focus on projects and/or activities designed exclusively to create affordable housing for low-income households, the City has historically each year carried over a substantial amount of prior years' HOME funds when it has not undertaken large development and/or numerous homebuyer assistance projects.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
CHDO Activity	Affordable Housing Homeless	HOME: \$	Homeowner Housing Added	Household Housing Unit	3	6	200.00%	1	1	100.00%
CHDO Activity	Affordable Housing Homeless	HOME: \$	Housing for Homeless added	Household Housing Unit	0	0		4	0	0.00%

Demolition and Clearance	Affordable Housing Elimination of Slum and Blight	CDBG: \$	Buildings Demolished	Buildings	6	3	50.00%			
Economic Development	Non-Housing Community Development	CDBG: \$	Facade treatment/business building rehabilitation	Business	0	0				
Economic Development	Non-Housing Community Development	CDBG: \$	Jobs created/retained	Jobs	4	4	100.00%	160	0	0.00%
Economic Development	Non-Housing Community Development	CDBG: \$	Businesses assisted	Businesses Assisted	0	2				
Economic Development	Non-Housing Community Development	CDBG: \$	Other	Other	1500	1500	100.00%			
Hazardous Material (Testing and Abatement)	Affordable Housing	CDBG: \$	Other	Other	15	0	0.00%	10	0	0.00%
Homebuyer Assistance	Affordable Housing Homeless	HOME: \$	Homeowner Housing Added	Household Housing Unit	0	4				
Homebuyer Assistance	Affordable Housing Homeless	HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	7	4	57.14%	4	0	0.00%
Homeowner Rehabilitation	Affordable Housing	CDBG: \$ / HOME: \$240389	Homeowner Housing Rehabilitated	Household Housing Unit	2	14	700.00%	25	0	0.00%

Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1536	1370	89.19%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2219	4256	191.80%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	15	0	0.00%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Homeowner Housing Added	Household Housing Unit	3	2	66.67%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Homeowner Housing Rehabilitated	Household Housing Unit	17	14	82.35%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Direct Financial Assistance to Homebuyers	Households Assisted	7	4	57.14%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Jobs created/retained	Jobs	4	4	100.00%			
Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Buildings Demolished	Buildings	6	3	50.00%			

Program Administration	21-A General Program Admin	CDBG: \$ / HOME: \$	Other	Other	15	0	0.00%			
Public Facilities & Improvements	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1536	1370	89.19%	1536	0	0.00%
Public Services	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2219	7901	356.06%	2229	0	0.00%
Public Services	Non-Housing Community Development	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	15	0	0.00%			
Public Services	Non-Housing Community Development	CDBG: \$	Homelessness Prevention	Persons Assisted	0	0		25	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City of Goldsboro focused the majority of its CDBG funds to leverage State funds to support safe affordable housing, a suitable living environment, and economic opportunities. The public service program supported by the City also help provide resources to the community to help them thrive and succeed.

This 2018-2019 CAPER summarizes the City's achievements in meeting the objectives set forth in 2018-2019 Annual Action Plan. It covers the period July 1, 2018 through June 30, 2019.

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG	HOME
White	114	0
Black or African American	244	3
Asian	6	0
American Indian or American Native	0	0
Native Hawaiian or Other Pacific Islander	0	0
Total	364	3
Hispanic	4	0
Not Hispanic	360	3

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

In a effort to development viable urban communities, provide decent affordable housing, suitable living environment, and expanding economic opportunities to low-to-moderate income (LMI) households the City's CDBG and HOME funds was directed to assist LMI residents citywide. This strategy enable the City to geographically disburse CDBG and HOME funds to census tracts and block groups, where the low-to-moderate income (LMI) households is 51% or more of the Area Median Income (AMI) and is minority concentrated.

However, eligible persons from all racial, ethnic, and gender groups are given the opportunity to apply and receive funding if their households' earnings meet eligibility criteria for the City's CDBG and HOME- funded projects. The City's community development funds are utilized to help citizens throughout the City. There are many residents that benefit from community development activities that are not accounted for in the table above, however the table does reflect our focus of low-to-moderate income (LMI) households, which trend towards a majority African American population. For example, project/activities that are not tide to LMI (specific households or individuals), but based on LMA (census tract/block group overall date of LMI residents within an area) – the City anticipates that there will be individuals or households that will benefit from let's say a "Recreational Center" in a LMA area not counted for within HUD's LMA data. As the Hispanic population grows within the City, we would expect to see some additional Hispanic families served through community development funds.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	371,649	318,576
HOME	public - federal	351,667	18,571
Other	public - state	250,000	100,000

Table 3 - Resources Made Available

Narrative

N/A

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Goldsboro Scattered Site Areas	70	90	Local Target Area (City-wide)
Proposed Westend NRSA	30	10	

Table 4 – Identify the geographic distribution and location of investments

Narrative

All Community Development funds received by the City of Goldsboro were used on eligible housing and non-housing community development activities within the City limits of Goldsboro and primarily benefit the low-to-moderated income citizens of this area. Goldsboro's housing and non-housing programs are Citywide; however, we are concentrating our efforts on areas needing to receive a very high priority for revitalization and the rehabilitation of housing occupied by elderly and special needs individuals. The 2018 census data shows that 43% of the population within the city limits has been identified as low-to-moderate-income residents (households earning 80% or less than of the Area Median Income of \$57,100. The City's Low/Mod benefit this reporting period was 100%.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

Private financial institutions and lenders, within the area, continue to support the City's affordable housing initiatives by making available advantageous mortgage programs that assist low-to-moderate income residents to become first-time homebuyers. The needs of the City of Goldsboro's residents are greater than its resources. The City does make an effort to seek other sources of funding for its community development efforts and was recently awarded Urgent Repair funds for FY 2018-19 from the North Carolina Housing Finance Agency which allowed us to assist many more homeowners. All of the agencies receiving funds for public service activities receive the vast majority of their funding from other sources, thereby leveraging funds received by the City.

