

May 18, 2020

Goldsboro City Manager Coronavirus (COVID-19) Update

Good Day City of Goldsboro Residents and Visitors,

I would like to update you on the City's COVID-19 policies, procedures, and practices that have enabled us to provide essential services in a safe, effective, and efficient manner.

Hygiene/Safety

Since early March, we provided hand sanitizer at each of our indoor facilities and cleaned them daily. We posted Centers for Disease Control (CDC) and City signs outlining best hygiene and social practices at all our facilities to slow the spread of the virus. We implemented required federal and state (e.g. NC Governor Executive Orders) policy/procedures and promoted recommended practices to include: social distancing and the wearing of facial coverings/masks when desired or not possible to maintain 6 feet between people; canceled public nonessential in-person meetings and limited essential in-person meetings to 10 people or less to the extent practical. We also limited public access to City facilities to appointment only and enabled online work processes.

As we open facilities to the public, highly visited areas such as our Water Department will be cleaned multiple times a day. Additionally, interior doors will be kept open as appropriate to reduce the risk associated with touching door handles.

Personal Protective Equipment (PPE)

The City has provided appropriate PPE, including masks and gloves, for employees in accordance with guidance by the North Carolina Department of Health and Human Services dated April 3, 2020.

Leave Policies/Telework

The City has adopted a policy to comply with the federal Families First Coronavirus Response Act (FFCRA). This mandates 80 hours of sick time and up to 12 weeks of Emergency Family Medical Leave for most employees (excluding emergency responders) meeting the below requirements:

1. subject to a federal, state, or local quarantine or isolation order related to COVID-19;
2. advised by a health care provider to self-quarantine related to COVID-19;
3. experiencing COVID-19 symptoms and is seeking a medical diagnosis;

4. caring for an individual meeting the above line 1 and 2 requirements;
5. caring for his or her child whose school or place of care is closed (or child care provider is unavailable) due to COVID-19 related reasons; or
6. experiencing any other substantially-similar condition specified by the U.S. Department of Health and Human Services.

We have also implemented a telework administrative procedure to allow employees who can do all or some of their work remotely to do so.

Looking Toward the Future

Employee safety and wellness will remain a top concern as the phased reopening of our state continues in the coming weeks and months. Before entering each subsequent phase, we will consider the best courses of action to most effectively and efficiently operate in what will be a new normal for our City. If you have any concerns regarding our services, please give the appropriate department a call or submit a Citizen Request from our online homepage and we will respond as soon as possible.

Respectfully yours,



Timothy M. Salmon