This combined effort and collaboration increased the scope of our community development for eligible housing and non-housing community development activities within the City limits of Goldsboro and primarily benefit the low-to-moderated income citizens of this area. The City was granted 100% HOME Match Reduction; therefore, the City was not required to provide local matching funds for FY18 HOME allocation.

Fiscal Year Summary – HOME Match	
1. Excess match from prior Federal fiscal year	0
2. Match contributed during current Federal fiscal year	0
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	0
4. Match liability for current Federal fiscal year	0
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	0

Table 5 – Fiscal Year Summary - HOME Match Report

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match

Table 6 – Match Contribution for the Federal Fiscal Year

HOME MBE/WBE report

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
0	0	0	0	0

Table 7 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

	Total	Women Business Enterprises	Male
Contracts			
Dollar Amount	0	0	0
Number	0	0	0
Sub-Contracts			
Number	0	0	0
Dollar Amount	0	0	0

Table 8 - Minority Business and Women Business Enterprises

Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 9 – Minority Owners of Rental Property

Relocation and Real Property Acquisition – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0	0			
Businesses Displaced		0	0			
Nonprofit Organizations Displaced		0	0			
Households Temporarily Relocated, not Displaced		0	0			
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 10 – Relocation and Real Property Acquisition

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	5	0
Number of Non-Homeless households to be provided affordable housing units	5	0
Number of Special-Needs households to be provided affordable housing units	5	0
Total	15	0

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	3	72
Number of households supported through Rehab of Existing Units	17	14
Number of households supported through Acquisition of Existing Units	0	2
Total	20	88

Table 12 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City of Goldsboro was able to complete many of its strategic community goals and objectives planned for the 2018-2019 program year and for the 2015-2020 Consolidated Plan reporting period; all activities were consistent with the Consolidated Plan. The City will continue in its efforts to address the needs of low-to-moderate income citizens. The City will also continue to look for ways to improve its progress, seek additional resources, and work closely with agencies in the community who share the City's commitment to housing and rebuilding our communities.

Discuss how these outcomes will impact future annual action plans.

The lack of adequate housing dollars continues to impact future action plans in the form of a reduction in the number of clients that can be assisted. Consistent reductions in funding from year to year continue to be a challenge due to this lack of availability of funds and the increased demand/competitiveness of grant applications. However, the City of Goldsboro have been successful in working with private financial institutions and lenders, within the area, continue to support the City's affordable housing initiatives by making available

advantageous mortgage programs that assist low-to-moderate income residents to become first-time homebuyers in some cases. Although, the City has seen that underwriting requirements for some lenders are posing a issue for LMI residents seeking mortgage loans. This has been an good source for leverage additional funding to support the local program needs. The City will continue to focus funding sources primarily to support the Homebuyer Assistance Program (HBA), the Urgent Repair Program, and public services provided by community based organization and/or nonprofits. Additional funding as needed will be sought from other available sources.

Due to the restrictive use of funds placed on the HOME program to focus on projects and/or activities designed exclusively to create affordable housing for low-income households, the City has historically each year carried over a substantial amount of prior years' HOME funds when it has not undertaken large development and/or numerous homebuyer assistance projects. In FY19-20 the City plans on utilizing its excess of HOME funds towards a Public-Private Partnership (P3s) along with CDBG- DR and NCHFA Tax Credits to construct a 60-unit multifamily project to add to the City's extremely shortage of affordable housing stock.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	19	0
Low-income	4	1
Moderate-income	1	0
Total	24	1

Table 13 – Number of Households Served

Narrative Information

N/A

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

Eastpointe LME is the lead agency for the Continuum of Care, the Down East Coalition to Eliminate Homelessness, and services the Goldsboro/Wayne county area as well as Lenoir, Sampson, and Duplin counties. Since 2010, the City has been an active member of the Continuum of Care Task Force, a coalition of homeless service providers, shelters, and Faith-based organizations to develop a meaningful Continuum of Care plan to reduce homelessness. Each year, since 2007 the Coalition has applied and utilized Shelter Plus Care (SPC) rental assistance program, a tenant-based rental assistance program for homeless individuals and families with disabilities, HIV/AIDS, and substance abuse problems.

In FY 2018-2019, the City of Goldsboro funded **\$40,495** to WAGES Homeless Project Initiative Program to combat poverty and to decrease homelessness in Goldsboro. The program provides temporary and stable housing, gas vouchers, bus tickets, toiletries, payment of continuing education courses and etc.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Goldsboro does not receive ESG funds. The CoC receives funds through the Continuum of Care (CoC), the Down East Coalition to Eliminate Homelessness (Eastpointe) which develops allocations, administers HMIS, provides technical assistance to participating agencies and housing providers, and monitors grantee performance. Through its work with the Continuum of Care, the Community Relations Department has a strong understanding of the needs of homeless and at-risk/imminently homeless families; and works to research additional resources for the housing or provision of services to chronically homeless individuals and families, families with children, veterans and unaccompanied youth.

As previously stated, as the City of Goldsboro effort to assist with the emergency shelter and transitional housing needs of homeless persons the City funded **\$40,495** to WAGES Homeless Project Initiative Program to combat poverty and to decrease homelessness in Goldsboro. It should be noted that the amount awarded to WAGES Homeless Project Initiative Program also included emergency activities for persons displaced due to Hurricane Florence.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Salvation Army, a Coalition member, was awarded in this reporting period **\$25,000** of Emergency Solution Grant for street outreach, emergency shelter, homelessness prevention, rapid re-housing assistance, and homeless management information systems.

The City of Goldsboro has several homeless shelters and these shelters provide primary information and data on the City's homeless population. In addition to maintaining ongoing records of homeless data, the shelters also participate in the "point in time" surveys. Persons with HIV/AIDS in Goldsboro are referred to the Wayne County Health Department for follow up. The Wayne County Health Department refers HIV/AIDS clients to private medical providers in Wayne County or to the infectious disease clinic at the East Carolina School of Medicine. Currently in Wayne County, Community Links Inc. provides HIV case management that includes education counseling, emergency housing and medication assistance. The Wayne County Health Department's HIV/AIDS task force works in partnership with the NC HIV/STD Prevention and Care Branch and the East Carolina HIV/AIDS Partnership (ECHAP) to ensure that assistance to community based organizations and those affected and infected are aware of available training, education, testing, and financial assistance to prevent the spread of HIV/AIDS. There are currently no designated units for persons with HIV/AIDS in Goldsboro.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

Numerous community-based agencies provide ongoing services to homeless persons and families and those nearing homelessness. These include the Wayne Uplift Resources Association, Churches in Action, the Last Resort Mission, United Church Ministries, Wayne Action Group of Economic Solvency (WAGES), W.A.T.C.H., Wayne Community College Literacy Department, Wayne Memorial Hospital, and Community Soup Kitchen. Each of these agencies is part of a network to help homeless persons through their crisis situations and move onto permanent housing, employment and healthy living situations.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

It should be noted that the City of Goldsboro does not manage public housing units; however, a large portion of the County's inventory is located within the City limits. The City has two public housing agencies responsible for this function: Goldsboro Housing Authority and Eastern Carolina Regional Housing Authority. Both public housing authorities received funding for their housing activities, projects, and funds to modernize and repair their public housing units.

Public Housing tenants were given information on landlord /tenant rights, the City's Homebuyer Assistance program, and invited to all of the City's Fair Housing workshops. The City worked with employees and residents of the Goldsboro Housing Authority and the Eastern Carolina Regional Housing Authority to increase homeownership opportunities for the residents of public housing. Many residents apply for assistance, but due to credit issues, their loans are not approved. For this reason, the Community Relations Department assisted residents/applicants in locating agencies that were available for financial management and counseling as well as providing some counseling in our office.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

Goldsboro Housing Authority and Eastern Carolina Regional Housing Authority are committed to continuing the Family Self-Sufficiency (FSS) Programs for their public housing and Section 8 House Choice Voucher clients. The FSS program assists housing residents to attain financial independence through education and employment toward increased resident involvement. The FSS Program serves as a clearinghouse for referrals to other agencies and private resources for participating families. The Goldsboro Housing Authority also receives Resident Opportunities and Self-Sufficiency (ROSS) Program funding to provide supportive services for elderly and disabled public housing residents, to improve their independence.

The City of Goldsboro actively encouraged the cooperation of regional and local public and private agencies/parties by providing resources, technical assistance, and venues through which the exchange of ideas promoted positive community outcomes. In continuing this ongoing effort, the City adopted the following initiatives for which the City will coordinate and optimize the efforts of the public housing authorities that participated in the implementation of the City's five-year strategy and/or Annual Action Plan:

The City will support the efforts of the Authorities in maintaining the integrity of the public housing inventory to provide safe, decent, and affordable housing opportunities for qualifying residents. The City will provide technical assistance to the public housing authorities that apply for grants to continue rental assistance programs that provide decent affordable housing opportunities for the City's low-income residents.

Actions taken to provide assistance to troubled PHAs

Neither Goldsboro Housing Authority or Eastern Carolina Regional Housing Authority have been designated as "troubled PHAs". In fact Goldsboro Housing Authority has been award several grants through HUD (i.e., Job Plus).

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The staff within the Planning Department has conducted a review of all relevant land use controls, zoning ordinances, building codes, and related fees and charges to identify and address any that may be considered barriers to affordable housing. None of these items appeared to be barriers to affordable housing.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The primary obstacle to meeting underserved needs is attributed to a lack of adequate housing dollars. The second obstacle is the continued complexity of available housing programs which are difficult to combine and/or administer. The funding issue will continue to be a problem due to this lack of availability of funds and the increased demand/competitiveness of grant applications. However, the City of Goldsboro have been successful in working with private financial institutions and lenders, within the area, continue to support the

City's affordable housing initiatives by making available advantageous mortgage programs that assist low-to-moderate income residents to become first-time homebuyers, in some cases. This has been an good source for leverage additional funding to support the local program needs. Although, the City has seen that underwriting requirements for some lenders are posing a issue for LMI residents seeking mortgage loans. The City continued to focus funding sources primarily to support the Homebuyer Assistance Program (HBA), the Urgent Repair Program, and public services provided by community based organization and/or nonprofits. Additional funding as needed will be sought from other available sources.

The City of Goldsboro petitions for federal funds through the Action Plan to assist the needs of residents that have traditionally been underserved by existing local social service programs. The activities funded via the Action Plan were carefully designed to provide appropriate and needed community development services, particularly to include but was not limited to include senior citizens, homebound frail elderly persons, physically and developmentally disabled persons, victims of domestic violence, and infants and youth. Funds provided through the Action Plan often make the difference between independent living and institutionalization.

An obstacle that is tied to the complexity of combining programs is the inability for the City to provide assistance to Homeowners who needed repair of a single element as the result of an urgent situation rather than rehabilitation of the entire structure. The City utilized the Urgent Repair Program to assist homeowners in addressing urgent repair concerns quickly that might otherwise take longer to complete due to the extensive waiting list the City maintains for the existing assistance programs. The Urgent Repair Program allowed the City to repair elements such as roofs, windows, doors, etc of homes that are eligible for assistance under the Homeowner Rehab Program.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

Consequently, all housing rehabilitation activities are performed in conjunction with the hazardous material activity; which focus on lead-based paint and asbestos abatement. During the course of most housing rehabilitation activities, it is likely that paint surfaces and/or asbestos containing material will be disturbed. The City conforms to federal and state mandates established for HUD funded programs, including Housing Rehabilitation Program; to incorporate lead-based paint and asbestos hazard evaluation, remediation/reduction strategies and clearance requirements for all housing structures built before 1978. Therefore, to reduce the potential for adverse health effects attributable to the rehabilitation of deteriorated lead-based paint and asbestos containing material surfaces, the City provides educational material to all rehab customers. In addition, the City provides lead-based paint and asbestos inspections, risk assessments, abatement, and clearance in conjunction with housing rehabilitation activities. Project Managers, who oversee housing rehabilitation projects, are trained to incorporate proper hazard reduction techniques into the treatment of lead-based paint and asbestos containing material. This activity is designed to assist low-to-moderate-income (LMI) households, as defined by HUD.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City of Goldsboro has undertaken a number of efforts and programs to reduce the number of residents living in poverty. Jointly the Community Relations Department, the Down East Coalition (Eastpointe), and other Community-Based Organizations (CBO) have put into practice a partnership strategically designed to support a holistic approach to poverty reduction with activities that focus on human services, affordable housing, and economic development. These activities include the following:

- Support economic development activities that generate living wage jobs and community sustainability;
- Access to a variety of housing options that promote family and community stability;
- A comprehensive financial education system that prepares citizens for participation in the economic and social fabric of the community, which will be provided by Consumer Credit Counseling Service (CCCS);
- Support and coordinate with organizations that provide community-based services that nurture and support young people and their families. As well as, organizations that provide enrichment programs designed to develop individuals' coping skill for productive adult living.

Several of the welfare-to-work programs and job training programs offered locally are also designed to assist in reducing the number of poverty level families by providing educational and life skills necessary to survive in today's workforce. These efforts will incrementally assist in the reduction of number of the poverty level families through the provision of housing, and community and support services.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City of Goldsboro and other community development and housing organizations have achieved institutional structure through their commitment to community involvement and continued support. Most of the community development and housing initiative programs are administered through the Community Development Division of Community Relations Department. Housing these programs within one organization minimizes competitiveness for state and federal funding within the community which is often present in other communities. This also allows for continued institutional knowledge with respect to successful means and tactics in the preparation and administration of grants and grant applications.

The City of Goldsboro and community based and/or non-profits have jointly formed many committees in recent years to ensure the continued success and growth of the community as a whole. Through these collaborative efforts, an emphasis is placed on the needs of the community while avoiding duplicated efforts by the individual entities. These collaborative efforts have proven to be successful and the City will continue to strive for improved institutional structure.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City was committed to focusing efforts to ensure the coordination of stakeholders and continual improvements to the programmatic delivery system. The City continued to look for ways to enhance coordination in the implementation of the Consolidated Plan through its established partnerships with the Community Relations Department, public forums and inter-departmental discussions (i.e., citizens, City Council, non-profit organizations, Planning Department, Community Development Organizations (CBO), Community Housing Development Organizations (CHDO), and Faith-based Organizations (FBO)). The City also utilized the Commission on Community Relations and Development, Loan Review Committee, and Continuum of Care

Housing Support Committee and a variety of additional local agencies.

The coordination process provided for stakeholder agencies and all interested parties to analyze and discuss local housing needs, priorities, and program strategies. The City's overall strategy allow for:

- Clear and expressive public leadership for the identified initiatives;
- Fortify the partnering and collaboration of local government agencies, private organizations, and not-for-profits to increase leveraging potential;
- Publicly marketing the City's assets and aggressively leverage other financial support;
- Working with developers to achieve acceptable environmental standards while not compromising the health and safety of the public

The City continued to work with the Continuum of Care, Down East Coalition to promote a communitywide commitment to the goal of ending homelessness; to seek out funding for efforts that seek to address homelessness in Goldsboro; to support methods to assist in the rehousing of homeless individuals.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

This reporting period the City took the following actions:

- Distribute information regarding affordable housing to residents of the public housing and high-concentration of low-to-moderated residents.
- Provide information regarding affordable housing on the City's website.
- Continuing to provide assistance to clients through the City's Urgent Repair Program, CHDO Activities, and Homebuyer Assistance Program (HBA).
- Continuing to build on existing programming and add additional needed programming as funding becomes available.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City of Goldsboro is responsible for ensuring that all funds under its oversight are utilized in accordance with all program requirements and for determining the adequacy of the subrecipients/project sponsor's ("subrecipient") performance. Monitoring shall be a tool for avoiding problems and improving performance as an ongoing process of planning, implementation, and follow-up for any subrecipient, CHDOs, and Rental projects, and other CDBG and HOME funded activities.

Primary

To ensure that sub-recipients are:

- Complying with all applicable federal requirements
- Complying with administrative and financial management standards
- Performing and delivering services in a timely manner

Secondary

- To identify any potential areas of non-compliance and offer technical assistance.

Monitoring Procedure

- In-house reviews of sub-recipient materials and regulations review
- Pre-monitoring visits with sub-recipient
- Conduct visit as follow:
 1. Notify of date, scope, focus of review
 2. Hold entrance conference with chief official
 3. Document, gather and analyze
 4. Hold exit conference to report results, hear reaction and form conclusions
 5. Follow-up with letter of results to include findings and/ or concerns

On-Site Visits

Staff performs on-site monitoring reviews at least annually, depending on the need assessment. Programs operations are observed, sub-recipient staff interviewed, client eligibility confirmed, and financial and programmatic reports verified from original documentation.

Long-Term Compliance

Activities involving real property acquisition or improvement require long-term compliance with the original purpose of the federal assistance. The City of Goldsboro Community Relations Department maintains a CDBG Real Property Inventory that is updated annually and confirms that such property is still being used for the intended purpose. The City of Goldsboro Community Relations Department will review HOME-assisted rental units, to ensure compliance with Housing Quality Standards, tenant eligibility, and rent charges.

HOME Rental Projects

Monitoring shall be conducted in accordance with the guidelines as set under the HOME Rental Program Activities. Staff will review annual Project Compliance Reports and perform regular on-site visits throughout the affordability period to ensure continued compliance with:

- Rent and occupancy requirements
- Property standards

Other Federal requirements (e.g. fair housing, lead-based paint, and affirmative marketing)

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

Participation -- The City of Goldsboro provided for and encouraged citizen participation in the development and implementation of the Consolidated Plan and any subsequent amendments, Action Plans and CAPER. Particular emphasis was placed on participation by persons of low-to-moderate income who are residents of low and moderate-income neighborhoods and/or slum and blighted areas, and residents of public housing.

Access and Publishing of Action Plan and CAPER -- The City of Goldsboro provided citizens with reasonable and timely access to the Annual Action Plan and CAPER related to the City's proposed and actual use of funds. This was done through public meetings scheduled by the City, which were advertised in the local newspaper Goldsboro News-Argus and the City's website www.goldsboro.nc.gov. Meetings were held within the City limits in or near areas identified as slum and blighted and/or areas of predominantly low-to-moderate income persons. All meetings of the City were accessible to persons with disabilities. A summary of the City's 2018-2019 Action plan was published in the Goldsboro News Argus on March 31, 2018. The advertisement for the CAPER fifteen (15) day-review was published in the Goldsboro News Argus on October 31, 2019. Copies of the Plan will be made available upon request in accordance with City policies regarding making copies.

Public Hearings -- The City of Goldsboro provides for a minimum of two public hearings and/or meetings per year to obtain citizens' views and to respond to proposals and questions at all stages of the compilation of the Action Plan. A public hearing was held on Monday, November 18, 2019 at 7:00 pm during the regular meeting of the Mayor and City Council to allow citizens to publicly comment on the CAPER.

The City of Goldsboro has always made available a translator for non-English speaking residents in the case of public hearings when the City was notified that a non-English speaking resident would be in attendance. An interpreter would have been available for hearing-impaired residents upon any requests. Such requests must be made to the City Clerk's office no later than 4 days prior to the public hearing.

Comments -- Availability of the CAPER was publicized in the Goldsboro News-Argus detailing where the Plan can be reviewed and posted on the City's website www.goldsboronc.gov. Review of this report was made available for comments from November 11, 2019 through November 25, 2019. **The City of Goldsboro received three comments during the public hearing to incorporate into the final report of the 2018-2019 CAPER.** The CAPER was made available at the City's Planning Department, the Office of the City Clerk in the City Hall Annex, 200 North Center Street, at the Community Relations office in the Historic City Hall Building, 214 North Center Street, at the Wayne County Public Library, 1001 East Ash Street, Goldsboro, at the Goldsboro Housing Authority, 1729 Edgerton Street, Goldsboro, and on the City's website at www.goldsboronc.gov.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

The City of Goldsboro has made significant progress relative to outlined goals during the 2018/2019 fiscal year. The continual expansion of programming and leveraging of state, federal, and local funds is a strong testament to the progress and effectiveness of the program. Although the general scope and goals of CDBG Programming in the City has remained consistent for several years, it is the experiences that drive the program and guide any minor changes to programming and administration throughout the course of the planning period. The City dedicated a significant amount of time during the FY 2018/2019 to ensuring it met the May 2nd test date goal of 1.50 by having a ratio of 0.61 May 2nd. The City didn't necessary make changes, activity outcome were determine by eligible applicants and funding source used for activities.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

N/A

CR-50 - HOME 91.520(d)

Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Pursuant to loan agreements between the City and borrowers, property assisted with HOME, CDBG and/or local funds must be maintained in compliance with Section 8 Housing Quality Standards (HQS) and the Minimum Housing Code of the City. The Community Development and Inspection Department inspect a sample of units of property in the loan portfolio annually. Goldsboro Development Corporation currently has **fifteen (15)** houses in the rental program. During this reporting period, **six (6)** houses were inspected. All required repairs were completed as of the end of this reporting period. The Highlands of Goldsboro currently has **three (3)** designated HOME-Assisted units in the rental program. During this reporting period, **three (3)** apartments were inspected. There were no required repairs identified this reporting period.

The City of Goldsboro will use the resale provision to recoup the full HOME developer-subsidy assistance, which will be the amount remaining on the affordability period at time resale is trigger; to include, any payments made or pro rata reduction amount applied during the affordability period. This restriction is enforceable by a written Subordination and Standstill Agreement, Promissory Note, Deed of Trust, and Deed Restriction with the developer.

Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)

In accordance with the provisions of the HOME Final Rule, 24 CFR 92.351, the City of Goldsboro has formally adopted a Resolution approving the City's Affirmative Marketing Policy and Implementation Procedures. The purpose of the City's Affirmative Marketing Policy is to ensure those persons of similar income levels in the same housing market area have a like range of choices in housing, regardless of race, color, religion, familial status, handicap, sex or national origin.

The City of Goldsboro's Community Relations Department assessed the effectiveness of the City's Affirmative Marketing plan as program year 2018-2019 and determined that the City's current Affirmative Marketing Plan is effectively meeting the goals and objectives. It was also determined that the Affirmative Marketing plan did not waste the City's time and efforts devoting energy to trying to persuade individuals who simply do not want to move and are highly unlikely to be convinced otherwise. Instead, the City's plan targeted and informed members of underrepresented race, color, religion, familial status, handicap, sex or national origin who would be interested in moving, but who simply lack information regarding available units or would be much more likely to move if provided with mobility assistance. These individuals are most likely to be ready and able to make a move work and to have the resources necessary for a successful transition.

Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics

The City did not receipted any HOME program income in the Integrated Disbursement and Information System (IDIS). Although, if the City had receipted program income it would have been expended as required by the established guidelines. HOME program incomes are budgeted for eligible program activities and drawn on a first-in, first-out basis. No HOME program income was utilized towards planning and administrative costs. All program Income was provided for IDIS Activity Numbers: 660 and 661 (Homebuyer Assistance and/or CHDO Activities).

Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)

The City directed a combination of federal, state, and local funds toward achievement of these goals by funding single-family rehabilitation, new construction, infrastructure, and homebuyer assistance. The City continued to provide rehabilitation assistance to LMI single-family owner-occupied and rental housing units to maintaining decent affordable housing with available program funds. The City continued to identify potential housing sites that are conducive to the future development of affordable housing and comply with location criteria established by HUD.

State



**NOTICE OF PUBLIC HEARING AND 15-DAY REVIEW
TO ALLOW REVIEW OF THE CITY OF GOLDSBORO'S
CONSOLIDATED ANNUAL PERFORMANCE AND
EVALUATION REPORT, (CAPER)**

Notice is hereby given that a public hearing will be held on **Monday, November 18, 2019, at 7:00 p.m.** in the Council Chambers, City Hall Building at 214 North Center Street, to allow citizens the opportunity to comment on the City of Goldsboro's draft of the 2018-2019 Consolidated Annual Performance and Evaluation Report (CAPER). Citizens wishing to comment on the City's draft of the CAPER may attend this public hearing and be heard. The CAPER provides an opportunity for the City to assess its annual performance and to provide information on how the City actually used its entitlement funds during the most recently completed program year, July 1, 2018 through June 30, 2019. Another function of the CAPER is to allow the public an opportunity to review and comment on progress, achievements, and expenditures of the federal CDBG and HOME programs in the City of Goldsboro.

The City of Goldsboro's draft of the CAPER will be available for public review and comment from **November 11, 2019 through November 26, 2019**. Copies can be found at public access sites such as the City of Goldsboro Planning Department, the Office of the City Clerk in the New City Hall Annex, 200 North Center Street, in the Community Relations Department, City Hall, 200 North Center Street; at the Wayne County Public Library, 1001 East Ash Street; at the Goldsboro Housing Authority, 1729 Edgerton Street, Goldsboro; and on the City's website at www.goldsboronc.gov.

Any citizen who has a question about or comment on any information in the City of Goldsboro's draft of the CAPER may attach their comments to the draft report at these public access sites or may submit a written comment to the Community Relations Department, 200 North Center Street, Goldsboro, NC, 27530 or email csimpson@goldsboronc.gov or cjohnson@goldsboronc.gov. The Community Relations staff can be reached by phone, at (919) 580-4359 between the hours of 8:00 a.m. and 5:00 p.m., Monday through Friday.

If you require a language interpreter, please contact the City Manager's Office, City Hall Annex, at least four (4) business days prior to the meeting by calling (919) 580-4330.

**GOLDSBORO CITY COUNCIL
REGULAR MEETING AGENDA
MONDAY, NOVEMBER 18, 2019**

(Please turn off, or silence, all cellphones upon entering the Council Chambers)

I. WORK SESSION-5:00 P.M. – CITY HALL ADDITION, 200 N. CENTER ST., ROOM 206

ADOPTION OF THE AGENDA

OLD BUSINESS

NEW BUSINESS

II. CALL TO ORDER – 7:00 P.M. – COUNCIL CHAMBERS, 214 N. CENTER ST.

Invocation (Archbishop Anthony Slater, Tehillah Church Ministries)

Pledge of Allegiance

III. ROLL CALL

IV. APPROVAL OF MINUTES (*Motion/Second)

A. Minutes of the Work Session and Regular Meeting of October 7, 2019

V. PRESENTATIONS

B. Resolution Expressing Appreciation For Services Rendered By Leslie Artis as an Employee of the City of Goldsboro For More Than 39 Years

C. Goldsboro Jets Presentation (Bobby Harvey)

VI. PUBLIC HEARINGS (*Motion/Second)

D. Z-20-19 David and Ashley Allen - Southeast corner of Mull Smith Lane and Double D Lane (Planning)

E. Z-21-19 St. James Church of Christ – South side of W. Chestnut, west side of Kennon Avenue and east side of S. Alabama Avenue (Planning)

F. Z-22-19 Goldsboro Housing Authority – South side of E. Walnut Street between S. Kornegay Street and S. Slocumb Street (Planning)

G. CU-12-19 Henry Battle - East side of S. James Street between Spruce Street and Pine Street (Planning)

PLANNING COMMISSION EXCUSED

H. Public Hearing – 2018-2019 CAPER (Community Relations)

VII. PUBLIC COMMENT PERIOD (TIME LIMIT OF 3 MINUTES PER SPEAKER)

VIII. CONSENT AGENDA ITEMS (*Motion/Second--Roll Call)

I. Non-contiguous Annexation Request – Contiguous Annexation Petition – Luis Jimenez (East side of S. NC 111 Hwy between Mollie Drive and Sheridan Forest Road) 1.98 Acres (Planning)

J. Waiver of City Employee Personnel Policy (Human Resources)

K. Change Order for HV Brown Park Restroom Shelter Project (Parks and Recreation)

L. Market Based Compost and Mulch Pricing (Public Utilities)

- M. Request authorization to purchase a road tractor for the Public Works Department's Solid Waste Division (Public Works)
- N. Departmental Monthly Reports

- IX. ITEMS REQUIRING INDIVIDUAL ACTION (*Motion/Second)**
- X. CITY MANAGER'S REPORT**
- XI. MAYOR AND COUNCILMEMBERS' REPORTS AND RECOMMENDATIONS**
- XII. CLOSED SESSION**
- XIII. ADJOURN**

CITY OF GOLDSBORO
AGENDA MEMORANDUM
November 18, 2019 COUNCIL MEETING

SUBJECT: Public Hearing - 2018-2019 CAPER

To allow citizens the opportunity to comment on the City of Goldsboro's 2018-2019 Consolidated Annual Performance and Evaluation Report (CAPER), for Entitlement Grantees receiving Community Development Block Grant (CDBG) and Home Investment Partnership (HOME) funds.

BACKGROUND: On July 1, 2018, the City of Goldsboro received \$339,336 in CDBG funds and \$228,922 in HOME funds from the Department of Housing and Urban Development (HUD) for fiscal year 2018-2019 to administer its CDBG and HOME program and activities. The primary objective of the Community Development Program is the development of viable urban communities and expanding economic opportunities, principally for persons of low and moderate-income

The CAPER provides an opportunity for the City to assess its annual performance and to discuss what actions or changes it should take as a result of its performance. In addition, it is designed to provide information on how the City actually used its entitlement funds during the most recently completed program year, July 1, 2018 through June 30, 2019.

DISCUSSION: A fifteen (15) day comment period began on November 11, 2019 and will end on November 25, 2019. A public hearing must be held during this public comment period. Comments received at this public hearing and during the fifteen (15) day period will be incorporated as part of the 2018-2019 CAPER. An advertisements were published in the Goldsboro News Argus on October 31, 2019, relative to the holding of a public hearing and fifteen (15) day review.

A draft of the 2018-2019 CAPER has been prepared, made available, and placed at public access sites such as the City of Goldsboro Planning Department, the Office of the City Clerk in the New City Hall Annex, 200 North Center Street, in the Community Relations Department, City Hall, 200 North Center Street; at the Wayne County Public Library, 1001 East Ash Street; at the Goldsboro Housing Authority, 1729 Edgerton Street, Goldsboro; and on the City's website at www.goldsboronc.gov.

RECOMMENDATION: By motion after the public hearing, accept the recommendation of staff to:

1. Direct the staff to incorporate any comments at the public hearing into the City's CAPER; and
2. Authorize the staff to submit any needs identified or comments received to the Department of Housing and Urban Development (HUD) after the required comment period has ended.

Date: 11-13-19



Shycole Simpson-Carter
Community Relations Director

Date: Nov 13, 2019



Timothy M. Salmon
City Manager

SSC

Comments for Caper 2018-2019
by Alicia Pierce, Resident of District 4 of Goldsboro, NC

1. The following is a statement from the 2018-2019 Annual Action Plan. "As previously stated, the Action Plan is a requirement of the U.S. Department of Housing and Urban Development (HUD) designed to encourage more coordination of economic and community development activities at the local level, to promote citizen participation, and to simplify the process for obtaining federal funds under HUD programs."
 - a. Community Development
 - i. It seems that the communities that needed it the most, receive the least assistances in community development. In 2016 and 2018, the city had two severe storms. The assistance that was provided have not been accurately identified to the public and makes one assume that no assistance was provided.
 - b. Promoting citizens participation has not been done accurately, page 3 of Action Plan below. Suggestions beyond city website and local newspaper are:
 - i. Sent out with the water bill, similar to the newsletter sent quarterly
 - ii. Facebook alerts to those that have previous liked the FB page and/or similar to sponsored ads that can run for about two weeks prior to public comments on Action Plan and Capers
 - iii. RoboCall
 - c. The Commission on Community Relations committee should be more involved and have more input on the creation of the action plan. They should also have to attend the public comment events, so they can personally hear what the public have to say and not just hear it from the Community Relations Director. Per my discussion with a couple of the members, they are normally just provided a brief from the Community Relation's Director. One of the members did mention that they recently were provided a training and have a better understanding of the process. There are also not minutes available on the website to determine what is happening at the meetings. I hope we see more participation from that group in the future.
2. It is indicated in the CAPER on page 2 and the Community Relations Director indicated it at the June public comment of the Action Plan for 2019-2020; that the Home program carried over substantial amounts of prior years' Home Funds. I also think it is due to lack of community outreach.
3. In the CR-05 Goals and Outcomes
Goal CHDO Activity, Category – Affordable Housing Homeless – Expected 4, Actual 0. Why would this goal not be met? Can we not find homeless individuals? Keep in mind this was accomplished in 2015-2016 and 2016-2017 Capers. However, it was not done in 2017-2018 or 2018-2019. I am sure we will hear that there are restrictions to how one can qualify and I would argue, homelessness can't meet any other qualification. Build the homes please.
4. Public Services – Non Housing Community Development – Public Activities other Low/Moderate Income Housing Benefit, page 5. It is explained in the plan that this is for the \$150, 000 loan being paid for the WA Foster Center. There is a large number provided for Expected and Actual for the full program. However, there is no actual amount for 2018-2019 caper, it also the same

amounts used in 2017-2018 caper. Did we lose the way of tracking this information in the last two years?

5. CR-10 - Racial and Ethnic composition of families assisted – Page 6, second paragraph narrative reads:

However, eligible persons from all racial, ethnic, and gender groups are given the opportunity to apply and receive funding if their households' earnings meet eligibility criteria for the City's CDBG and HOME- funded projects. The City's community development funds are utilized to help citizens throughout the City. There are many residents that benefit from community development activities that are not accounted for in the table above, however the table does reflect our focus of low-to-moderate income (LMI) households, which trend towards a majority African American population. As the Hispanic population grows within the City, we would expect to see some additional Hispanic families served through community development funds.

Why are the residents not accounted for in the table if they benefit. The bottom line is that this role has not being monitored appropriately.

We lack accountability and responsibility when it comes to the CBDG.

Page 3 of the Action Plan:

This was done through public meetings/hearings scheduled by the City, which were advertised in the local newspaper Goldsboro News-Argus, local television station, and the City's website www.goldsboro.nc.gov and email blast at least 14 days in advance. The City of Goldsboro provided a minimum of three public meetings and/or hearings to allow citizens' the opportunity to be actively involved in the planning, implementation, and assessment of community needs to be addressed during all stages of the compilation of the 2018-2019 Action Plan (see attachment).

2018-2019 Consolidated Annual Performance and Evaluation Report (CAPER)

The following information is being submitted as public comments regarding the above.

- The City of Goldsboro has not allowed a full 15-day review of the CAPER because the earliest date the report was available for review at the public access sites, was on November 12, 2019, the day after Veterans Day when all city, county and federal offices were closed.
- The City indicated in the 2019-2020 Annual Action Plan that CAPER reports would be made available each year in the month of September. For the past three years the CAPERs were made available in September. This year's CAPER was not made available to the public until after the November Municipal Election. A request was made for additional time for comments about the delayed reporting at a City Council meeting in October. That request was denied by the Mayor.
- The City of only utilized a few of their many available options to communicate notice of the CAPER to the public. Citizen participation has been an issue in the past and it continues to be an issue because, the City neglects to use all the communication resources they have available to get the word out, especially to the LMI citizens.
- The City of Goldsboro only allowed the public 5-6 days to obtain, and review the CAPER before the Public Hearing was held. That limited time period inhibited the ability of the public to prepare and present comments at the hearing.
- The CAPER report the City made available was written in a confusing manner, with errors, questionable data, and much of it appears to have been copied and pasted from prior CAPERs.
- The City of Goldsboro did not seek or obtain feedback or recommendations in the current and past program years from the Commission on Community Relations and Community Development or the Loss Review Committee for the CAPERs.
- There is no information reported in the CAPER of any audits that were performed in the program year to determine if the funds received by non-profits was used by them for the purposes intended.
- Earlier this year the local newspaper published articles and pictures of the Mayor donating CDBG funds to local schools through the Mayor's Reading Initiative Program grants that were, and will be made in FY 2017-2018, FY 2018-2019 and FY 2019-2020. There are no indications in the FY 2017-2018, FY 2018-2019 and FY 2019-2020 Annual Action Plans of requests made on behalf of the Mayor's Reading Initiative Program for CDBG grants, or authorization for the CDBG funds paid, and to be paid.
- There are indications that the 2017-2018 CAPER and the 2019-2020 Annual Action Plan, that were made available to the public, and approved by City Council, may not have been the same reports that were submitted to HUD.
- It was reported by the City that an agreement was reached between the City and HUD, whereby the City would receive \$150,000 each year for 10 years from the CDBG funds allocated to the City, to help the City pay for the loan the City took out to pay for construction of the WA Foster Recreational Center. There does not appear to be any record of that agreement in any of the Council minutes.

- It is reported that many of the goals in the program year were completed. The charts in the Goals and Outcomes section of the CAPER are confusing and, they appear to indicate that only 7 goals out of 17 (29%) were completed. Considering that outcome, several action plans should have been taken but, only one action plan is mentioned in the report.
- It is reported that the majority of the CDBG funds were used to focus on affordable housing, suitable living environments and economic opportunities. In fact, the majority of the \$339,336 allocation (\$150,000 or 44%) was used to fund Public Facilities & Improvements, which is number four on the list of priorities. Only \$6,949 or 2% of the CDBG allocation used to fund Housing Rehabilitation, which was the number one priority.
- It is reported that many of the Affordable Housing goals were completed in program year but, the charts show that only one of the seven goals were met. There is no information in the CAPER that explains the restrictions on the use of HOME funds, that justified the City carrying over substantial HOME funds. Will the excess HOME funds be used to construct the 60-unit multifamily project in an area with LMI? If not, Why not?
- It is reported under Homeless and Other Special needs that \$40,495 was funded to WAGES Homeless Project Initiative Program to combat poverty and to decrease homelessness in Goldsboro. According to financial records, the funding was not paid until the third and fourth quarters of the program year. There is no explanation for waiting until the last two quarters to make those funds available.
- It is reported under Actions taken to develop institutional structures, that most of the community development and housing initiative programs are administered through the Community Development Division of Community Relations Department. There is no information in the City website for the Community Relations Department, about a Community Development Division. If there is such a division, it would be helpful to include in the CAPER, some of the community development and housing initiative programs they are administering.
- It is reported under Monitoring that the City performs on-site monitoring reviews at least annually, depending on need assessment. There is no explanation of what the need assessment actual is. There is no indication that any on-site reviews were conducted, and if there were reviews, there's no indication of the findings.

If the CAPER serves a report card for how the City of Goldsboro performed in administering the CDBG funds for FY 2018-2019, my grade would be a F, for failing to meet expectations. It is therefore recommended that HUD consider the use other available service provider to administer the CDBG allocations, other than the City of Goldsboro.

Carl Martin

It should be noted that two of three citizens did provide their comments in writing after the public hearing. Therefore, the Department reached out to the third citizen who spoke at the public hearing to extend the opportunity for submitting his comments in writing as the other two citizens did so on their own, see attached email timeline. Although, the third citizen was unable to provide his written comments read during the public hearing.

Dr. David L. Craig's Comments at November 18th Public Hearing Summarized:

It should be noted that his comments were directed at the lack of detail/documentation, accuracy, validity, ambiguity of the methodology for how the 2018-2019 Annual Action Plan along with the top eight priorities, and the 2018-2019 CAPER were derived. He also stated that there was no mention to decrease poverty as a goal within the Annual Action Plan and he stated that the City's economic development plan was not a people center strategy. He also offered his expertise to assist with future plans and reports after providing his background and desire to help the citizens of Goldsboro. He also restated some of his strategy plans provided within his written comments within the 2019-2020 Annual Action Plan.

Shycole Simpson-Carter

From: David Craig <thehonorabledlcraigphd@gmail.com>
Sent: Tuesday, November 26, 2019 3:19 PM
To: Shycole Simpson-Carter
Subject: Re: Comments for 2018-2019 CAPER

CAUTION: External Email. Be careful when clicking links or opening attachments.

Mrs. Simpson-Carter,

Thank you for reaching out to me. I have not had the time to make the necessary edits to my comments. I will, however, forward them to you when I am able to properly edit them. I apologize for any inconvenience this may have caused. I understand that you need to submit your work product. Again, I apologize.

Best Wishes,

David Craig

On Tue, Nov 26, 2019 at 7:57 AM Shycole Simpson-Carter <ssimpson@goldsboronc.gov> wrote:

Good morning

I am reaching out to see if you would like to email me a copy of your comments you read during the public hearing last Monday to be incorporated into the final 2018-2019 CAPER. The other individuals that spoken on that night have provided their written version, if you would like to can you please do so by 5:00 pm today.

Thank you,

Shycole Simpson-Carter
Community Relations Director
City of Goldsboro
P (919) 580-4318
F (919) 580-4388

www.goldsboronc.gov <<http://www.goldsboronc.gov>>

[<http://www.goldsboronc.gov/images/email/logosm.jpg>]

Pursuant to North Carolina General Statutes Chapter 132, Public Records, this electronic mail message and any attachments hereto, as well as any electronic mail message(s) that may be sent in response to it may be considered public record and as such are subject to request and review by anyone at any time.

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David L. Craig, B.S., M.A., Ph.D.
Truth, Analysis, and Activism
P.O. Box 11210
Goldsboro, NC, 27532
thehonorabledlcraigphd@gmail.com
(919)709-1256

Corruption must put on incorruption, and mortality must put on immortality